

Terms & Conditions - Sterling BOB Voucher

RECITALS

Bank of Baroda – mentioned here below as **BOB**.

The Sterling BOB Voucher – mentioned here below as **SBV**.

Offer Code - **BOB1000**

The Sterling BOB Voucher (SBV) can only be redeemed per the SBV Terms & Conditions mentioned here and can only be redeemed for bookings on the Sterling Website.

How to redeem?

- On the Sterling Website i.e. www.sterlingholidays.com, and click on “Book Now.”
- Choose the resort and dates of travel and Check Availability.
- Customers can opt for any available offers as mentioned on the website. (SBV is applicable over and above any existing offer on the website).
- After selecting your room and meal plan, enter your guest details.
- When you go to the payment page, you will note that the offer you have availed has been included in the payment summary.
- You will find a field named “Voucher code.”
- Enter the Voucher code “**BOB1000**” here.
- The Rs.1,000 from your SBV will get deducted from the booking.
- **Make the balance payment using the Bank of Baroda (BOB) Debit card** and avail of the booking at a discounted rate. This shall be validated by our system in the backend basis the BOB debit card details provided by you.

Have a great holiday!

Sterling BOB Voucher: Others Terms and Conditions

- Sterling Holidays shall honour the Sterling BOB Voucher (SBV) only from BOB Debit card users as per the terms of SBV mentioned below.
- SBV may be used only at participating Sterling Resorts in India against room tariff while booking a holiday.
- The SBV can be redeemed against bookings within the validity period of the SBV offer.
- The SBV can be redeemed only on a booking for a minimum length of stay of two nights.
- The SBV offer code is valid for the campaign / offer period only.
 - The offer starts on the 20th of Aug’23 & is valid thru the 10th of Oct’23.
- No refund, replacement or cash back would be considered against the SBV.

- STERLING HOLIDAYS reserve the entitlement to amend these terms and conditions occasionally. Any change in these terms and conditions can be viewed on the Sterling website.
- The voucher is valid only for bookings done on www.sterlingholidays.com website.
- The voucher is not valid for spending towards settling banquet charges, paid outs like car transfers, value-added services on the website, spending at retail or any third-party service establishment at participating Resorts, or any expenses of personal nature for which a pay-out is raised, such as buying medicines, sightseeing charges etc.
- The SBV cannot be used as a deposit.
- The voucher cannot be used to settle stays booked on/thru
 - Corporate rates
 - Group rates
 - Online Travel Agents (OTA's)
 - Any discounted or contracted room rates
 - Travel Agents/Intermediaries
 - Any commission agents
- The SBV shall not be applicable for redemption in conjunction with any other offer/promotion or benefit(s) apart from what is available as an open offer on the brand website.
- The SBV shall not be valid for cash or currency exchange withdrawal.
- This voucher is for one-time use only, and the entire value will be deducted from the room tariff of the booking where it is availed. No balance will be left/carried over after the voucher is used once.
- BOB and/or Sterling reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to these Offers or not, or to extend or withdraw it altogether.
- In no event will the entire liability of Bank of Baroda under this offer exceed the amount of promotional discount under this offer.
- BOB & Sterling shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer.
- Any queries, escalations, dispute related to the services made available on the Sterlings needs to be directly addressed by Sterlings. Bank of Baroda will not be responsible for the same in any manner.
- Bank of Baroda shall not be held liable for any delay or loss that may be caused in delivery of services.
- Bank of Baroda shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any services availed by the customer under the Offer.
- Bank of Baroda and Sterlings reserves the right to disqualify/ exclude any Cardholder from the offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- If the purchase value shall exceed the SBV value, the differential amount of such purchase shall have to be paid at the point of sale through an accepted debit card when making a reservation.
- The SBV is subject to applicable laws. The voucher holder shall comply with all applicable laws promulgated by any statutory/judicial/competent authority from time to time in this regard.
- For queries, email at crs@sterlingholidays.com or call us at 9514800900.