

Pre Bid Response for RFP GEM/2025/B/5882127 RFP No. HO:DCO:UPI:117:09

RFP floated by Bank for Printing and Supply of CBDC/UPI QR Code Kit (Personalize and Non-Personalized) and Associated Ancillary Logistics/Administration					
Reference from RFP Section					
SN	Volume	Volume & Section Ref	Page No	Query / Issue	Response
1	Annexure 02	The Bidder Should be a company Registered In India	38	Does the eligibility also stands for a Proprietorship company meeting all the criteria and having sufficient work experience in executing similar kind of work. If not, we request you to amend the Eligibility criteria to give opportunity to deserving Proprietorship companies.	Bidder may refer the Page no 3.RFP clause remains same.
2	Annexure 11	The Bidder Should be a company Registered In India	54	Does the eligibility also stands for a Proprietorship company meeting all the criteria and having sufficient work experience in executing similar kind of work. If not, we request you to amend the Eligibility criteria to give opportunity to deserving Proprietorship companies.	Bidder may refer the Page no 3.RFP clause remains same.
3	Annexure 02		38	Since this activity is data driven and stringent quality is require by bank. Bank must asked for ISO Certificate i.e. ISO 27001 & 9001	RFP clause remains same.
4	Annexure 02	The bidder should have a minimum annual turnover of Rs 4.00 Crore during last three financial years i.e., 2020-21, 2021- 22, 2022-23 and If 2023-24 financial audited, then audited report to be submitted.	38	We believe this turnover should be at least minimum 10.00 Crore and out of which 6.00 Crore should be from QR Kit Business	RFP clause remains same.

5	Annexure-20	Formate of Annexure -20	85	Bank give performance certificate in their own format. Requesting bank to accept the format	Bidder may Submit the performance certificate as provided By Bank
6	Important Dates	Last Date of submission of RFP response (Closing Date) 21-02-2025 at 3:00 PM GeM (Government e Marketplace) Portal)	2	Please provide GeM Number for online submission.	GeM Number is GeM/2025/B/5882127
7	Bid Security (EMD)	Rs. 40,00,000/- (Rupees Forty Lakh only) EMD should be valid for -12- months with claim period of additional -6- months.	2	Is the total value of project for 3 years is 20.00 Cr? EMD should be only 2% of Total Estimated cost of RFP.	RFP clause remains same.
8	Delivery	Partial delivery of order is not acceptable, and payment would be released as per terms only after full delivery.	10	What will be the maximum/minimum order quantity per PO?	The RFP clause remains same.
9	Payment Terms	e) Payment will be made for only successfully delivered QR Codes.	11	You need POD of Speed post or courier? Online checking for delivery will be available. What is your current process?	The RFP clause remains same.

10	Technical Evaluation	The bidders scoring less than 70% marks (cut-off score) in the technical evaluation shall not be considered for further selection process. Once the technical evaluation is completed, the bidders who score more than the prescribed cut-off score (70%) will only be qualified for the Commercial bid. In case, none of the participating bidders qualify on technical criteria and reach or exceed the cut-off score of 70%, then the Bank, at its sole discretion, may qualify two bidders on the basis of the top 2 scores.	12	Minimum how many bidders are required for opening of Commercial Bids? What if only one bidder scores above 70%? Will the work be split in two vendors at L1 price?	RFP clause remains same.
11	Price Bid	In case of any variation (upward or downward) in Government levies / taxes / cess / duties etc. which has been included as part of the price will be borne by the bidder. Variation would also include the introduction of any new tax / cess / duty, etc provided that the benefit or burden of other taxes quoted separately as part of the commercial bid like GST and any taxes introduced instead of GST and levies associated	17	This clause is self-contradictory. Please clarify.	The RFP clause remains same.

		to GST or any new taxes introduced after the submission of bidder's proposal shall be passed on or adjusted to the Bank.			
12	Turnover	Audited Balance Sheet for F.Y. 2020-21, 2021-22, 2022-23 and If 2023-24 financial audited, then audited report to be submitted.	36	Audited Balance Report have numerous pages. Kindly confirm if P&L Statement/Audited Balance Sheet is sufficient?	RFP clause remains same.
13	Eligibility Criteria	The bidder must be either the Original Manufacturer of CBDC/UPI QR Kit or its authorized representative in India. In case of an authorized representative an authorization letter from manufacturer as per Annexure "21" (Manufacturer's Authorization Letter) to this effect should be furnished.	38	You need certificate from Standee manufacturer only?	The RFP clause remains same.
14	Eligibility Criteria	The bidder should have supplied CBDC/UPI QR Kit to at least one Commercial	38	We have supplied QR Kits to Google Pay, Phone Pe on behalf of some agency. Kindly allow certificates from such agencies.	The RFP clause remains same.

		Bank/Financial organization in India as on 30.09.2024.			
15	Commercial Offer	Template in case QR Code sticker and Stand are separate entities	94	Need specifications of each line items - GSM, Printing Colors, Size so that Bidders can be on same page while quoting.	For Scope of Work Please refer Page no 50. RFP clause remains same.
16	Commercial Offer	Courier Charges	94	Kindly confirm place of delivery for Box & Individual kit.	For Scope of Work Please refer Page no 50. RFP clause remains same.