

RFP Reference: - HO:STN:SF:117: 02 Date 04-01-2025 Pre bid queries

S.N.	Name of the Vendor	Clause No.	Page No.	RFP Clause	Query	Bank Remarks
1	M/s MLNO (Manage Link No Other)	[A] Important Dates S. No. 12 Security Deposit	4	Successful tenderer/s will have to give Security Deposit (@ 5% of total project cost for 2 years which will be arrived on the basis of actual rate quoted by the bidders) in the form of Bank Guarantee issued by commercial bank other than Bank of Baroda as per Annexure 14" for a period of 42 months from the date of issuance.	for a period of 42 months OR for 24 months? Please clarify.	Successful bidder/s will have to give Security Deposit (@ 5% of total project cost for 2 years which will be arrived on the basis of actual rate quoted by the bidders) in the form of Bank Guarantee issued by scheduled commercial bank other than Bank of Baroda as per Annexure 14" for a period of 24 months and 6 months thereafter so total for 30 months from the date of issuance.
2	M/s MLNO (Manage Link No Other)	[A] Important Dates S. No. 14 Award of Contract	4	Bank at its sole discretion may split contract between L1 & L2 bidder in the ratio deemed fit by the bank, if L2 bidder matches rates of L1 bidder. If no bidder matches the L1 rates then 100 % work order will be awarded to L1 bidder. Bank at its sole discretion may decide about the using of web portal provided by both bidders.	If the Bank splits contract between L1 and L2, what ratio will that be in?	Bank at its sole discretion may split contract between L1 & L2 bidder in the ratio 60:40 , if L2 bidder matches rates of L1 bidder. If no bidder matches the L1 rates then 100 % work order will be awarded to L1 bidder. Bank reserves the right to amend the ratio of work between L1 & L2 based on the performance of the successful bidders. Bank at its sole discretion may decide about the using of web portal provided by both bidders.
3	M/s MLNO (Manage Link No Other)	[A] Important Dates S. No. 14 Award of Contract	4	Bank at its sole discretion may split contract between L1 & L2 bidder in the ratio deemed fir by the bank, if L2 bidder matches rates of L1 bidder. If no bidder matches the L1 rates then 100 % work order will be awarded to L1 bidder. Bank at its sole discretion may decide about the using of web portal provided by both bidders.	Using two portals will be counter-productive for the Bank. We request and recommend to keep that feature out of scope of this RFP and dedicate that to a separate RFP.	Bank has floated RFP for empanelment of vendors for Integrated Logistics Management Service Provider for managing secured shipments logistics with end to end tracking through web based portal on pan India Basis. Hence providing a dedicated web portal to the bank for tracking of shipments along with various MIS reports is a prerequisite of the project. Second stage of evaluation of tender bids is dedicated to web portal evaluation wherein bidders have to provide demo of web portal to the bank, hence RFP clause stands.
4	M/s MLNO (Manage Link No Other)	4. Pre-Qualification Criterion for submission of bid Table point 4 Eligibility Criteria	10	The Bidder should have achieved the following during last three financial years i.e. 2021-22, 2022-23,2023-24: a. Domestic annual financial turnover of Rs. 70.00 crores on account from the business from Indian operations. b. Bidder should have positive net worth as on 31-03-2024. Net worth should not have eroded by more than 30% in the last three financial year	We are a 1+ year old startup. Requesting the Bank consider a waiver for us to be able to participate in this RFP.	The Turnover criteria is fixed based on the basis of 30% of the estimated project cost and criteria of net worth is fixed on the basis of guidelines of DFS , hence RFP clause stands.



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5	M/s MLNO (Manage Link No Other)	4. Pre-Qualification Criterion for submission of bid Table point 10 Eligibility Criteria	11	he BIDDER should have experience of 3 years of Integrated Logistics Management Service for managing secured shipment logistics (cheque book, debit cards, Welcome Kit etc.). Bidders should have experience of handling minimum 1 crore shipments) during any of the last 3 years with End to End Tracking through Web based Portal on Pan India Basis for at least one Private/Public Sector/Small Finance Bank in India with minimum 1000 branches and having facility to provide old records up to 90 days. Experience in Query Handling, Help Desk / Call Centre Set up for complaint redressal	We are a 1+ year old startup. Requesting the Bank consider a waiver for us to be able to participate in this RFP.	Bank has floated RFP for empanelment of vendors for Integrated Logistics Management Service Provider for managing secured shipment logistics (dispatch of personalized cheque books, debit cards, Welcome Kits etc.) Vendors have to pick up shipments from various locations of the empanelled printers across the country and have to deliver the shipments to individuals customers situated at all the places. The no. of shipments dispatched per annum will be approx. 2.50 crores, hence RFP clause stands.
6	M/s MLNO (Manage Link No Other)	Pre-Qualification Criterion for submission of bid Table point 11 Eligibility Criteria	12	Printer shall not be defaulter to any tax/Govt. Authorities/statutory dues etc. and NPA holder in any bank	By Printer, the bank means Bidder. Requesting the Bank to confirm.	Yes.
7	M/s MLNO (Manage Link No Other)	Return to origin (RTO) - 3rd bullet point	53	The RTO should be returned to the location as specified by the Bank.	This statement from the Bank is open-ended and has a direct impact on costs, we request the Bank to advice the extant process - where are RTOs currently sent?	Please refer Annexure 15 - Price bid format, wherein Delivery at 2nd Address, if first one is not available is mentioned as under: 1. PCB & Debit Card will be delivered to the branch where customer is maintaining account. 2. Welcome Kit Delivery at RLBO, Gift City Gandhinagar, Gujarat. 3. Wearable payment Device will be delivered to the sender only. 4. No charges will be paid for RTO shipments.
8	M/s Affluence IT Solutions Pvt Ltd	General Query	General Query	General Query	Please kindly confirm if this RFP is open to IT services companies, or if it is exclusively intended for logistics companies? Understanding this detail will greatly assist us in determining our eligibility and the appropriate next steps.	Bank has floated RFP for empanelment of vendors for Integrated Logistics Management Service Provider for managing secured shipments logistics with end to end tracking through web based portal on pan India Basis. Empanelled bidders have to pick shipments (Personalized cheque books, Debit cards, welcome Kits etc.) from various location across the country and provide door delivery to the customers. Further bidders have to provide a dedicated web portal to the bank for tracking of shipments along with various MIS reports and other details mentioned in the RFP.



S.N.	Name of the Vendor	Clause No.	Page No.	RFP Clause	Query	Bank Remarks
9	M/s Affluence IT Solutions Pvt Ltd	General Query	General Query	General Query	How many companies are allowed to form a consortium for this RFP	Bidders are not allowed to form a consortium. Bank at its sole discretion may split contract between L1 & L2 bidder in the ratio deemed fit by the bank. The bidders can have/or can undergo a tie up with Postal services/Courier companies/ Logistic Partner/special agents in case where the bank branches are situated at remote places. List of such tie ups should be provided to the Bank well in advance.
10	M/s Manipal Payment & Identity Solutions Ltd	Eligibility Criteria:	10	Eligibility Criteria: b. Bidder should have positive net worth as on 31-03-2024. Net worth should not have eroded by more than 30% in the last three financial year.	As per technical evaluation criteria, Bank has added marking for profitability during the previous years. Considering the financial stability of the organization who shall take up this job and mentioned criteria in technical evaluation, request Bank to kindly add below clause in eligibility criteria: "The bidder should be profit making institution for last 5 financial years with a positive net worth."	RFP Clause stands
11	M/s Manipal Payment & Identity Solutions Ltd	8. Sub - Contracting:	16	8. Sub - Contracting: The selected service provider/ vender shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required under this project.	As per the RFP, Bank is allowing tie up with Postal services/Courier companies. Considering this we believe sub contracting is allowed as per RFP. Hence, we request Bank to kindly remove this clause or modify as below: "The selected service provider/ vender shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required under this project without prior consent of Bank."	Bidders empanelled by the bank can not sub contract their work to third party however if they are unable to serve all the pin codes in India they can have tie up with India Post or other reputed courier agencies so that shipments can be delivered to the customers at remote places also.
12	M/s Manipal Payment & Identity Solutions Ltd	Annexure 12 Scope of Work	54	15. The BIDDER should also have/or can undergo a tie up with Postal services/Courier companies/ Logistic Partner/special agents in case where the bank branches are situated at remote places. List of such tie ups should be provided to the Bank well in advance. The BIDDER and Courier companies/ Logistic Partner/special agents with whom have/will undergo for tie up, should not be in the caution list of IBA or been black listed by any BFSI in past. (Declaration on letter head is to be submitted)	As per the clause stated by Bank, our understanding is that bidder can have tie up with multiple courier partners and use them for delivery of shipments to bank's customers. Kindly confirm.	Yes, however tie up courier agencies should be reputed companies.



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S.N.	Name of the Vendor	Clause No.	Page No.	RFP Clause	Query	Bank Remarks
13	M/s Manipl Payment & Identity Solutions Ltd	14. Award of Contract	4	14. Award of Contract Bank at its sole discretion may split contract between L1 & L2 bidder in the ratio deemed fir by the bank, if L2 bidder matches rates of L1 bidder. If no bidder matches the L1 rates then 100 % work order will be awarded to L1 bidder.	Since quantity/volumes are crucial to arrive at final best pricing for bid submission, we request Bank to kindly provide expected volume allocation to L1 bidder if there are two successful bidders. As per our understanding, Bank will allocate in the ratio of 60:40 between L1 and L2 if L2 bidder matches L1 rate. Request Bank to kindly confirm.	Bank at its sole discretion may split contract between L1 & L2 bidder in the ratio 60:40, if L2 bidder matches rates of L1 bidder. If no bidder matches the L1 rates then 100 % work order will be awarded to L1 bidder. Bank reserves the right to amend the ratio of work between L1 & L2 based on the performance of the successful bidders. Bank at its sole discretion may decide about the using of web portal provided by both bidders.
14	M/s Manipl Payment & Identity Solutions Ltd	Eligibility Criteria:	11	Eligibility Criteria: 10. The BIDDER should have experience of 3 years of Integrated Logistics Management Service for managing secured shipment logistics (cheque book, debit cards, Welcome Kit etc.) Bidders should have experience of handling minimum 1 crore shipments) during any of the last 3 years with End to End Tracking through Web based Portal on Pan India Basis for at least one Private/Public Sector/Small Finance Bank in India with minimum 1000 branches and having facility to provide old records up to 90 days. Experience in Query Handling, Help Desk / Call Centre Set up for complaint redressal	Since the total volume mentioned in the RFP is more than 1 crore, request Bank to consider those bidders who are having similar experience in handling higher volumes. Accordingly, request Bank to kindly modify the clause as below: "The BIDDER should have experience of 3 years of Integrated Logistics Management Service for managing secured shipment logistics (cheque book, debit/ credit cards and Welcome Kits with cheque book and/or cards) Bidders should have experience of handling minimum 1 crore shipments) during any one of the last 3 financial years with End to End Tracking through Web based Portal on Pan India Basis for a single Private/Public Sector/Small Finance Bank in India with minimum 1000 branches and having facility to provide old records up to 90 days. Experience in Query Handling, Help Desk / Call Centre Set up for complaint redressal."	RFP Clause stands.
15	M/s Manipl Payment & Identity Solutions Ltd	Eligibility Criteria:	11	Eligibility Criteria: 10. The BIDDER should have experience of 3 years of Integrated Logistics Management Service for managing secured shipment logistics (cheque book, debit cards, Welcome Kit etc.) Bidders should have experience of handling minimum 1 crore shipments) during any of the last 3 years with End to End Tracking through Web based Portal on Pan India Basis for at least one Private/Public Sector/Small Finance Bank in India with minimum 1000 branches and having facility to provide old records up to 90 days. Experience in Query Handling, Help Desk / Call Centre Set up for complaint redressal	As the RFP is for handling logistics management for PSU Bank, request Bank to kindly consider bidders who are having experience in handling consignments for PSU Banks. Accordingly, we kindly request Bank to add below clause: "The bidder should have experience of handling logistics management for secured shipments (cheque book, debit/ credit cards and Welcome Kits with cheque book and/or cards) for at least 1 PSU Bank in India. Bidder should have experience of handling minimum 25 lakh shipments during any one of the last 3 financial years from a PSU Bank.	RFP Clause stands.



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S.N.	Name of the Vendor	Clause No.	Page No.	RFP Clause	Query	Bank Remarks
16	M/s Manipal Payment & Identity Solutions Ltd	General	NA	General		
					Since the RFP is for Integrated Logistics Management, Bank shall consider those bidder who are having tie up with at least 3 or more courier partners in order to execute the scope as per RFP. Hence, request Bank to kindly add below clause: "The bidder shall have tie up with at least 3 or more courier partners to support logistics management for PAN India. The bidder shall also have integration with the multiple courier partners to receive real time status updates. Necessary documentary evidences to be submitted for the same."	RFP Clause stands , however having integration with courier partner is prerequisite of the RFP as near to real time status of the shipment shall be reflected in the web portal.
17	M/s Manipal Payment & Identity Solutions Ltd	Annexure 17 Checklist-cum-Format for evaluation of Web Portal	70	16. Web Tracking Portal Application for Managing Secured Shipment Installed On Cloud Infrastructure for at least one Private/Public Sector/Small Finance Bank		
					Since the web tracking portal can be hosted on cloud and also on private cloud, request Bank to kindly consider bidders having experience of managing Web Tracking Portal Application for Secured Shipment Installed On Cloud/Private Cloud Infrastructure for at least one Private/Public Sector/Small Finance Bank	Yes. Bidders having experience of managing Web Tracking Portal Application for Secured Shipment Installed On Cloud/Private Cloud Infrastructure for at least one Private/Public Sector/Small Finance Bank can be considered.
18	M/s Manipal Payment & Identity Solutions Ltd	Annexure 17 Checklist-cum-Format for evaluation of Web Portal	69	1. Manual and bulk file upload facility for data input in to the application at various stages such as AWB series, Telecalling comments, RTO verities, Re direction request		
					Request Bank to kindly provide detailed scope on Telecalling and Redirection request expected from the bidder.	Telecalling is not in the scope of bidder. It is in the scope of bank and its authorized agents. Bidder has to provide facility for uploading of telecalling comments.
19	M/s Manipal Payment & Identity Solutions Ltd	Annexure 17 Checklist-cum-Format for evaluation of Web Portal	69	4. Multiple reports to be available at various stages during the journey of an article. User audit logs and usage reports including stock destruction, lost cum RTO, Telecalling history		
					Request Bank to kindly clarify whether stock destruction option to be provided to branches for updation once the RTO shipments are shredded. Also, kindly provide scope on the same and Telecalling.	No. Destruction option shall be provided to Welcome Kit RLBO team.
20	M/s Manipal Payment & Identity Solutions Ltd	Pre Qualification Criterion for submission of Bid	10	4. Pre Qualification Criterion for submission of Bid 4. The Bidder should have achieved the following during last three financial years i.e. 2021-22, 2022-23,2023-24: a. Domestic annual financial turnover of Rs. 70.00 crores on account from the business from Indian operations. b. Bidder should have positive net worth as on 31-03-2024. Net worth should not have eroded by more than 30% in the last three financial year. <u>Documents to be submitted in support of Eligibility Criteria:</u> Copy of the Audited Balance Sheet for 2021-22, 2022-23,2023-24. Bidder to provide certificate from CA certifying the annual Turnover from dispatch activities, if the item not mentioned specifically in the Balance sheet.		
					<u>Documents to be submitted in support of Eligibility Criteria:</u> Since the requirement is for turnover from India Operations, we request Bank to kindly modify the clause as below: "Bidder to provide certificate from CA certifying the annual Turnover from the business from Indian operations ., if the item not mentioned specifically in the Balance sheet".	Yes. As eligibility criteria is for 70 crores turnover from business activities. "Bidder to provide certificate from CA certifying the annual Turnover from business from indian Operations.".



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S.N.	Name of the Vendor	Clause No.	Page No.	RFP Clause	Query	Bank Remarks
21	M/s Manipal Payment & Identity Solutions Ltd	Annexure 6	40	Annexure 6: Proforma for Bank Guarantee in Lieu of EMD (Bid Security)	Request Bank to kindly share the bank details (i.e., IFSC code & Bank account number) for issuing the bank guarantee. Since our banker needs to send SFMS from the issuer bank to the beneficiary which is mandatory as per the new guidelines	A/C no : 02000400000062 IFSC : BARB0ALKAPU Branch : Alkapuri, Vadodara
22	M/s Sshaasai Technologies Ltd	Subcontracting	16	8. The selected service provider/ vendor shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required under this project.	The whole purpose of ILM project is to bring efficiency by using multiple couriers & logistic partners. We would request the clause to be modified to enable subcontracting with logistic partners.	Selected bidders can not subcontract the work however, the BIDDER should also have/or can undergo a tie up with Postal services/Courier companies/ Logistic Partner/special agents in case where the bank branches are situated at remote places. List of such tie ups should be provided to the Bank well in advance. The BIDDER and Courier companies/ Logistic Partner/special agents with whom have/will undergo for tie up, should not be in the caution list of IBA or blacklisted by any BFSI in past.(Declaration on letter head is to be submitted)".
23	M/s Sshaasai Technologies Ltd		17	11.1. Bank reserves the right to terminate this RFP at any stage without any notice or assigning any reason. The Bank may terminate the subsequent agreement without assigning any reason in the specified events.	We request Bank to give minimum 30 days notice for termination	Yes. 11.1. Bank reserves the right to terminate the contract with the vendors at any stage with 30 days notice without assigning any reason. Vendors can not terminate the contract.
24	M/s Sshaasai Technologies Ltd		10	Eligibility Criteria, Pt 4 : A. Domestic annual financial turnover of Rs. 70.00 crores on account from the business from Indian operations. Bidder to provide certificate from CA certifying the annual Turnover from dispatch activities, if the item not mentioned specifically in the Balance sheet.	We request Bank to modify the clause "Bidder to provide certificate from CA certifying the annual Turnover from business activities". As bifurcation is operationally not possible as we provide single rate for product & delivery to lot of customers.	Yes. As eligibility criteria is for 70 crores turnover from business activities. "Bidder to provide certificate from CA certifying the annual Turnover from business from Indian operations.".
25	M/s Sshaasai Technologies Ltd		35	K. There will be no price escalation during the contract period and any extension thereof.	We request Bank to allow price escalation in unforeseen circumstance.	RFP Clause stands
26	M/s Sshaasai Technologies Ltd		88	Force Majeure	We request Bank to add epidemic, pandemic in the Force Majeure	Force Majeure events will be treated as per the government notification at the time of specific events.
27	M/s Sshaasai Technologies Ltd	Eligibility Criteria:	11	Eligibility Criteria, Pt 10 : The BIDDER should have experience of 3 years of Integrated Logistics Management Service for managing secured shipment logistics (cheque book, debit cards, Welcome Kit etc.)	For Integrated Logistics Management service experience Is it necessary to have its own dedicated customer specific web tracking portal and experience of handling multiple couriers/India Post for delivering all pincodes in India for last 3 years.	As per the scope of RFP bidders have to provide dedicated web portal to the bank for tracking status of shipments. Bidders have to provide door delivery to the intended recipients situated across the country. Bidders have to serve all available pin codes for which they can have tieup with India Post or any other reputed courier agencies. Tracking status should be available in the webportal.



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28	M/s Seshaasai Technologies Ltd	Annexure 18	75	15. Compliance with various standards: 15.1 The SP shall comply with the relevant standards including ISO27001, as applicable to the IT ecosystem.	Due to Data Security regulations is ISO 27001 & PCI DSS certification mandatory ?	15. Compliance with various standards: 15.1 The SP shall comply with the relevant standards including ISO27001 & PCI DSS, as applicable to the IT ecosystem, however PCI DSS is not mandatory.
29	M/s KL Hi-Tech Secure Print Pvt. Ltd.	4. Pre-Qualification Criterion for Submission of Bid Point No.10	11	10.The BIDDER should have experience of 3 years of Integrated Logistics Management Service for managing secured shipment logistics (cheque book, debit cards, Welcome Kit etc.) Bidders should have experience of handling minimum 1 crore shipments) during any of the last 3 years with End to End Tracking through Web based Portal on Pan India Basis for at least one Private/Public Sector/Small Finance Bank in India with minimum 1000 branches and having facility to provide old records up to 90 days.Experience in Query Handling, Help Desk / Call Centre Set up for complaint redressal	We request to bank tender committee to kindly amend the following clause as "Bidders should have experience of handling minimum 1 crore shipments/ articles during any of the last 3 years on Pan India Basis through the logistics partners for at least one Private Organization/ Government Organization/ Bank in India with minimum 1,000 delivery locations and having facility to provide old records up to 90 days."	10.The BIDDER should have experience of 3 years of Integrated Logistics Management Service for managing secured shipment logistics (cheque book/debit cards/ Welcome Kits/UID/PAN Card/ Passport.) Bidders should have experience of handling minimum 1 crore shipments) during any of the last 3 years with End to End Tracking through Web based Portal on Pan India Basis for at least one Private/Public Sector/Small Finance Bank in India with minimum 1000 branches and having facility to provide old records up to 90 days.Experience in Query Handling, Help Desk / Call Centre Set up for complaint redressal
30	M/s KL Hi-Tech Secure Print Pvt. Ltd.	4. Pre-Qualification Criterion for Submission of Bid Point No.11	11	The BIDDER should provide end to end delivery solution to the Bank which will include SMS service at various intervals and delivery of return shipments at Branch address or centralized location as decided by the Bank along with various MIS reports.	Letter of Declaration from Bidder.	The Bidder should submit Satisfactory Performance Certificate from their client in support of executing similar works failing which the tender shall not be considered.



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31	M/s KL Hi-Tech Secure Print Pvt. Ltd.	ANNEXURE 13 TECHNICAL EVALUATION MATRIX	57	Experience in delivery of the Financial instrument like cheque book, Debit/ credit cards, Banking letters, Account statements etc. for banks (10) 3 years to 7 years 6 7 years to 10 years 8 >10 years 10 Number of Public sector/Private Banks / Small Financial Banks managed by the vendor (10) 1 to 3 6 >3 to 5 8 >5 10 Financial / Non Financial instruments dispatching / delivery capacity per year for BFSI Sector (10) 100 lacs to 125 lacs 6 >125 lacs to 150 lacs 8 > 150 lacs 10	We request to bank tender committee to kindly amend the following clause as "Experience in delivery of the Financial instrument like cheque book, Debit/ credit cards, Banking letters, Account statements/ Secured Stationery Forms etc. for banks (10) 3 years to 7 years 6 7 years to 10 years 8 >10 years 10 Number of Public sector/Private Banks / Small Financial Banks/ one Private Organization/ Government Organization/ Bank in India managed by the vendor (10) 1 to 3 6 >3 to 5 8 >5 10 Financial / Non Financial instruments dispatching / delivery capacity per year for BFSI Sector/ one Private Organization/ Government Organization/ Bank in India (10) 100 lacs to 125 lacs 6 >125 lacs to 150 lacs 8 > 150 lacs 10	Accepted below mentioned point: "Experience in delivery of the Financial instrument like cheque book, Debit/ credit cards/ Banking letters/ Account statements/UID/PAN Cards/Passports (10) 3 years to 7 years 6 7 years to 10 years 8 >10 years 10 RFP clause stands for remaining two points.
32	M/s KL Hi-Tech Secure Print Pvt. Ltd.	ANNEXURE 13 TECHNICAL EVALUATION MATRIX		PIN code Coverage / Reach (10) 5,000 to 10000 6 >10,000 to 15,000 8 >15,000 10 Query Handling, Help Desk / Call Centre Set up experience for BFSI Sector (In Years) (10) 1 Year 6 >1 to 3 Years 8 >3 Years 10	We request to bank tender committee to kindly amend the following clause as "Capacity/ Capability , Back up plan PIN code Coverage / Reach Capability 5,000 to 10000 >10,000 to 15,000 >15,000 Capability of Query Handling, Help Desk / Call Centre Set up for BFSI Sector	RFP Clause stands



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33	M/s KL Hi-Tech Secure Print Pvt. Ltd.	Annexure 17 Checklist-cum-Format for evaluation of Web Portal	69-70	Annexure 17 Checklist-cum-Format for evaluation of Web Portal for Stage 2 of technical evaluation	As per the Stage 2 of technical evaluation for Annexure 17 Checklist-cum-Format for evaluation of Web Portal, we like to inform to tender authority according to Annexure 17 Checklist we are having the Web Portal application & we are ready to show the demo during the Stage-2 of technical evaluation but the marks criteria asked in the RFP will restrict the competent bidder like us to bid in this tender & its restricted in nature for the participation from other bidders too, so we request bank authority kindly remove the experience & marks criteria for stage 2 technical evaluation round. Generally all the banks have own portals for web based application for tracking purpose, so very few banks are taking this services from their vendors & its very rare scope of experience & limited to few companies only having this kind of experience.	Annexure 17 Checklist-cum-Format for evaluation of Web Portal for Stage 2 of technical evaluation has been revised and enclosed along with corrigendum.

