



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
1	36	PART C: OTHER Eligibility Criteria	Eligibility	One bidder can bid only with one OEM and Similarly one OEM can bid only with one bidder, but both cannot bid.	Would request to allow one OEM to bid with maximum 2 bidders.	No Change
2	66	Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder.	Would request to ammend this as 12 weeks for delivery.	No Change
3	37	PART D: Experience & Support Infrastructure	Eligibility	The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	Would request to change it to 100 no.s of network switch across 5 purchase orders.	Please refer addendum
4	64	10 / I & J	Technical	Switch should support concurrent deployment of 802.1x and MAB	Looks like both I & j are single point and got separated. It should be just I wit below - Switch should support concurrent deployment of 802.1x and MAB Authentication. Is it OK to assume that when 802.1x authentication is enabled with Radius server the MAB database would be referred from Radius server?	1. i&j are single point only Switch should support concurrent deployment of 802.1x and MAB Authentication. 2. Bank uses 802.1x as the primary authentication to authenticate the port and in case of any issue with dot1x, MAB is the backup authentication through MAC address whitelisted at the NAC solution
5	64	10	Technical	All sub points	Is it OK to assume that 802.1x authentication is needed against Radius server who would push all the required configuration on switch port depending on AAA attribute verified by AAA server	assumption is correct
6	64	11	Technical	SNTP - RFC1769 or equivalent	Suggestion for modifying this to SNTP or NTP as the objective is time sync, which can be achieved using NTP	NTP V4 may be prefered for better synchronisation
7	65	11	Technical	Support for EAP Types- EAP Method Support: The switch should support the EAP (Extensible Authentication Protocol) methods required by our NAC solution, such as EAP-TLS, EAP-PEAP, or EAP-TTLS.	We assume that Switch should supports 802.1x auth and protocols are enforced between NAC and endpoint	Switch must support all the EAP protocols required for 802.1x Ex:- EAP-PEAP,EAP-TLS, CHAP, EAP-MSCHAPV2, EAP-FAST etc
8	Page no 66	5. Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder.	kindly amend to 8-10 Weeks	No Change
9	Page no 68	warranty point-a.	Scope	The equipment should be attended within 4 hours of receipt of complaint (exclusive of travelling time). In case problems persist, systems should be replaced within 24 hours of receiving complaints and alternate system should be provided till machine is repaired.	kindly amend to the equipment should be attended within 24/7 hours	No Change
10	36	PART C: OTHER Eligibility Criteria	Eligibility	One bidder can bid only with one OEM and Similarly one OEM can bid only with one bidder, but both cannot bid.	Would request to allow one OEM to bid with maximum 2 bidders.	No Change



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11	66	Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder.	Would request to ammend this as 12 weeks for delivery.	No Change
12	37	PART D: Experience & Support Infrastructure	Eligibility	The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	Would request to change it to 100 no.s of network switch across 5 purchase orders.	Please refer addendum
13	64	10 / I & J	Technical	Switch should support concurrent deployment of 802.1x and MAB	Looks like both I & j are single point and got separated. It should be just I wit below - Switch should support concurrent deployment of 802.1x and MAB Authentication. Is it OK to assume that when 802.1x authentication is enabled with Radius server the MAB database would be referred from Radius server?	1. i&j are single point only Switch should support concurrent deployment of 802.1x and MAB Authentication. 2. Bank uses 802.1x as the primary authentication to authenticate the port and in case of any issue with dot1x, MAB is the backup authentication through MAC address whitelisted at the NAC solution
14	64	10	Technical	All sub points	Is it OK to assume that 802.1x authentication is needed against Radius server who would push all the required configuration on switch port depending on AAA attribute verified by AAA server	assumption is correct
15	64	11	Technical	SNTP - RFC1769 or equivalent	Suggestion for modifying this to SNTP or NTP as the objective is time sync, which can be achieved using NTP	NTP V4 may be prefered for better synchronisation
16	65	11	Technical	Support for EAP Types- EAP Method Support: The switch should support the EAP (Extensible Authentication Protocol) methods required by our NAC solution, such as EAP-TLS, EAP-PEAP, or EAP-TTLS.	We assume that Switch should supports 802.1x auth and protocols are enforced between NAC and endpoint	Switch must support all the EAP protocols required for 802.1x Ex:- EAP-PEAP,EAP-TLS, CHAP, EAP-MSCHAPV2, EAP-FAST etc
17	6	3. Contract Period	Scope	The Contract with selected Bidder will be for a period starting from date of the Purchase Order till -5- years from the installation Sign-off date given by Bank officials.	Pls clarify if the start date of 5 years contract will be on purchase Order date or Sign off date?	Installation Sign Off Date
18	9	9.Preference to make in India initiative	Eligibility	Preference will be given with the criteria laid down by Bank and as per procedures laid down in Public Procurement (Preference to Make In India) order 2017,	Request Bank to please allow Non-MII players under the MII purchase preference clause.	No Change
19	34	Annexure 02 – Evaluation Terms	Eligibility	Request Bank to consider POC under the evaluation process for OEMs to ensure the right product is finalised double confirming the scale , integration effectiveness with SIEM , NDR, NAC solutions in the network		Please refer addendum



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20	36	Annexure 02 – Evaluation Terms	Eligibility	One bidder can bid only with one OEM and Similarly one OEM can bid only with one bidder, but both cannot bid.	Pls allow OEMs to bid with multiple Bidders and remove this clause	No Change
21	37	Annexure 02 – Evaluation Terms	Eligibility	The Bidder & OEM both should provide undertaking that proposed Network switch will not reach End-of Support in next 5 years	Pls clarify if this 5 years of EOS Date is to be considered from the Date of PO Issuance or Sign Off Date	Installation Sign Off Date
22	34	Annexure 02 – Evaluation Terms	Eligibility	Request bank to consider asking for some min reference for the Proven Effectiveness of the Switches Proposed by OEM , request below be added: The OEM should provide 3 References from Commercial Banks / Financial Institutions / Government / PSU Organizations in India where the proposed network switches has been installed in past 3 Years preceding this RFP. Supporting Doc may be masked PO or alternative	This will ensure the proven effectiveness of the switch over years to ensure Bank gets the right product	No Change
23	60	2. Technical Specifications	Technical	Minimum of 24 port 10/100/1000 Mbps Fast Ethernet auto sensing ports, with minimum 41 Mbps for 64- byte packet forwarding rate	Packet forwarding rate is calculated in MPPS or BPPS (packets per sec) hence please change it to MPPS. Also 1000 Mbps means 1 Gigabit Ethernet which is standard now days hence please change it Gig Ethernet Request this be reworded as below: Minimum of 24 port 10/100/1000 Mbps Gig Ethernet auto sensing ports, with minimum 41 Mpps for 64- byte packet forwarding rate	Minimum of 24 port 10/100/1000 Mbps Gig Ethernet auto sensing ports, with minimum 41 Mpps for 64- byte packet forwarding rate
24	60	2. Technical Specifications	Technical	Full-Duplex Operation on Fast Ethernet	This seems like a typo. Request this be changed as below: <u>Full-Duplex Operation on Gig Ethernet</u>	Required switch should have gigabit interface and full duplex
25	60	2. Technical Specifications	Technical	Minimum of 512 MB DRAM and 32 MB Flash memory	Memory and Flash are the two critical resources for smooth functioning of the devices when we are enabling multiple enterprise features including Security solutions hence requesting you to make the changes to accommodate higher Request this be changed as below: Minimum of 2GB DRAM and 2GB Flash memory	Minimum of 512 MB DRAM and 256 MB Flash memory



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26	65	2. Technical Specifications	Technical	Redundancy and High Availability - HA Features: For mission-critical environments, ensure the switch supports redundancy and high availability features to maintain network access in case of switch failure.	This point need more information with reference to switch failure and high availability and redundancy within the switch hence please add dual internal redundant power supplies within the switch . Request this be repharased as below Redundancy and High Availability - HA Features: For mission-critical environments, ensure the switch supports power supply redundancy and high availability to maintain network access in case of single power supply failure.	Requirement is of a Single Switch per branch
27	66	5. Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder	Request the delivery timelines a bit relaxed. Request this be changed to below All the deliverables should be delivered within 10 weeks from the date of acceptance of purchase order by successful bidder	No Change
28	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	Recent RBI audit at most banks have provided this recommendation and it will be worthwhile to have this in RFP ask Switch should support SNMPv3 and NTP with SHA2 Authentication and AES 256 Encryption	Not required to incorporate separately
29	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	RFP Specification has not asked uplink ports on the switches so should we consider that uplink will be from the 24 ports only using copper/RJ-45 cables	Uplink ethernet ports of the switch must support RJ-45 cables
30	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	Redundant power supply is good for ops in the bank network Switch should have dual internal power supply from day one to support high availability and redundancy	Not mandatory
31	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	It is good to have larger scale of ACL asked to support future DACL entries with NAC in the BoB NW Switch should support 1300 access list entries	With current infra, 100 ACL entires are sufficient
32	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	while doing HA on any site stacking will be needed and ask to have this support is good to have Switch should support 80Gbps of stacking bandwidth using dedicated ports	Optional



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33	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	this is good to have for secure communication on the uplink. Switch should support MACSEC 128 bit encryption on uplink ports	Optional
34	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	Another important feature to ask for operations ease and inventory management. Switch should support RFID for asset tracking/inventory management using 3rd party softwares and color beacon to identify the switch in the wiring closet.	Optional
35	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	Switch should provider streaming telemetry data to 3rd party NMS	Netflow would be fine
36	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	Switch should support 10000 IPV4 routes	using as a L2 switch, hence these many routes are not required
37	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	Switch should support continous flow details to 3rd party NMS for network level visibility for threat analysis etc.	Netflow would be fine
38	NA	New	Technical/scope	Additional Point not asked in RFP which may be pls considered in the interest of Bank	Switch should support 500 layer 3 VLANs with Layer 3 SVI support.	using as a L2 switch, hence these many routes are not required
39	8	8.Exemption for EMD amount	General	Exemption from submission of EMD shall be given to bidders, who are Micro and Small Enterprises (MSE) / Startups	Suggested additional clause "Since RFP is being floated on GeM Portal, Bid Security related exemptions as specified in clause 4, Section xiii, Sub-section 'm' of GeM GTC are applicable as the case may be."	As per GeM GTC
40	9	10. Performance Bank Guarantee	General	The successful vendor shall provide a Performance Bank Guarantee (PBG) within 30 days from the date of receipt of purchase order or signing of the agreement whichever is earlier in the format mentioned under Annexure 14 to the extent of 5% of the total Contract value valid for the entire period of the contract plus 3 months (60 months warranty + 3 months) and such other extended period as the Bank may decide for due performance of the entire project obligations. The guarantee should be that of a schedule commercial Bank in India other than Bank of Baroda.	Bidder requests for 3% TCV PBG instead of 5% 30 day cure period for PBG	No Change
41	47	Annexure 05 – Bid Security Form	General	1. We _____, undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from you and undertake to indemnify you	Suggested clause "1. We _____, undertake to pay the amounts due and payable under this Guarantee without any demur, merely on written demand from you and undertake to indemnify you "	No Change



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42	48	Annexure 05 – Bid Security Form	General	4. Should it be necessary to extend Bank Guarantee on account of any reason whatsoever, we undertake to extend the period of Bank Guarantee on your request under intimation to the VENDOR till such time as may be required by you. Your decision in this respect shall be final and binding on us.	Suggested clause "4. Should it be necessary to extend Bank Guarantee on account of any reason whatsoever, we undertake to may at our sole discretion extend the period of Bank Guarantee on your request under intimation to the VENDOR till such time as may be required by you. Your decision in this respect shall be final and binding on us. "	No Change
43	49	Annexure 05 – Bid Security Form	General	9. Any notice by way of demand or otherwise hereunder may be sent by courier, e-mail or registered post to our local address as aforesaid and if sent accordingly it shall be deemed to have been given when the same has been posted.	Suggested clause "9. Any notice by way of demand or otherwise hereunder may be sent by courier, e-mail or registered post to our local address as aforesaid and if sent accordingly it shall be deemed to have been given when the same has been posted received at the bank counters. "	No Change
44	49	Annexure 05 – Bid Security Form	General	10. The Bank Guarantee and the powers and provisions herein contained are in addition to and not by way of limitation of or substitution for any other guarantee or guarantees here before given to you by us (whether jointly with others or alone) and now existing un-cancelled and that Bank Guarantee is not intended to and shall not revoke or limit such guarantee or guarantees.	Suggested clause "10. The Bank Guarantee and the powers and provisions herein contained are in addition to and not by way of limitation of or substitution for any other guarantee or guarantees here before given to you by us (whether jointly with others or alone) and now existing un-cancelled and that Bank Guarantee is not intended to and shall not revoke or limit such guarantee or guarantees."	No Change
45	49	Annexure 05 – Bid Security Form	General	15. We have the power to issue this Bank Guarantee in your favour under the Memorandum and Articles of Association of our Bank and the undersigned has full power to execute this Bank Guarantee under the Power of Attorney issued by the Bank.	Suggested clause "15. We have the power to issue this Bank Guarantee in your favour under the Memorandum and Articles of Association of our Bank and the undersigned has full power to execute this Bank Guarantee under the Power of Attorney issued by the Bank. "	No Change
46	58	Annexure 12 – Project Details (Scope of Work)	Scope	Vendor should supply, commission, install, test, configure and maintain the Network Hardware at various locations identified by the bank also coordinate with existing MSP (Managed Services Provider) and/or networking vendors and ensure successful installation, integration and functioning of Network connectivity.	Kindly provide list of identified locations	List of Locations will be provided along with the PO



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47	58	Annexure 12 – Project Details - Scope of Work, Point 3	Scope	Vendor should supply, commission, install, test, configure and maintain the Network Hardware at various locations identified by the bank. The vendor will also coordinate with existing MSP (Managed Services Provider) and/or networking vendors and ensure successful installation, integration and functioning of Network connectivity.	Do you want Vendor to provide monitoring and Management of the supplied switches for 5 years ? If yes, what tools ?	Minimum one resource is required for logging calls and providing L1 support to the branches (From 8 am to 8 pm on Bank working days) and separate onsite resources for implementation. Tools access will be provided
48	58	Annexure 12 – Project Details - Scope of Work, Point 4	Scope	Break-fix support of supplied Network Hardware.	We assume that Vendor will provide Break-fix support, but Bank will provide the touch support for the same	Vendor should arrange everything
49	58	Annexure 12 – Project Details - Scope of Work, Point 5	Scope	Bank's identified team will provide locations for delivery of Network hardware and configuration details & other inputs to the selected vendor for delivery, configuration and support of the Network hardware.	Please share the branch location details	List of Locations will be provided along with the PO
50	58	Annexure 12 – Project Details - Scope of Work, Point 2	Scope	The Network Hardware must be capable of upgrading at a later stage as and when required by the Bank.	What does bank mean by upgrade ? We assume it is firmware upgrade ? Please confirm	N/W hardware components like RAM/Storage should be expandable at a later stage to support future requirements
51	61	Annexure 12 – Project Details - Technical Specifications, Point 3	Technical	Other Features: The Switch should seamlessly integrate with existing network equipment's	Please share the existing network diagrams and uplink port type and speed	1gbps full duplex
52	66	Annexure 12 – Project Details - Delivery Period	General	Bidder will be responsible for ensuring proper packing, delivery, and receipt of the hardware/ equipment at the site. Sealed packs will be opened in the presence of Bank officials.	Please confirm if Vendor has an option to bake in the configurations at its staging centre and ship the switches to bank locations ?	NO
53	66	Annexure 12 – Project Details - Installation	Scope	Installation of all the hardware/ equipment including unpacking of cartons / boxes, mounting of the hardware/ equipment's and installation will be the responsibility of Bidder. Bidder will have to install the hardware/ equipment sand hand it over to Bank for acceptance testing within a maximum of 2 week from the date of receipt of the deliverables at our office and Bank's notification for installation of the Hardware.	2 Weeks is to less to cover 400 sites, please consider the request to make it 10 weeks installation	No Change



Prebid Clarifications to the Bidder's queries

RFP for Network Switches at Bank Branches / Offices
(Bid Number: GEM/2024/B/5381640 dated 10.09.2024)

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54	66	Annexure 12 – Project Details - Replacement of network hardware	Scope	If network hardware is required to be mounted, vendor will be responsible for terminating the existing network link (in case of Switch) and mounting existing network hardware (in case of Rack) at no extra cost to Bank from the old setup to the new one. Necessary network hardware accessories (clamps, screws, nut bolt etc.) as required for installation of the network hardware has to be supplied by the vendor, at no extra cost to Bank.	Do you really want vendor to provide touch support for each of the 400 branches during the install and warranty period, or it will be taken care by existing on-site team	Yes
55	66	Annexure 12 – Project Details (Scope of Work) 3. Delivery Locations	General	The successful vendor shall deliver Network Switches at Bank's Branches / Offices across the country as per Bank's requirement.	Kindly provide list of identified Bank's Branches / Offices	List of Locations will be provided along with the PO
56	67	Annexure 12 – Project Details - Warranty	General	The entire network hardware covering all components will remain under, onsite, comprehensive maintenance warranty for a period of five years. The service support during warranty period shall be for all network hardware and accessories supplied.	If vendor will provide onsite warranty, the price will go high. Hence existing on-site team should provide on-site activities	No Change
57	67	Annexure 12 – Project Details - Warranty	General	Vendor will have to upgrade the firmware (in case of requirement) during warranty period at no cost to Bank. Patch updation, security patch updates etc. to be done (as and when required), preferably quarterly / half yearly in coordination with the banks team.	What type of remote connectivity bank expect the vendor to establish to perform these activities from remote	Remote connectivity cannot be given. The resource should at Banks DC/DR to perform the activities
58	67	Annexure 12 – Project Details - Warranty	General	Vendor needs to share the Monthly Report with bank's team along with firmware details of the devices.	We assume that the expected reports can be generated from the existing network management tool and the access to this tool will be provided to the vendor. Please confirm	Yes, Access will be provided
59	67	Annexure 12 – Project Details - Warranty	General	The equipment should be attended within 4 hours of receipt of complaint (exclusive of travelling time). In case problems persist, systems should be replaced within 24 hours of receiving complaints and alternate system should be provided till machine is repaired. The replaced equipment should be installed by the vendor at no extra cost to the Bank, so that normal job of the Bank may not get hampered.	Is bank expectation from Vendor is to maintain an inventory of the cold standby for each of the 400 locations to provide alternate system or bank has inventory of cold standby	Yes, inventory should be maintained
60	71	Annexure 13 – Service Levels	SLA	Successful bidder shall execute the SLA and NDA for a period of -5- years within 30 days from the date of acceptance of Purchase Order.	SLA of 8 hrs / 12 / 24 / 36 hrs may need to be changed once the location list is available - Maximum SLA cap of 1% of ACV calculated on quarterly basis	No Change



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61	91	Annexure 22 – SERVICE LEVEL AND NON-DISCLOSURE AGREEMENT FORMAT	Legal	2. TERM This Agreement shall come into force on _____ and shall be in force and effect for a period -----, unless Bank terminates the Agreement by giving a prior written notice of 30 days as per the terms of this Agreement.	Termination for convenience after giving 90 days written notice in advance	No Change
62	91	Annexure 22 – SERVICE LEVEL AND NON-DISCLOSURE AGREEMENT FORMAT	Legal	3. Scope of Service The Service Provider agrees to perform the services as part of the scope of this engagement including but not limited to as mentioned in Schedule I of this Agreement. Bank of Baroda reserves its right to change the scope of the services considering the size and variety of the requirements and the changing business & security conditions /environment with mutual consent.	Need to delete the sentence " but not limited to" as it is important to limit the scope of service. Also all scope of service should be prescribed and given in the SOW document	No Change
63	91	Annexure 22 – SERVICE LEVEL AND NON-DISCLOSURE AGREEMENT FORMAT	Legal	8. Transportation and Insurance	It is important as a bidder to understand as to who will be bear the T&I cost and what are the locations for transportation	No Change
64	92	Annexure 22 – SERVICE LEVEL AND NON-DISCLOSURE AGREEMENT FORMAT	Legal	14. Payment Terms	As there is a significant hardware component in the RFP - 90% advance and remaining 10% on completion of implementation should be the acceptable payment terms	No Change
65	96	Annexure 22 – SERVICE LEVEL AND NON-DISCLOSURE AGREEMENT FORMAT	Legal	18. Indemnity - breach of any of the term of this Agreement or breach of any representation or false representation or inaccurate statement or assurance or covenant or warranty of the Service Provider under this Agreement; and/or	"Breach" to be replaced with Material Breach and negligence to be replaced with Gross Negligence, misconduct to be replaced with willful misconduct Below para to be removed: "The indemnities under this clause are in addition to and without prejudice to the indemnities given elsewhere in this Agreement."	No Change
66	98	Annexure 22 – SERVICE LEVEL AND NON-DISCLOSURE AGREEMENT FORMAT	Legal	21. Termination	15 days cure period to be replaced with 30 day cure period Termination charges shall be payable by the Bank to the Bidder under "Effect of Termination"	No Change
67	101	Annexure 22 – SERVICE LEVEL AND NON-DISCLOSURE AGREEMENT FORMAT	Legal	25. Limitation of liability	Special, exemplary or Indirect damages or losses to be excluded	No Change



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68	102	Annexure 22 – SERVICE LEVEL AND NON-DISCLOSURE AGREEMENT FORMAT	Legal	28. SUBCONTRACTING The Service Provider shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required by it under the contract without the prior written consent of the Bank.	Name of the subcontractors or vendors whose names have been mentioned under MSA or SOW shall not need any prior written consent of the Bank as they will be treated as pre-approved	No Change
69	-	Based on Pre-Bid discussion	General	Based on Pre-Bid discussion	We assume that bank's monitoring tool is integrated with bank's ITSM for auto ticketing and will generate the ticket for any issue with the in-scope switches. These tickets will be handled by the existing bank's MSP. Upon identification of the issue with the hardware this ticket will be forwarded to our (vendor) on-site resource for further resolution. Please confirm.	Yes
70	34	Eligibility criteria - D1	Eligibility	The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India	Please amend this clause as a The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 4 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India	Please refer addendum
71	34	Eligibility criteria - D1	Eligibility	The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India	Please amend this clause as a The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 4 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India and please consider Customer credentials and Order copy as a documentary proof.	Please refer addendum
72	66	Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder.	Would request to ammend this as 12 weeks for delivery.	No Change
73	67	installation	Scope	Bidder will have to install the hardware/equipment sand hand it over to Bank for acceptance testing within a maximum of 2 week from the date of receipt of the deliverables at our office and Bank's notification for installation of the Hardware.	Plesae ammend this clause as a Bidder will have to install the hardware/equipment sand hand it over to Bank for acceptance testing within a maximum of 6 week from the date of receipt of the deliverables at our office and Bank's notification for installation of the Hardware.	No Change



Prebid Clarifications to the Bidder's queries

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74	64	10 / I & J	Technical	Switch should support concurrent deployment of 802.1x and MAB	Looks like both I & j are single point and got separated. It should be just I wit below - Switch should support concurrent deployment of 802.1x and MAB Authentication. Is it OK to assume that when 802.1x authentication is enabled with Radius server the MAB database would be referred from Radius server?	1. i&j are single point only Switch should support concurrent deployment of 802.1x and MAB Authentication. 2. Bank uses 802.1x as the primary authentication to authenticate the port and in case of any issue with dot1x, MAB is the backup authentication through MAC address whitelisted at the NAC solution
75	64	10	Technical	All sub points	Is it OK to assume that 802.1x authentication is needed against Radius server who would push all the required configuration on switch port depending on AAA attribute verified by AAA server	assumption is correct
76	64	11	Technical	SNTP - RFC1769 or equivalent	Suggestion for modifying this to SNTP or NTP as the objective is time sync, which can be achieved using NTP	NTP V4 may be preferred for better synchronisation
77	65	11	Technical	Support for EAP Types- EAP Method Support: The switch should support the EAP (Extensible Authentication Protocol) methods required by our NAC solution, such as EAP-TLS, EAP-PEAP, or EAP-TTLS.	We assume that Switch should supports 802.1x auth and protocols are enforced between NAC and endpoint	Switch must support all the EAP protocols required for 802.1x Ex:- EAP-PEAP,EAP-TLS, CHAP, EAP-MSCHAPV2, EAP-FAST etc
78		13	Technical	Support for Local Proxy Address Resolution Protocol (ARP) to work in conjunction with Private VLAN Edge to minimize broadcasts and maximize available bandwidth.	Please change this clause to:Support for Local Proxy Address Resolution Protocol (ARP) or Gratuitous ARP to work in conjunction with Private VLAN Edge to minimize broadcasts and maximize available bandwidth.	No Change
79		4/QoS Features	Technical	Weighted Tail Drop(WTD) for congestion avoidance or equivalent feature	Weighted Tail Drop(WTD) for congestion avoidance or Guaranteed Minimum Bandwidth (GMB) or equivalent feature	No Change
80		4/Other Features	Technical	Layer 2 traceroute or equivalent feature to ease troubleshooting by identifying the physical path that a packet takes from the source device to a destination device.	Please change this clause to Layer 2/Layer 3 traceroute or equivalent feature to ease troubleshooting by identifying the physical path that a packet takes from the source device to a destination device.	No Change
81		11/Other Features	Technical	The operating system should have a self-healing mechanism /equivalent feature for the automatic recovery of the switch when a specified event occurs	Please change this clause to The operating system should have a self-healing mechanism /equivalent feature for the automatic recovery of the switch when a specified event occurs or switch should support TPM-based Security.	No Change
82		12/Other Features	Technical	The software should have a mechanism to proactively detect and address potential hardware and software faults during runtime /equivalent	Please change this clause to The software should have a mechanism to proactively detect and address potential hardware and software faults during runtime using SNMP alert /equivalent	No Change



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
83	36	Annexure 02 – Evaluation Terms B1	Eligibility	The Bidder must have registered an average annual turnover of Rs. 2 Crore or above (from Indian Operations only) during the last three completed financial years – 2021-22, 2022-23 & 2023-24*. *If financial statements for 2023-24 is unaudited, the bidder can submit audited financial statements of 2020-21, 2021-22 & 2022-23 along with letter of undertaking that FY 2023-24 statement is not audited.	Request you to kindly allow 1 Crore revenue	Please refer addendum
84	37	Annexure 02 – Evaluation Terms D1	Eligibility	The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	Request to kindly allow experience of 50 nos Switches	Please refer addendum
85	8	Exemption of EMD Amount	General	Exemption from submission of EMD shall be given to bidders, who are Micro and Small Enterprises (MSE) / Startups.	We would to clarify if MSME who are registered for services are exempted from EMD	As per GeM GTC
86	8	emd	General	Emd value of INR 10,00,000	We would like to submit EMD as EBG. Our Bank requires the following information to process the EBG We require the following details Beneficiary Name: Beneficiary Bank Name: Beneficiary Bank address: Beneficiary IFSC CODE: GSTN number of the beneficiary: PAN number of the beneficiary: Name of the Representative [In case of Beneficiary being Company/Firm]: Primary Email address (to receive Confirmation email from NeSL): Primary Mobile Number(to receive Confirmation SMS from NeSL):	Please refer ATC for details of the same.
87	34	Eligible cum technical bid	Eligibility		Request for modification as below. Bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or private / public limited company in India at least for the last 5 years.. OEM Should have register office & Manufacturing facility in India from last 15 years	No Change



Prebid Clarifications to the Bidder's queries

RFP for Network Switches at Bank Branches / Offices
(Bid Number: GEM/2024/B/5381640 dated 10.09.2024)

S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
88	59	Scope of work	Scope	The Bank reserves the right to shift the equipment to a suitable location depending upon the need. The vendor will arrange to install and commission the same at the shifted location. The warranty / AMC of the equipment will continue from the new location as the case may be & the vendor needs to provide service & support of the same from the new location.	Kindly confirm if the re-installation charges shall be paid by the Bank as per the installation cost unit rate quoted in the bid.	NO Reinstallation charges will be paid by the Bank
89	65	Technical Specification NAC features clause 12	Technical	Logging and Monitoring - Logging Capabilities: The switch should have adequate logging capabilities to record authentication events, which are useful for troubleshooting and auditing.	Please confirm if switch shall have storage of log messages which will be even after reboot?	generally logs are erased after reboot, please suggest if this can be achieved?
90	65	Technical Specification NAC features clause 13	Technical	Redundancy and High Availability - HA Features: For mission -critical environments, ensure the switch supports redundancy and high availability features to maintain network access in case of switch failure.	Please confirm if switch shall have capability to store multiple software image versions for safe roll back.	Requirement is of a Single Switch per branch
91	84	Annexure 20 – Certificate of Local Content	General	(Certificate from the statutory auditor or cost auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content, on their letter head with Registration Number with seal)	Since this is a single product bid, kindly mention that the local content declaration shall be from OEM	Please refer addendum
92	60	Technical Specifications 2.1	Technical	Minimum of 24 port 10/100/1000 Mbps Fast Ethernet auto sensing ports, with minimum 41 Mbps for 64- byte packet forwarding rate	Request Spec to be modified as Minimum of 24 port 10/100/1000 Mbps Gigabit auto sensing ports, 4 # SFP+ 10G uplink with minimum 95 Mpps for 64- byte packet forwarding rate	Minimum of 24 port 10/100/1000 Mbps Gig Ethernet auto sensing ports, with minimum 41 Mpps for 64- byte packet forwarding rate
93	60	Technical Specifications clause 3	Technical	Full-Duplex Operation on Fast Ethernet	Request Spec to be modified as Full-Duplex Operation on Gigabit Ethernet	required switch should have gigabit interface and full duplex



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
94	60	Technical Specifications clause 5	Technical	Minimum of 512 MB DRAM and 32 MB Flash memory	Considering a Gigabit switch with elaborate software features, the DRAM and Flash memory is extremely low as per industry standard. With little flash memory of 32MB storage of backup switch OS images, safe roll back will not be possible, Hence requesting to increase the memory requirement of the switches. The specifications may be modified as follows Minimum of 1 GB DRAM and 512MB Flash memory	Minimum of 512 MB DRAM and 256 MB Flash memory
95	60	Technical Specifications : Layer 1 features	Technical	Support for 100 BASE-TX	Request Spec to be modified as Support for 10/100/1000 BASE-TX downlink ports and 1G/10G Uplink ports	1Gigaethernet ports with full duplex
96	61	Technical Specifications : security features clause 2	Technical	Multi -Level access security on switch console to prevent unauthorized users	Kindly confirm that physical console port and USB port shall be available for management and Firmware upgrade and troubleshooting. Request Specification to be modified as Multi -Level access security on switch console to prevent unauthorized users. Switch shall be equipped with Console port and USB port for management.	Console and USB port should have some kind of authentication either username/password or any other relevant
97	62	Technical Specifications : Other features clause no 11	Technical	The operating system should have a self -healing mechanism /equivalent feature for the automatic recovery of the switch when a specified event occurs	Please confirm if switch shall have capability to store multiple software image versions for safe roll back.	Switch should have multiple backup images to boot up in case of any fault to the primary image. Also, in case of any CPU, memory & software crash, switch should be able to recover using either existing image or backup image.
98	65	New	Technical	Request for addition of Specification. LAN switch being a notified product as per DOT Gazette notification dated 29-8-2018, the minimum local content shall be 60%	Request for addition of Specification. The product should meet the local content value addition of min. 60% in compliance to DPIIT's approved Nodal Ministry DoT's notification dated 29th August 2018. Form-1 is to be submitted by the bidder duly declared by the OEM. The Offered Products should be in compliance to PPP - MII order dated 20.10.22 , dated 20.12.22 and dated 19.7.2024 issued by DPIIT and Order dated 29.08.2018 issued by the Nodal Ministry for the notified items	No Change



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
99		new	Technical	LAN switch being a notified product as per DOT Gazette notification dated 29-8-2018, Clause no 9,10 switch shall be certified for TEC GR latest version	Request for addition of Specificaton To ensure robust, certified products The offered product should be TSEC certified against LAN Switch TEC GR of March 2014 / latest TEC GR	No Change
100		New	Technical		To ensure robust, certified products, Request for addition of Specificaton. Operating system of the offered should be VAPT certified. Switch Should support EN/IEC 61000-6-1 & EN/IEC 61000-6-3, RoHS Directive	No Change
101	37	In Annexure 02 – (Evaluation Terms), under (A. Eligibility cum Technical Bid), Section (D Experience & Support Infrastructure) and (Point no.1)	Eligibility	The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	Kindly allow the bidder/OEM should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	Please refer addendum
102	Pg 9 of 104	Clause 9 Preference to Make in Initiative	Eligibility	Preference will be given with the criteria laid down by Bank and as per procedures laid down in Public Procurement (Preference to Make In India) order 2017, revision dated 16/09/2020 vide order P-45021/2/2017-PP (BE – II) dated 16-9-2020 issued by GOI	As per the RFP clause, preference will be given to Class I OEM, but need to define the Percentage of Price Preference to MII OEM	Purchase preference shall be applicable as per the Gol guidelines
103	Pg 65 of 104	Technical Specifications Point 13	Technical	Redundancy and High Availability HA Features: For mission critical environments, ensure the switch supports redundancy and high availability features to maintain network access in case of switch failure	We understand that the switches will be installed in HA Mode. Please include Redundancy for Power Supply also. We recommend Redundant power supplies to be redundant	Requirement is of a Single Switch per branch
104	Pg 66 of 104	Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder	The Delivery period should be 8-10 weeks with 4 weeks of I&C post successful delivery at Site	No Change
105	Pg 37 of 104	Eligibility Criteria	Eligibility	Certifications	OEM Certificates should also be part of the eligibility for OEM selection. This will ensure participation of credible OEMs. Request to include following certifications for OEMs. - ISO-9001, ISO-27001, ISO 14001	No Change



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
106	pg 66 of 104	Technical Specifications	Technical	Additional Clause	Request to include following certifications: 1. MTCTE - this is a mandatory certificate as per DOT Guidelines. 2. IPv6 logo Certificate 3. VAPT - As per Cyber Security Guidelines, we recommend that Switch OS should be VAPT Certified by STQC or equivalent	Please refer addendum
107	60	2. Technical Specifications		SFP modules	If you require SFP modules which one single of multi-mode	Optional
108	69	A. Network Switches Cost	General	<ul style="list-style-type: none"> • 70% of the hardware cost plus 100% of taxes including GST at actuals after delivery. The invoices for claiming the payment should be submitted along with the following documents: a. Original delivery Challans dully stamped and signed by the Bank Official. b. OEM confirmation letter for back-to-back support for all the equipments delivered. • 20% of the cost after one month of successful installation and satisfactory functioning or after two month post-delivery in the case of Site Not Ready (SNR). • 10% of the balance amount will be released on completion of warranty period plus 3 months 	<ul style="list-style-type: none"> • 90% of the hardware cost plus 100% of taxes including GST at actuals after delivery. • 10% of the cost after one month of successful installation and satisfactory functioning & Submission of PBG 	No Change
109	66	5. Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder	All the deliverables should be delivered within 8 weeks from the date of acceptance of purchase order by successful bidder	No Change
110	67	8. Installation	Scope	Bidder will have to install the hardware/equipment sand hand it over to Bank for acceptance testing within a maximum of 2 week from the date of receipt of the deliverables at our office and Bank's notification for installation of the Hardware	Bidder will have to install the hardware/equipmentsand hand it over to Bank for acceptance testing within a maximum of 4 / 6 weeks On confirmation of Site Readiness from the date of receipt of the deliverables at our office and Bank's notification for installation of the Hardware	No Change



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
111	9	9. Preference to make in India initiative	Eligibility	Government has issued Public Procurement (Preference to Make in India) [PPP-MII] Order 2017 vide the Department for Promotion of Industry and Internal Trade (DPIIT) Order No.P-45021/2/2017-B.E.-II dated 15.06.2017 and subsequent revisions vide Order No. 45021/2/2017-PP (BE-II) dated 16-9-2020 to encourage 'Make in India' and to promote manufacturing and production of goods, services and works in India with a view to enhancing income and employment.	More clarity on Non - Make in INDIA player required.	Please refer addendum
112	Page no. 62/104	Serial no. 13	Technical	Support Bidirectional data support on the SPANport allows the intrusion Detection System (IDS) to take action when an intruder is detected.	Query – SPAN Port is specific to only few OEMs. Kindly generalize this clause with “ support forBidirectional Port Mirroring instead of SPAN port ”. Port mirroring can capture real time networkpackets for IDS to detect intrusion and analyze by IDS system.	SPAN feature should be supported to monitor the traffic on external device for the particular interface in and out.
113			Technical	Minimum of 24 port 10/100/1000 Mbps Fast Ethernet auto sensing ports, withminimum 41 Mbps for 64- byte packet forwarding rate	Minimum of 24 port 10/100/1000 Mbps Fast Ethernet auto sensing ports an10G SFP+ uplink/stacking ports , with minimum 95 Mpps for 64- byte packetforwarding rate	Minimum of 24 port 10/100/1000 Mbps Gig Ethernet auto sensing ports, with minimum 41 Mpps for 64- byte packet forwarding rate
114			Technical	Minimum of 512 MB DRAM and 32 MB Flash memory	Minimum of 512 MB DRAM and 512 MB Flash memory	Minimum of 512 MB DRAM and 256 MB Flash memory
115			Technical	Support for minimum of 8000 MAC addresses	Support for minimum of 16000 MAC addresses	No Change
116			Technical	Additional	Switch should have 1 port for Out of Band management and 1 USB port to cexternal storage.	USB PORT NOT REQUIRED FOR EXTERNAL STORAGE
117			Technical	Additional	Switch should be TEC and IPv6 logo ready certi fi ed as per DoT/DPIIT guidelin	No Change
118			Eligibility	Additional	POC (Proof of Concept): Bank of Baroda reserves the rights to ask bidders to demonstrate the Proof of Concept of the working of Switching Soluti on at any of the Bankof Baroda premises as per the technical specifi cati on in the tender document.	POC (Proof of Concept): Bank of Baroda reserves the rights to ask bidders to demonstrate the Proof of Concept of the working of Switching Solution at any of the Bankof Baroda premises as per the technical specification in the tender document.



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
119		Page no 65 Clause No 13	Technical	Redundancy and High Availability - HA Features: For mission-critical environments, ensure the switch supports redundancy and high availability features to maintain network access in case of switch failure.	whether the required Redundant power supply with hot-swappable or not. We would appreciate it if you could provide us with the necessary details. This will help us in preparing a comprehensive and accurate bid.	Requirement is of a Single Switch per branch
120	37	Eligibility cum Technical Bid Section D	Eligibility	The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	We are qualified as bidder/OEM have supplied and installed at least 100 no's Network Switches in past 7 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	Please refer addendum
121	58	Scope of Work	Scope	Bank has requirements of 400 no's Network Switches at Bank Branches / Offices across pan India	Kindly share the geographical locations.	PAN India
122	58	Annexure 12 – Project Details (Scope of Work) 1. Scope of Work	Scope	The successful vendor shall deliver the products as per technical specification mentioned in this section. 2. The Network Hardware must be capable of upgrading at a later stage as and when required by the Bank.	We presume that the upgrading network hardware is only for the software/firmware installed on the network hardware and not the network hardware itself. Please confirm.	N/W hardware components like RAM/Storage should be expandable at a later stage to support future requirements
123	59	Annexure 12 – Project Details (Scope of Work) 1. Scope of Work	Scope	The successful vendor shall deliver the products as per technical specification mentioned in this section. 8. The Bank reserves the right to shift the equipment to a suitable location depending upon the need. The vendor will arrange to install and commission the same at the shifted location. The warranty / AMC of the equipment will continue from the new location as the case may be & the vendor needs to provide service & support of the same from the new location.	Please provide on how many such shifting is expected in a quarterly or half-yearly basis. Also, please confirm on who will be bearing the logistics & transit insurance cost for such shifting.	Shifting arrangements will be done by the Bank



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
124	59	Annexure 12 – Project Details (Scope of Work) 1. Scope of Work	Scope	The successful vendor shall deliver the products as per technical specification mentioned in this section.13. If any services, functions or responsibilities not specifically described in this scope but are an inherent, necessary or customary part of the services and are required for proper performance or provision of the services in accordance with the scope, they shall be deemed to be included within the scope of the services, as if such services, functions or responsibilities were specifically required and described in this scope and shall be provided by the vendor at no additional cost to the Bank.	Request to remove this clause as this is open-ended & does not have any definitive demarcation on the services, functions or responsibilities.	No change
125	59	Annexure 12 – Project Details (Scope of Work) 1. Scope of Work	Scope	The successful vendor shall deliver the products as per technical specification mentioned in this section. 16. Bidder shall complete the entire work and make all the systems operational (Supply, Installation, Commissioning, Acceptance of the Network Hardware equipment and handing over to Bank within stipulated timeline mentioned in the delivery & installation section of this RFP.	Bidders scope is limited to supply, install, configure (as per details provided by Bank / Bank's NI / Bank's Managed Service Provider) & maintenance of network hardware for the contract duration. Passive cabling required within the Bank's Branch / Office shall be provided by Bank / Bank's passive cabling vendor. Please confirm.	Internal cabling will be done by Bank
126	61	Annexure 12 – Project Details (Scope of Work) 2. Technical Specifications	Technical	Other Features: 1. The switch should have its own management software, which can be used remotely (through secured Web interface) to monitor, troubleshoot & manage the switch.	Please confirm that Bank will provide the required compute, storage & reachability from the management software deployed at Bank's DC/DR to the switches deployed at the branch / offices.	Infra can be provided to centrally monitor and troubleshoot the devices
127	62	Annexure 12 – Project Details (Scope of Work) 2. Technical Specifications	Technical	Other Features: 2. The management software should integrate with any EMS product suite.	Please confirm on the type of integration supported in Bank's EMS product suite & integration points required for integration between management software and Bank's EMS.	Need clarity
128	66	Annexure 12 – Project Details (Scope of Work) 5. Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder.	Request bank to change as "All the hardware & required accessories deliverables should be delivered within 12 weeks from the date of acceptance of purchase order by successful bidder.	No Change
129	67	Annexure 12 – Project Details (Scope of Work) 8. Installation	Scope	Bidder will have to install the hardware/equipment and hand it over to Bank for acceptance testing within a maximum of 2 week from the date of receipt of the deliverables at our office and Bank's notification for installation of the Hardware.	Requesting Bank to change the installation timelines to 2 weeks from the time of sharing the configuration details from Bank / Bank's NI / Bank's MSP along Bank's notification for installation of the Hardware.	No Change



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
130	67	Annexure 12 – Project Details (Scope of Work) 9. Replacement of network hardware	Scope	If network hardware is required to be mounted, vendor will be responsible for terminating the existing network link (in case of Switch) and mounting existing network hardware (in case of Rack) at no extra cost to Bank from the old setup to the new one. Necessary network hardware accessories (clamps, screws, nut bolt etc.) as required for installation of the network hardware has to be supplied by the vendor, at no extra cost to Bank	Need clarity on this point. Is bidder expected to mount existing network hardware & rack?	Yes
131	68	Annexure 12 – Project Details (Scope of Work) 11. Warranty	Scope	In case of significant failures of specific component entire network hardware has to be replaced with new ones in proactive manner. Proactive action must be taken immediately without affecting the banks day to day functioning and in a mutually convenient time. The proactive action plan is required to be submitted well in advance. The principal vendor is required to ensure that this kind of situation never arises.	With Bank's NI / Bank's MSP having visibility into the performance of these switches which is not available with the bidder, Bank / Bank's NI / Bank's MSP shall raise TAC with bidder for replacement of hardware. Please confirm.	ONSITE Resource has to troubleshoot & raise the RMA calls. If required FE should be arranged by Bidder for troubleshooting
132	68	Annexure 12 – Project Details (Scope of Work) 11. Warranty	Scope	Warranty should not become void if the Bank buys any other supplemental hardware from third party and installs it with/in these machines. However, the warranty will not apply to such hardware items installed.	3rd party hardware will not be supported on switches. Hence request to remove this clause as this is not applicable.	No Change
133	37	Annexure 02 – Evaluation Terms A. Eligibility cum Technical Bid	Eligibility	D Experience & Support Infrastructure The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	D Experience & Support Infrastructure The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 5 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	Please refer addendum
134	37	A. Eligibility cum Technical Bid	Eligibility	The Bidder & OEM both should provide undertaking that proposed Network switch will not reach End-of-Support in next 5 years.	As we know that OEMs declare the lifecycle related updates & bidder has no role in its lifecycle. We request to amend the clause as "The Bidder or OEM should provide undertaking that proposed Network switch will not reach End-of-Support in next 5 years."	No Change
135	58	Annexure 12 – Project Details (Scope of Work)	Scope	3. Vendor should supply, commission, install, test, configure and maintain the Network Hardware at various locations identified by the bank.	We understand the project is for deployment of the switches at multiple sites. Request you to clarify the number of sites where switches has to be supplied & commissioned.	List of Locations will be provided along with the PO



Prebid Clarifications to the Bidder's queries

RFP for Network Switches at Bank Branches / Offices
(Bid Number: GEM/2024/B/5381640 dated 10.09.2024)

S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
136	58	Annexure 12 – Project Details (Scope of Work)	Technical	The vendor will also coordinate with existing MSP (Managed Services Provider) and/or networking vendors and ensure successful installation, integration and functioning of Network connectivity.	We understand that bidders scope is limited to configuration support for supplied switches. Kindly confirm.	End to End Support is required with Onsite resource for the contract period
137	62	Technical specification	Technical	Network Management (Management Feature)	We understand that Bank of Baroda already had centralised network management tool & bidders needs to ensure same is compatible with proposed switches. Kindly confirm.	Bank has NMS tool in place and switch should support integration with the existing tools through SNMPv3
138	65	Technical specification	Technical	8. Integration with NAC Systems - NAC System Compatibility: The switch should be compatible with the NAC system you plan to use, whether it's Cisco Identity Services Engine (ISE), Aruba ClearPass, or another solution.	We understand that Bank of Baroda already had NAC system & bidders needs to ensure same is compatible with proposed switches. Kindly confirm.	Bank is having Aruba clearpass solution for RADIUS and TACACS and proposed switches should support the same.
139	65	Technical specification	Technical	Redundancy and High Availability - HA Features: For mission-critical environments, ensure the switch supports redundancy and high availability features to maintain network access in case of switch failure.	To ensure the viable sizing of the solution , kindly clarify the number of switches to be considered with High-availability & redundancy.	Requirement is of a Single Switch per branch
140	37	Experience & Support Infrastructure	Eligibility	1. The bidder should have supplied and installed at least 100 no's Network Switches (Maximum 2 orders) in past 3 Years to Commercial Banks / Financial Institutions / Government / PSU Organizations in India.	Please change it to "The bidder/OEM should have supplied and installed at least 100 no's Network Switches in past 3 Years"	Please refer addendum
141	60	Technical Specifications	Technical	1. Minimum of 24 port 10/100/1000 Mbps Fast Ethernet auto sensing ports, with minimum 41 Mbps for 64- byte packet forwarding rate	Please change to 41 Mpps. Also, kindly mention if uplinks need to be 1G or 10G Fiber and need to be supplied with necessary modules for connectivity.	Minimum of 24 port 10/100/1000 Mbps Gig Ethernet auto sensing ports, with minimum 41 Mpps for 64- byte packet forwarding rate
142	66	Delivery Period	General	All the deliverables should be delivered within 6 weeks from the date of acceptance of purchase order by successful bidder.		No Change
143	67	Installation	Scope	Installation of all the hardware/ equipment including unpacking of cartons / boxes, mounting of the hardware/ equipment's and installation will be the responsibility of Bidder. Bidder will have to install the hardware/ equipment sand hand it over to Bank for acceptance testing within a maximum of 2 week from the date of receipt of the deliverables at our office and Bank's notification for installation of the Hardware.	Please extend the timelines for installation and share the locations for delivery and installation.	No Change
144	Page 3 of 12	Project Details (Scope of Work)	Technical		1)10G or 1G fibre uplink need to consider ?	1G would be fine



Prebid Clarifications to the Bidder's queries

RFP for Network Switches at Bank Branches / Offices
(Bid Number: GEM/2024/B/5381640 dated 10.09.2024)

S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
145	Page 3 of 12	Project Details (Scope of Work)	Technical		2)Any trans-receiver needs to consider multimode or single mode & Qty ?	copper connectivity is okay
146	Page 3 of 12	Project Details (Scope of Work)	Technical		3)Stacking consideration for each switch ?	Optional
147	Page 3 of 12	Project Details (Scope of Work)	Technical		4)Dual power supply support require or not ?	Optional
148	Page 66 of 104	Delivery locations	Technical		locations would be Tier 1 or tier 2 cities ? atleast if we can get this information	PAN INDIA, List of Locations will be provided along with the PO
149	NA	New	Eligibility	NA	Kindly find enclosed the earlier BOB RFP for your kind review wherein below mentioned clauses needs to be incorporated in the current RFP for the implementation of MII policy. 1. Clause no. 5 in Eligibility – 5 - The OEM should be a Class-I Local Supplier as defined in the Order No. P-45021/2/2017-PP(BE-II) dated 16.09.2020 by DPIT(PPD)/MoC/GOI AND The OEM needs to comply with the Minimum Local Content Percentage (%) as defined in Table-A (Page 5 of 12) Order No. 18-10/2017- IP dated 29.08.2018 by DOT/MOC/GOI 1. Annexure 20 – Certificate of Local content – The annexure in the current RFP is not as per the DoT gazette order and hence needs to amended inline to the earlier RFP annexure on page no. 82 of the enclosed RFP document.	Please refer addendum
150		Eligibility	Eligibility	One bidder can bid only with one OEM and Similarly one OEM can bid only with one bidder, but both cannot bid.	it is important to note that a new clause restricting participation from multiple bidders is introduced in the current RFP which was not present in the earlier RFP, It is important to note that every bidder has their own strength and cost structuring. Enabling multiple bids from same OEM will enable the bank to receive the most competitive bid. Also, due to last minute technical glitches in the GEM portal, there are chances of bids getting not-submitted which happens frequently on GEM portal. Hence, the clause may be removed.	No Change



S No	Page #	Point / Section #	Category (Eligibility/Scope/Commercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
151		MII	Eligibility		In reference to the current bid clause under Make In India Policy, we understand DPIIT's approved Nodal Ministry gazette policy dated 29.08.2018 is applicable on the bid for procurement of notified products i.e. L2, L3 switches which are being procured under the current GEM Bid. In compliance to DPIIT's approved Nodal Ministry DoT order dated 29.08.2018, clause no. 16 Table - A, we understand the minimum Local content of 60% is required for the notified goods (L2, L3 Switches) which are being procured under the current GEM bid. Kindly confirm.	Please refer addendum
152		MII	Eligibility		a) We understand from DoT order dated 29.08.2018 that for declaration of meeting the minimum Local content of 60%, Form-1 as per DoT's Order from the OEM on Non-judicial INR 100/- Stamp Paper is a mandatory required to be submitted while bidding. Please confirm.	Please refer addendum
153			Technical / Scope		"We understand from DoT order dated 29.08.2018, Clause no. 9 that the offered notified products (Switch) are to be in technical compliance to TEC latest GR of LAN switch for the parameters mentioned in the TEC GR other than the specified in this bid. PI confirm the mandatory requirement of the Nodal ministry order. "	No Change
154			Technical / Scope		We understand from DoT order dated 29.08.2018, Clause no. 10 (mandatory conditions) that the offered products or any product from the offered product family/product series to be TSEC Certified against the TEC GR of LAN switch issued against any GOI tenders/orders to ensure robust, certified products are quoted in the bid. Kindly confirm.	No Change
155			Technical / Scope		a) We understand from the Nodal Ministry DoT National IPV6 Policy dated 02.11.2022 that the offered products are to be IPV6 certified from day 1 for all procurement post 30.06.2022. The product should be listed on DoT's approved IPV6 certified portal. Please confirm.	No Change



Prebid Clarifications to the Bidder's queries

RFP for Network Switches at Bank Branches / Offices
(Bid Number: GEM/2024/B/5381640 dated 10.09.2024)

S No	Page #	Point / Section #	Category (Eligibility/Scope/Com mercial/Legal/General)	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Bank Response to bidder's Query
156			Technical / Scope		The offered product should have VAPT certification. Bidder to submit VAPT certification of the OEM at the time of bidding.	No Change