



Bid Number/बोली क्रमांक (बिड संख्या)[:] GEM/2024/B/5548137 Dated/दिनांक : 25-10-2024

Bid Document/ बिड दस्तावेज़

Pid Dataile for form			
Bid Details/बिड विवरण			
Bid End Date/Time/बिड बंद होने की तारीख/समय 16-11-2024 16:00:00			
Bid Opening Date/Time/बिड खुलने की तारीख/समय	16-11-2024 16:30:00		
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)		
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance		
Department Name/विभाग का नाम	Banking Sector		
Organisation Name/संगठन का नाम	Bank Of Baroda		
Office Name/कार्यालय का नाम	Baroda Apex Academy Gandhinagar		
Total Quantity/कुल मात्रा	95		
Item Category/मद केटेगरी	Television (TV) (V2) (Q2)		
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	12 Lakh (s)		
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	119 Lakh (s)		
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)		
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No		
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		

Bid Details/बिड विवरण		
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No	
Past Performance/विगत प्रदर्शन	40 %	
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No	
Type of Bid/बिंड का प्रकार	Two Packet Bid	
Primary product category	Television (TV) (V2)	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	3 Days	
Inspection Required (By Empanelled Inspection Authority / Agencies pre- registered with GeM)	No	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	
Arbitration Clause	No	
Mediation Clause	No	

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	Bank Of Baroda
EMD Amount/ईएमडी राशि	30000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	Bank Of Baroda
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	39

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी:

Dy. General Manager

Baroda Apex Academy Gandhinagar, BANKING SECTOR, BANK OF BARODA, Ministry of Finance

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MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
- OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
- 5. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of

purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 40% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Television (TV) (V2) (86 set)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Generic	Type/Category/Class of TV set	Smart TV(2)	
	Display Type/Technology	LED (Light Emitting Diode), OLED (Organic Light- Emitting Diode), QLED (Quantum Dot LED) Or higher	
	Nominal Screen Size Range (Inches)	more than 38 inch - upto 46 inch	
	Audio Power (minimum)	10W x 2, 12W x 2, 20W x 2 Or higher	
Performance & Features	Maximum Resolution (Pixels) supported	4K Ultra HD (UHD): 3840x2160, 8K Ultra HD: 7680x4320 Or higher	
	Static contrast Ratio	1100:1,1200:1,1300:1,1400:1,1500:1,1600:1,1700:1,1800:1,1900:1,2000:1,2500:1,3000:1,3500:1,4000:1,4500:1,5000:1 Or higher	
	Typical Brightness (Nits)	200 - 299, 300 - 399, 400 - 499, 500 -699, 700-999 Or higher	
	Salient Feature	Inbuilt Speakers, Table mount(legs), Wall Mount bracket	
	Optional Feature	HDR (High Dynamic Range), Screen Mirroring, Built-in Wi-fi, Wi-fi Direct, Bluetooth, LAN	
Power	BEE Star Rating	1 star, 2 star, 3 star, 4 star, 5 star Or higher	
Accessories	Accessories (included in the scope of supply)	Remote Control, Wall Mounting Bracket	

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Warranty, Installation	Comprehensive Standard Warranty(Years)	1 Or higher	
Commissioning	Warranty on Display only (Years)	3 Or higher	
Certification / Test Report	Type of lab which carried out Test of Complete Product to prove the conformity of product as per Governing Specification	Certificate of Govt.Lab/NABL/ILAC accredited	
	Agree to provide all relavant documents Test Report/suuporting document /reports etc to the buyer at the time of bidding or on demand	Yes	

Additional Specification Parameters - Television (TV) (V2) (86 set)

Specification Parameter Name	Bid Requirement (Allowed Values)	
Panel Technology	IPS/LED	
Operating System	Linux based OS	
Minimum Input Ports	HDMI -3, RF -1 RJ45 -1 USB - 1 or above Built in Wi-Fi	
Key Features	Bluetooth, WI-FI, Smart Share /Miracast, Google Assistant, Amazon Alexa, Voice Recognition, Web browser, YouTube	
Operation Hour	16/7	

^{*} Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Kanika Jain	380009,Baroda Apex Academy building, Opposite Law Garden, Ellis Bridge, Ahmedabad	86	15

Television (TV) (V2) (2 set)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required Yes

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Generic	Type/Category/Class of TV set	Smart TV(2)	
	Display Type/Technology	LED (Light Emitting Diode), OLED (Organic Light- Emitting Diode), QLED (Quantum Dot LED) Or higher	
	Nominal Screen Size Range (Inches)	more than 46 inch - upto 54 inch	
	Audio Power (minimum)	10W x 2, 12W x 2, 20W x 2 Or higher	
Performance & Features	Maximum Resolution (Pixels) supported	4K Ultra HD (UHD): 3840x2160, 8K Ultra HD: 7680x4320 Or higher	
	Typical Brightness (Nits)	200 - 299, 300 - 399, 400 - 499, 500 -699, 700-999 Or higher	
	Salient Feature	Inbuilt Speakers, Table mount(legs), Wall Mount bracket	
Power	BEE Star Rating	2 star, 3 star, 4 star, 5 star Or higher	
Accessories	Accessories (included in the scope of supply)	Remote Control, Wall Mounting Bracket, Stand	
	Optional Accessories	Connecting cables (AV), NA	
Warranty, Installation	Comprehensive Standard Warranty(Years)	1 Or higher	
Commissioning	Warranty on Display only (Years)	3 Or higher	
Certification / Test Report	Type of lab which carried out Test of Complete Product to prove the conformity of product as per Governing Specification	Certificate of Govt.Lab/NABL/ILAC accredited	
	Agree to provide all relavant documents Test Report/suuporting document /reports etc to the buyer at the time of bidding or on demand	Yes	

Additional Specification Parameters - Television (TV) (V2) (2 set)

Specification Parameter Name	Bid Requirement (Allowed Values)	
Panel Technology	IPS/LED	
Operating System	Linux based OS	
Minimum Input Ports	HDMI -3, RF -1 RJ45 -1 USB - 1 or above Built in Wi-Fi	
Key Features	Bluetooth, WI-FI, Smart Share /Miracast, Google Assistant, Amazon Alexa, Voice Recognition, Web browser, YouTube	
Operation Hour	16/7	

^{*} Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Kanika Jain	380009,Baroda Apex Academy building, Opposite Law Garden, Ellis Bridge, Ahmedabad	2	15

Television (TV) (V2) (5 set)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
Bis reduired	1165

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Generic	Type/Category/Class of TV set	Smart TV(2)	
	Display Type/Technology	LED (Light Emitting Diode), OLED (Organic Light- Emitting Diode), QLED (Quantum Dot LED) Or higher	
	Nominal Screen Size Range (Inches) more than 46 inch - upto 54 inch		
	Audio Power (minimum)	10W x 2, 12W x 2, 20W x 2 Or higher	
Performance & Features	Maximum Resolution (Pixels) supported	4K Ultra HD (UHD): 3840x2160, 8K Ultra HD: 7680x4320 Or higher	
	Typical Brightness (Nits)	300 - 399, 400 - 499, 500 -699, 700-999 Or higher	
Power BEE Star Rating 1 star, 2 star, 3 star, 4 star, 5 star Or higher		1 star, 2 star, 3 star, 4 star, 5 star Or higher	

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य		
Accessories	Accessories (included in the scope of supply)	Remote Control, Wall Mounting Bracket, Stand		
Warranty, Installation	Comprehensive Standard Warranty(Years)	1 Or higher		
Commissioning	Warranty on Display only (Years)	3 Or higher		

Additional Specification Parameters - Television (TV) (V2) (5 set)

Specification Parameter Name	Bid Requirement (Allowed Values)	
Panel Technology	IPS/LED	
Operating System	Linux based OS	
Minimum Input Ports:	HDMI -3, RF -1 RJ45 -1 USB - 1 or above Built in Wi-Fi	
Key Features	Bluetooth, WI-FI, Smart Share /Miracast, Google Assistant, Amazon Alexa, Voice Recognition, Web browser, YouTube	
Operation Hour	16/7	

^{*} Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Kanika Jain	380009,Baroda Apex Academy building, Opposite Law Garden, Ellis Bridge, Ahmedabad	5	15

Television (TV) (V2) (2 set)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Generic	Type/Category/Class of TV set	Smart TV(2)	
	Display Type/Technology	LED (Light Emitting Diode), OLED (Organic Light- Emitting Diode), QLED (Quantum Dot LED) Or higher	
	Nominal Screen Size Range (Inches)	more than 62 inch - upto 70 inch	
	Audio Power (minimum)	10W x 2, 12W x 2, 20W x 2 Or higher	
Performance & Features	Maximum Resolution (Pixels) supported	4K Ultra HD (UHD): 3840x2160, 8K Ultra HD: 7680x4320 Or higher	
Typical Brightness (Nits)		300 - 399, 400 - 499, 500 -699, 700-999 Or higher	
Power	BEE Star Rating	2 star, 3 star, 4 star, 5 star Or higher	
Warranty, Installation	Comprehensive Standard Warranty(Years)	1 Or higher	
Commissioning	Warranty on Display only (Years)	3 Or higher	
Certification / Test Report	Type of lab which carried out Test of Complete Product to prove the conformity of product as per Governing Specification	Certificate of Govt.Lab/NABL/ILAC accredited	
	Agree to provide all relavant documents Test Report/suuporting document /reports etc to the buyer at the time of bidding or on demand	Yes	

Additional Specification Parameters - Television (TV) (V2) (2 set)

Specification Parameter Name	Bid Requirement (Allowed Values)	
Panel Technology	IPS/LED	
Operating System	Linux based OS	
Minimum Input Ports	HDMI -3, RF -1 RJ45 -1 USB - 1 or above Built in Wi-Fi	
Key Features	Bluetooth, WI-FI, Smart Share /Miracast, Google Assistant, Amazon Alexa, Voice Recognition, Web browser, YouTube	
Operation Hour	16/7	

^{*} Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Kanika Jain	380009,Baroda Apex Academy building, Opposite Law Garden, Ellis Bridge, Ahmedabad	2	15

Special terms and conditions-Version:2 effective from 16-10-2024 for category Television (TV) (V2)

1. Note to Buyers:

The Central Ministries/ Departments and other government buyers, as applicable, shall note that this category is covered under Scheme - II (Compulsory Registration Scheme) of BIS (Bureau of Indian Standards).

Compulsory registration of goods / articles in this category shall conform to IS 616: 2017 and shall bear the "Standard Mark" under a license from the Bureau of Indian Standards as per Scheme-II of Schedule-II of Bureau of Indian Standards(Conformity Assessment) Regulations, 2018.

Buyer shall verify and confirm compliance with the applicable BIS order during the procurement and fulfillment process.

Buyer shall validate and confirm the comprehensive warranty terms and conditions during the procurement process.

Note to Sellers:

Sellers shall offer and supply products conforming to the corresponding Indian Standard and mandatorily registration as per Scheme-2 of BIS.

Non-compliance shall result in action as per GeM IM policy.

Buyers and sellers may refer to the relevant S.O at https://www.bis.gov.in/product-certification/products-under-compulsory-certification/scheme-ii-registration-scheme/

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

3. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at

consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

4. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

5. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

6. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

Baroda Apex Academy Account No. 29760400000309 IFSC Code BARBOVIDHAN Bank Name BANK OF BARODA Branch address Vidhansabha Branch, Gandhinagar,

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of online transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

7. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.

- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---