

Sr. No.	Page #	Point / Section #	Clarification point as stated in the tender document	Comment/ Suggestion/ Deviation	Bank's Response
1	9	8	Exemption for EMD amount	Exemption for EMD Available to Micro / Small MSE with all variants of Activities	Need to provide the UDYAM certificate for exemption of EMD. Security Deposit to be submitted by all selected vendors
2	9	9	Preference to make in India initiative	Preference to make in India initiative is exempted for Global CA / OEM participating through Indian Distributor	As per Government guidelines
3	36	Point No. C (1)	The bidder should have supplied proposed certificates in past 3 Years in at least 2 No's Commercial Banks / Financial Institutions / Government / PSU Organizations in India. (as on RFP date).	We have supplied SSL certificates as part of a project for government clients while designing, developing, and hosting their websites/portals. Kindly confirm if these will be considered for these criteria.	It will be considered with relevant proof for supply of certificates
4	General Suggestion	CMMI Level and ISO Certification	We would like to highlight that there are no quality parameters/certification included in the RFP due to which many bidders who don't follow the quality standards and process will participate in the empanelment with low cost which may impact the overall delivery of the scope. Therefore, We request to the department to kindly include "SEI CMMI 3 Level certificate which should be verified from CMMI institute website: https://www.cmmiinstitute.com/pars along with various ISO certification like ISO 9001:2015/ISO 20000-1:2018/ISO 27001:2013 certifications" in the eligibility criteria to invite bidders having quality standard and process		No Change
5			Please clarify that the SSL Certificates shall be supplied for Indian Clients or International Clients as well.		Both Indian Clients and International Clients
6			What is the Volume of SSL Certificates have been estimated for 5 years of Contract. Please clarify.		This is just an empanelment
7			Do you need the SSL Certificates for your Bank or You have requirement from the external clients also. Please clarify.		Internal to bank, its subsidiaries and international territories
8			Have you empanelled any other vendor for this Business or you are doing first time to empanel the vendors for this SSL Certificates requirement.		Not Applicable