



S#	Point / Section	Clauses mentioned in RFP Document	Comment/Suggestions from Vendors	Modifications / Clarifications to the RFP's clause
1	Tech Spec	As per RFP Clause	SOUND: 3.5 mm jack: Kindly allow Type C (latest technology for both charging & Audio port and better than 3.5 jack).USB Type-C offers more versatility and features compared to the 3.5mm jack. also its advantages, like faster data transfer, the ability to carry power, and support for digital audio, making it a more future-proof option.	Sound: 3.5 mm jack / Type C / lighting or higher
2	Make in India	As per RFP Clause	Bid has given preference to Make in India and allowed both Class 1 and Class 2 local suppliers to participate in the bid. But most of the tablets available on GeM are Class I. So, to promote Make in India initiative, please give purchase preference to Class 1 Make in India suppliers with a minimum of 50% local capacity. So, requesting to ask for MII class 1.	Purchase preference shall be given as per the Government guidelines for public procurement. Pls. refer to the Bid document for the same.
3	Warranty	As per RFP Clause	The bank asked for 3 years Onsite Comprehensive Warranty. But OEMs provides standard carry-in warranty for tablets. It isn't feasible to provide comprehensive warranty as it depends upon handling of the devices by the user. Any breakage or spillage due to user handling cannot be covered by any OEM under any warranty. Also, tablets can be taken to the nearest service centres for any service related issues. So, requesting to ask for 3 yrs standard carry-in warranty.	No Change
4	Tech Spec	As per RFP Clause	The bank asked for 3.5mm Jack audio port. But tablet manufacturers are currently manufacturing tablets with Type C ports which is used as both charging and audio ports. Also, 3.5mm Jack is outdated. So, requesting to ask for Type-C audio port which is also allowed by GeM.	Sound: 3.5 mm jack / Type C / lighting or higher
5	Tech Spec	As per RFP Clause	The bank has asked for service centres across Pan India. The bid is for supply of 36 tablets. Asking for Pan India service centres for such a small qty tender doesn't allow many OEMs and bidders to participate in the tender. As the bank has already given the delivery locations, requesting to ask for service centres in the given consignee locations.	There should be service support at delivery locations as mentioned under Bid document.
6	Eligibility	As per RFP Clause	Only Private Limited Companies are allowed to participate in the bid. Please allow proprietorship and partnership firms to participate in the bid as GeM GTC allows proprietorship and partnership firms registered on GeM to participate in the bids published on GeM. This increases competition.	Permitted as per GeM GTC
7	Bank Guarantee	As per RFP Clause	The bank asked that the BG should be submitted on the stamp paper issued by any bank in Mumbai. But it becomes difficult and may not be possible for all bidders to get the stamp paper issued only by the bank in Mumbai. The BG can be submitted in the stamp paper issued by any bank in India. So, requesting to ask for BG to be submitted in the stamp paper issued by any nationalised bank in India.	Bank Guarantee (BG) should be from any schedule commercial Bank in India other than Bank of Baroda
8	Delivery	As per RFP Clause	The bank asked to open the sealed boxes in the presence of the bank officials. But it will be easy for bidder to open the boxes when they are delivered to the bank branches/offices. If the bank calls separately for opening the sealed boxes, it would take additional time and will also be a time-consuming process. So, requesting to ask for opening of sealed boxes at the time of delivery to the branches/offices	No Change It shall be open in presence of Bank Officials
9	Warranty	As per RFP Clause	The bank asked to provide additional 12 months warranty if the device is repaired more than once in a quarter. This isn't a standard ask. Please ask for standard OEM warranty so that the terms and conditions are applicable according to OEM policies.	<b>Clause stated below removed:</b> An additional 12 months warranty if the device is repaired more than once in a quarter.
10	Tech Spec	DISPLAY - 12" or above Screen Size with capacitive touchscreen & Multitouch, 16M Colors Display	We request you to kindly consider the 10.95" Screen Size Tablet PC instead of 12".	No Change
11	Tech Spec	DISPLAY - 12" or above Screen Size with capacitive touchscreen & Multitouch, 16M Colors Display	We request the bank team to consider DISPLAY - 11" Screen Size.	No Change
12	Tech Spec	CERTIFICATIONS - RoHS, EPR & BIS	We request the bank team to waive off the BIS from required certificate.	No Change
13	Payment Terms	(i) Hardware Charges: 90% of the Hardware cost plus 100% of taxes including GST at actuals after successful delivery.  Balance 10% of the cost of hardware would be payable on completion of 3 years warranty period or against Bank Guarantee (BG) as per format specified in the RFP. The BG value should be for an equivalent amount issued by a scheduled commercial bank in India other than Bank of Baroda with validity of 39 months period.	(i) Hardware Charges: 100% of the Hardware cost plus 100% of taxes including GST at actuals after successful delivery.	<b>Revised Payment Terms:</b> 100% of the Device cost plus taxes including GST at actuals after successful delivery on submission of Performance Guarantee (PBG) as per Bid terms & conditions.
14	Payment Terms	For 10% Payment Claim Bank Guarantee	As the bid value is on the lower end. we request bank team to waive off clause of early release BG.	<b>Revised Payment Terms:</b> 100% of the Device cost plus taxes including GST at actuals after successful delivery on submission of Performance Guarantee (PBG) as per Bid terms & conditions.
15	Bank Guarantee	5% of the Contract value valid for the entire period of the contract plus 3 months and such other extended period as the Bank may decide for due performance of the project obligations	As the bid value is on the lower end we request bank team to waive off the Performance bank guarantee completely.	No Change

All other Terms & Conditions are the same as per our Tender for Procurement of -36- Nos of Android Based Tablets for Bank's Branches / Offices (Bid Number: GEM/2024/B/5415541 Date: 19th September 2024).