

Clause in RFP

Sr No.	Clause in RFP	Clarifications/ Changes made
1.	<p>Annexure 1 – Project Details (Scope of Work) 2. Online Portal for Application b. Maker checker concept should be there. First level of check should be with bank and next level with CA.</p>	<p>Annexure 1 – Project Details (Scope of Work) 2. Online Portal for Application b. Bidder has to comply with all the existing and future CCA guidelines issued for processing DSC registration. Portal Access should be provided to the Bank for processing/tracking the DSC applications.</p>
2.	<p>Annexure 1 – Project Details (Scope of Work) 2. Online Portal for Application f. CA should be to customize the online portal as per Banks requirement.</p>	<p>Annexure 1 – Project Details (Scope of Work) 2. Online Portal for Application f. Bidder should provide/customize the portal to capture the additional fields like EC no, Zone/Region/Branch Name etc. required by the Bank</p>
3.	<p>Annexure 1 – Project Details (Scope of Work) 3. MIS and Reports Additional Clause</p>	<p>Annexure 1 – Project Details (Scope of Work) 3. MIS and Reports Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business requirements</p>
4.	<p>Annexure 1 – Project Details (Scope of Work) 4. Issuance & Delivery Timeline e. Re-issuance of certificate if Digital Certificate got deleted/ lost tokens/ password compromise/ damage of tokens.</p>	<p>Annexure 1 – Project Details (Scope of Work) 4. Issuance & Delivery Timeline e. Re-issuance of certificate if Digital Certificate got deleted/ lost tokens/ password compromise/ damage of tokens. In case of lost/ Damage tokens within 21 days of issuance, Bidder should provide option for re-issuance of DSC.</p>
5.	<p>Annexure 1 – Project Details (Scope of Work) 1. Validity and e-Token warranty b. An auto generated alert via email & SMS should be sent to the user before -45- days of expiry of their Digital Signature Certificate with CC to Bank's RA.</p>	<p>Annexure 1 – Project Details (Scope of Work) 5. Validity and e-Token warranty b. An auto generated alert via email & SMS should be sent to the user 45 days before the expiry of their Digital Signature Certificate.</p>
7.	<p>Technical compliance 2. Maker Checker Concept should be there in generating DSC.</p>	<p>Technical compliance 2. Bidder should provide option for Individual and organization for applying the DSC.</p>



Tender As Rate Contract for Supply Of Digital Signature Certificates & USB Crypto Tokens.

Addendum 1

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9.	<p>Technical compliance</p> <p>7. Reports of registrations, certificate issued, DSC pending for download can be downloaded from CA / bidder portal in PDF and Excel format for all the sub – RA individually and also consolidated reports for all sub- RA should be available for RA to download.</p>	<p>Technical compliance</p> <p>7. Reports of registrations, certificate issued, DSC pending for download can be downloaded from CA / bidder portal in PDF and Excel format for all the sub – RA individually and also consolidated reports for all sub- RA should be available for RA to download. Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business requirements.</p>
10.	<p>Technical compliance</p> <p>8. Any numbers of Sub-RA can be created as per bank required. Capability of tagging multiple branches with one sub- RA should be there.</p>	<p>Technical compliance</p> <p>8.Any numbers of Sub-RA can be created as per bank required. Capability of tagging multiple branches with one sub- RA should be there. Bidder has to comply with all the existing and future CCA guidelines issued for processing of DSC registration</p>
11.	<p>Technical compliance</p> <p>11.Duplicate check should be there i.e System does not allow applicant to apply for 2nd DSC if his/her first DSC is active</p>	<p>Technical compliance</p> <p>10.Duplicate check should be there i.e System does not allow applicant to apply for 2nd DSC if his/her first DSC is active. Portal should display suitable message/Pop-up in case of applicant applies for 2nd DSC.</p>

All other Terms & Conditions are same as per our RFP Bid no. BCC:IT:PROC:116:12 dated 09.08.2024 for SUPPLY OF DIGITAL SIGNATURE CERTIFICATES & USB CRYPTO TOKENS.

Prebid Query Reply
RFP Bid no. BCC:IT:PROC:116:12 dated 09.08.2024 for SUPPLY OF DIGITAL SIGNATURE CERTIFICATES & USB CRYPTO TOKENS

S. No.	Point / Section #	Category (Scope/ Commercial/ Legal/ General)	Clarification point as stated in the tender document	Comment/ Suggestion/ Deviation	Bank's Response
1	Point No. 2 (C).	Scope	Maker checker concept should be there. First level of check should be with bank and next level with CA.	As per CCA new Guideline IVG2.4, Access of portal of CA will be given to applicant only. Not other person/entity will be given access to system. Hence Maker checker concept will not be possible now. There will be no login for customer to process DSC but applicant have to go to CA's portal and process registration. Customer organisation will be provided with unique Bussiness Process code with password to process DSCs.	Bidder has to comply with all the existing and future CCA guidelines issued for processing of DSC registration. Portal Access should be provided to Bank for processing/tracking the DSC applications.
2	Point No. 2 (f).	Scope	CA should be to customize the online portal as per Banks requirement.	As per CCA new Guideline IVG2.4, Portal/Application work flow is decided and approved by CCA. Hence no change in the same is allowed. Hence request to remove this clause	Bidder should provide/customise the portal to capture the additional fields like EC no, Zone/Region/Branch Name etc required by the
3	Point 3 - MIS & Reports	Scope	MIS & Reports	MIS & Reports can be provided in line with IVG 2.4 only.	Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business
4	Point 4. Issuance & Delivery Timeline	Scope	e. Re-issuance of certificate if Digital Certificate got deleted/ lost tokens/ password compromise/ damage of tokens.	As per CCA Guideline, DSC can be re-Issued once with remaining validity. In case of lost of token only DSC can be issued and not token.	In case of lost/ Damage tokens within 21 days of issuance, Bidder should provide option for re-issuance of DSC.
5	Point 5 (b)	Scope	An auto generated alert via email & SMS should be sent to the user before -45- days of expiry of their Digital Signature Certificate with CC to Bank's RA.	As per CCA new Guideline IVG2.4, There will be no more RA and communication to be sent to user only. Hence request to change clasue - An auto generated alert via email & SMS should be sent to the user before -45- days of expiry of their Digital Signature Certificate	An auto generated alert via email & SMS should be sent to the user before 45 days of expiry of their Digital Signature Certificate
6	point 7 & 8	Technical Compliance	Reports of registrations, certificate issued, DSC pending for download can be downloaded from CA / bidder portal in PDF and Excel format for all the sub – RA individually and also consolidated reports for all Sub- RA should be available for RA to	As per CCA new Guideline IVG2.4, There will be no more RA or Sub- RA. Hence request to modify clause accordingly. Customer (Bank) will be provide a unique Business Process Code and a Dashboard for status and data will be provided as per CCA guideline	Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business requirements
7	technical compliance-2	technical compliance	Maker Checker Concept should be there in generating DSC.	Please confirm whether DSC enrolled is for Individual or Organization - In case of Organization we have an option in Organization portal to check and share the links for applying DSC.	Bidder should provide option for Individual and organisation for appying the DSC
8	technical compliance-7	technical compliance	Reports of registrations, certificate issued, DSC pending for download can be downloaded from CA / bidder portal in PDF and Excel format for all the sub – RA individually and also consolidated reports, for	We would request you to remove this clause, As per the new CCA guidelines, the option to view applicant details is not avaiable for partner or RA.	Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business requirements
9	technical compliance-8	technical compliance	Any numbers of Sub-RA can be created as per bank required. Capability of tagging multiple branches with one sub- RA should be	We would request you to remove this clause, this options is not available as per new guidelines.	Bidder has to comply with all the existing and future CCA guidelines issued for processing of DSC registration
10	technical compliance-11	technical compliance	Duplicate check should be there i.e System does not allow applicant to apply for 2nd DSC if his/her first DSC is active	We would like to inform you that as per the current process an indiviual can apply for multiple DSC. Hence request you to remove or amend the clause.	Portal should display suitable message/Pop-up in case of applicant applies for 2nd DSC
11	technical compliance-9	technical compliance	Can add any required details/ customization in CA / bidder portal as per bank requirement.	Request you to amend or remove this clause, Option to update or add details for DSC is unavailable. In case of any updation, the DSC or eKYC account needs to be rejected and reprocessed	RFP clause remains same
12	technical compliance-6	technical compliance	Any error/ mistake made while entering data on CA / Bidder portal can be modified.	Please confirm whether the mistakes or error is made while applying the DSC.	Your understanding is correct
13	technical compliance-12	technical compliance	Applicant should get intimation regarding expire of DSC prior to 45 days	We would request you to amend as per below As of now the reminder on certificate expiry is going before 30 days of expiry	No Change

