

Tender As Rate Contract for Supply Of Digital Signature Certificates & USB Crypto Tokens.

Addendum 1

Clause in RFP

Sr No.	ause in RFP Clause in RFP Clarifications/ Changes made					
51 140.	Clause in RFP Annexure 1 – Project Details (Scope of	Clarifications/ Changes made Annexure 1 – Project Details (Scope of Work) 2.Online Portal for Application				
	Work) 2.Online Portal for Application					
1.	b. Maker checker concept should be there. First level of check should be with bank and next level with CA.	b. Bidder has to comply with all the existing and future CCA guidelines issued for processing DSC registration. Portal Access should be provided to the Bank for processing/tracking the DSC applications.				
	Annexure 1 – Project Details (Scope of Work) 2.Online Portal for Application	Annexure 1 – Project Details (Scope of Work) 2.Online Portal for Application				
2.	f. CA should be to customize the online portal as per Banks requirement.	f. Bidder should provide/customize the portal to capture the additional fields like EC no, Zone/Region/Branch Name etc. required by the Bank				
2	Annexure 1 – Project Details (Scope of Work) 3. MIS and Reports	Annexure 1 – Project Details (Scope o Work) 3. MIS and Reports				
3.	Additional Clause	Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business requirements				
	Annexure 1 – Project Details (Scope of Work) 4. Issuance & Delivery Timeline	Annexure 1 – Project Details (Scope of Work) 4. Issuance & Delivery Timeline				
4.	e. Re-issuance of certificate if Digital Certificate got deleted/ lost tokens/ password compromise/ damage of tokens.	e. Re-issuance of certificate if Digital Certificate got deleted/ lost tokens/ password compromise/ damage of tokens.				
		In case of lost/ Damage tokens within 21 days of issuance, Bidder should provide option for re-issuance of DSC.				
	Annexure 1 – Project Details (Scope of Work) 1. Validity and e-Token warranty	Annexure 1 – Project Details (Scope of Work) 5. Validity and e-Token warranty				
5.	b. An auto generated alert via email & SMS should be sent to the user before -45- days of expiry of their Digital Signature Certificate with CC to Bank's RA.	b. An auto generated alert via email & SMS should be sent to the user 45 days before the expiry of their Digital Signature Certificate.				
	Technical compliance	Technical compliance				
7.	2. Maker Checker Concept should be there in generating DSC.	2.Bidder should provide option for Individual and organization for applying the DSC.				



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Sr No.	Clause in RFP	Clarifications/ Changes made	
9.	Technical compliance 7. Reports of registrations, certificate issued, DSC pending for download can be downloaded from CA / bidder portal in PDF and Excel format for all the sub – RA individually and also consolidated reports for all sub- RA should be available for RA to download.	Technical compliance	
10.	Technical compliance 8. Any numbers of Sub-RA can be created as per bank required. Capability of tagging multiple branches with one sub-RA should be there.	per bank required. Capability of tagging	
11.	Technical compliance 11. Duplicate check should be there i.e System does not allow applicant to apply for 2nd DSC if his/her first DSC is active	Technical compliance 10.Duplicate check should be there i.e System does not allow applicant to apply for 2nd DSC if his/her first DSC is active. Portal should display suitable message/Pop-up in case of applicant applies for 2nd DSC.	

All other Terms & Conditions are same as per our RFP Bid no. BCC:IT:PROC:116:12 dated 09.08.2024 for SUPPLY OF DIGITAL SIGNATURE CERTIFICATES & USB CRYPTO TOKENS.

Prebid Query Reply RFP Bid no. BCC:IT:PROC:116:12 dated 09.08.2024 for SUPPLY OF DIGITAL SIGNATURE CERTIFICATES & USB CRYPTO TOKENS

S. No.	Point / Section #	Category (Scope/ Commercial/ Legal/ General)	Clarification point as stated in the tender document	Comment/ Suggestion/ Deviation	Bank's Response
1	Point No. 2 (C).	Scope	Maker checker concept should be there. First level of check should be with bank and next level with CA.	As per CCA new Guideline IVG2.4, Access of portal of CA will be given to applicant only. Not other person/entity will be given access to system. Hence Maker checker concept will not be possible now. There will be no login for customer to process DSC but applicant have to go to CA's portal and process registration. Customer organisation will be provided with unique Bussiness Process code with password to process DSCs.	Bidder has to comply with all the existing and future CCA guidelines issued for processing of DSC registration. Portal Access should be provided to Bank for processing/tracking the DSC applications.
2	Point No. 2 (f).		as per Banks requirement.	As per CCA new Guideline IVG2.4, Portal/Application work flow is decided and approved by CCA. Hence no change in the same is allowed. Hence request to remove this clause	Bidder should provide/customise the portal to capture the additional fields like EC no, Zone/Region/Branch Name etc required by the
3	Point 3 - MIS & Reports	'	MIS & Reports	MIS & Reports can be provided in line with IVG 2.4 only.	Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business
4	Point 4. Issuance & Delivery Timeline		e. Re-issuance of certificate if Digital Certificate got deleted/ lost tokens/ password compromise/ damage of tokens.	As per CCA Guideline, DSC can be re-Issued once with remaining validity. In case of lost of token only DSC can be issued and not token.	In case of lost/ Damage tokens within 21 days of issuance, Bidder should provide option for reissuance of DSC.
5	Point 5 (b)	Scope	An auto generated alert via email & SMS should be sent to the user before -45- days of expiry of their Digital Signature Certificate with CC to Bank's RA.	As per CCA new Guideline IVG2.4, There will be no more RA and communication to be sent to user only. Hence request to change clasue - An auto generated alert via email & SMS should be sent to the user before -45- days of expiry of their Digital Signature Certificate	An auto generated alert via email & SMS should be sent to the user before 45 days of expiry of their Digital Signature Certificate
6	point 7 & 8	Technical Compliance	Reports of registrations, certificate issued, DSC pending for download can be downloaded from CA / bidder portal in PDF and Excel format for all the sub – RA individually and also consolidated reports for all Sub- RA should be available for RA to	As per CCA new Guideline IVG2.4, There will be no more RA or Sub-RA. Hence request to modify clause accordingly. Customer (Bank) will be provide a unique Business Process Code and a Dashboard for status and data will be provided as per CCA guideline	Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business requirements
7	technical compliance-	technical compliance	Maker Checker Concept should be there in generating DSC.	Please confirm whether DSC enrolled is for Indvidual or Organization - In case of Organization we have an option in Organization portal to check and share the links for applying DSC.	Bidder should provide option for Individual and organisation for appying the DSC
8	technical compliance-	technical compliance	Reports of registrations, certificate issued, DSC pending for download can be downloaded from CA / bidder portal in PDF and Excel format for all the sub – RA individually and also consolidated reports, for	We would request you to remove this clause, As per the new CCA guidelines, the option to view applicant details is not available for partner or RA.	Bidder should provide the MIS & Reports as per IVG 2.4 guideline and Bank Business requirements
9	technical compliance-	technical compliance	Any numbers of Sub-RA can be created as per bank required. Capability of tagging multiple branches with one sub- RA should be	We would request you to remove this clause, this options is not available as per new guidelines.	Bidder has to comply with all the existing and future CCA guidelines issued for processing of DSC registration
	technical compliance-	technical compliance	Duplicate check should be there i.e System does not allow applicant to apply for 2nd DSC if his/her first DSC is active	We would like to inform you that as per the current process an indiviual can apply for multiple DSC. Hence request you to remove or amend the clause.	Portal should display suitable message/Pop-up in case of applicant applies for 2nd DSC
	technical compliance-	technical compliance	Can add any required details/ customization in CA / bidder portal as per bank requirement.	or eKYC account needs to be rejected and reprocessed	RFP clause remains same
12	technical compliance-	technical compliance	Any error/ mistake made while entering data on CA / Bidder portal can be modified.	Please confirm whether the mistakes or error is made while applying the DSC.	Your understanding is correct
	technical compliance- 12	technical compliance	Applicant should get intimation regarding expire of DSC prior to 45 days	We would request you to amend as per below As of now the reminder on certificate expiry is going before 30 days of expiry	No Change

14	TENDER DELIVERY DETAILS	Eligibility	Authorities (CAs) of CCA are requested to	With reference to the clause, we would like request authority to kindly revised the clause as allow the bidders who have license to issue a digital signature certificate under Section 24 of the Indian IT Act 2000 and necessary authorization letter from Certifying Authority (CA) who should be certifying by Controller of Certifying Authority (CCA), for providing Digital Signature certificate (DSC). Copy of relevant license with expiry date and authorization letter will submit by the bidder as an evidence for the same.	No Change
15	D.2	EVALUATION METHODOLOGY	Bank will evaluate the commercials of only those vendors who have submitted valid documentary proof certifying the vendor as Licensed CA by Controller of Certifying Authorities, Government of India.	With reference to the clause, we would like request authority to kindly revise the clause as allow the bidders who have license to issue a digital signature certificate under Section 24 of the Indian IT Act 2000 and necessary authorization letter from Certifying Authority (CA) who should be certifying by Controller of Certifying Authority (CCA), for providing Digital Signature certificate (DSC). Copy of relevant license with expiry date and authorization letter will submit by the bidder as an evidence for the same.	No Change
16	PERFORMANCE GUARANTEE	General		With reference to the performance security, we hereby request you that As per Govt. notification order No. F1/2/2023-PPD dated: 03.04.2023 by Ministry of Finance, the Performance Security should be between 3%-10%. For wider participation, we hereby request you to consider the lowest value i.e; 3% of Contract Value.	
17		General Query		It is also requested to kindly clarify the estimated value of the tender.	NA
18	В	Eligibility	Vendors who are the licensed Certifying Authorities (CAs) of CCA are requested to submit their commercial proposal for above mentioned procurement	Allow Authorised(CCA licensed Certifying Companies) Dealer to submit the bid	No Change
19		General		Please confirm when Even you are placing the Digitalcertificates what would be quantity you are purchasing Every time.	Bank will place the order during contract period as per requirement.
20	В	Eligibility	Vendors who are the licensed Certifying Authorities (CAs) of CCA are requested to submit their commercial proposal for above mentioned procurement	we hereby object for the qualification about requirement of Certifying Authority. You must be knowing that manytimes the contracted certifying authorities are suspended or on hold for few of the months. If you keep option to bid by RA (RegistrationAuthority) then the options can be opened to switch among any certifying authority by them. So, you are requested to consider the request.	No Change