

Clause in RFP

Sr No.	Clause in RFP	Clarifications/ Changes made
1	<p>Annexure 2: Evaluation Terms 1.A Eligibility cum Technical Bid C. Experience & Support Infrastructure</p> <p>The bidder should have executed & provided AMC/Warranty services for minimum 70,000 IT assets (out of which single order should be minimum 50,000 IT assets) comprising of Computer Hardware and peripherals in last 3 Years (FY 2020-21, 2021-22 & 2022-23) to various Branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. Organizations in India having a large Branch network geographically spread across the country.</p>	<p>Annexure 2: Evaluation Terms 1.A Eligibility cum Technical Bid C. Experience & Support Infrastructure</p> <p>The bidder should have executed & provided AMC/Warranty services for minimum 70,000 IT assets (out of which single order should be minimum 30,000 IT assets) with maximum -5- POs comprising of Computer Hardware and peripherals in last 3 Years to Commercial Banks / Financial Institutions / PSU / Govt. Organizations / Large Corporate (having minimum 10,000 Cr Turnover) in India.</p>
2	<p>Annexure 2: Evaluation Terms 1.A Eligibility cum Technical Bid C. Experience & Support Infrastructure</p> <p>Bidder should have direct support offices in Mumbai and Hyderabad</p>	<p>Annexure 2: Evaluation Terms 1.A Eligibility cum Technical Bid C. Experience & Support Infrastructure</p> <p>Bidder should have direct support offices in Mumbai and Hyderabad or provide the undertaking to open the office within - 3- months from PO date.</p>
3.	<p>Annexure 12 – Project Details and Scope of Work</p> <p>6. The equipment should be attended within four hours of receipt of complaint (exclusive of travelling time). In case problems persist, systems should be replaced within 24 hours of receiving complaint and alternate system should be provided till system is repaired. The replaced equipment should be installed by the vendor at no extra cost to the Bank, so that normal job of the Bank may not get hampered.</p>	<p>Annexure 12 – Project Details and Scope of Work</p> <p>Any service request should be attended within four hours of receipt of complaint (exclusive of travelling time). In case problems persist, systems should be replaced within 72 hours of receiving complaints and alternate system should be provided till system is repaired. The replaced equipment should be installed by the vendor at no extra cost to the Bank, so that normal job of the Bank may not get hampered.</p>
4.	Annexure 10 – Letter of Undertaking from OEM	Annexure 10 is deleted
5.	Annexure 11 – Undertaking of Information Security	Annexure 11 is deleted
6.	Annexure 21 – Information/Cyber-Security Measures/Controls for selected Service Provider	Annexure 21 is deleted

Clarification of Pre-bid queries is enclosed as “Annexure1”

Addendum to the following Annexure:

Annexure 13 – Service Levels

All other Terms & Conditions are same as per our RFP Bid no. GEM/2024/B/5238374 dated 01.08.2024 for Annual Maintenance Contract of Computer Hardware & Peripherals at various Branches / Offices in India.

Annexure 13 – Service Levels

Vendor will have to guarantee a minimum uptime of 90.00%, calculated on a quarterly basis. The penalty will be calculated as per the details given below.

- Uptime percentage -** 100% less Downtime Percentage
- Downtime percentage -** Unavailable Time divided by Total Available Time, calculated on a quarterly basis.
- Total Available Time -** 24 hrs. Per day for seven days a week excluding planned downtime
- Unavailable Time -** Time involved while any part of the core configuration or system software component is inoperative or operates inconsistently or erratically.

Uptime Percentage	Penalty Details
A >= 90%	No Penalty
90.00% > A >=89.00%	2% of the price of the respective machine
89.00% > A >= 88.00%	5% of the price of the respective machine
88.00% > A	Penalty at an incremental rate of 1% (in addition to a base of 5%) of the price of the respective machine for every 0.10% lower than the stipulated uptime

The uptime percentage would be calculated on a quarterly basis and penalty amount calculated would be adjusted from every subsequent quarter payment. The SLA charges will be subject to an overall cap of 10% of the contract value and thereafter, Bank has the discretion to cancel the contract. In case if there is no pending invoices to be paid by the Bank to the bidder, the bidder has to submit a pay order / cheque payable at Mumbai in favour of Bank of Baroda for the same within 15 days from the notice period from the Bank.

Note: In case the vendor has make arrangement of standby equipment (as a temporary measure) against faulty HW it would be assumed that the HW is returned to proper operation, however if HW replacement is not provided within 15 days from the date of fault reporting / detection then the HW would be assumed to be inoperable and SLA calculation would be in place.

Availability Service Level Default

- Availability Service Level will be measured on a quarterly basis.
- A Service Level Default will occur when the vendor fails to meet Minimum uptime (99%), as measured on a quarterly basis.

SLA for Help Desk Services

The Service Provider shall ensure 100% availability of call coordinator (resident helpdesk engineer /) at Bank’s Office in Hyderabad location. Bank will calculate the availability of Call coordinator on quarterly basis based on attendance report submitted by the Service Provider.

The service provider shall make an arrangement of alternate resource in case if any resource is not reporting / available continuously for more than 3 days (Under normal

circumstances) Or 1 day in case of unplanned / emergency leave. Bank will recover the penalty from invoices payable to the service provider in case service provider fails to provide the standby resource.

The penalty will be calculated on quarterly basis and the amount to be deducted will be adjusted from the invoice of subsequent quarter. In case if there is no pending invoice to be paid by the bank to the bidder, the bidder has to submit a pay order / cheque payable at Mumbai in favor of Bank of Baroda for the same within 15 days from the notice period from the Bank.

The penalty will be applied on the absence of any on-site helpdesk engineer without suitable replacement. Penalty will be charged @ Rs. 1000/- per days per helpdesk resource.

The Penalty charges will be subject to an overall cap of **10%** of the TCO and thereafter, Bank has the discretion to cancel the contract.

Penalty

The selected Vendor shall perform its obligations under the agreement entered into with the Bank, in a professional manner. In the event of failure of maintaining the uptime SLA and Warranty terms, a standby arrangement should be provided till the machine is repaired (of equivalent or higher configuration). Down time will be calculated from the time of break-down message over telephone / SMS or by e-mail till the system becomes functional or standby is provided. The selected vendor shall provide onsite service of the equipment (except spares) once every 3 months during the warranty period.

The overall penalty on account of service level default is capped to a max 10% of the TCO value of that specific item.

These penalty charges will be deducted from the Bank guarantee offered as security deposit or from any Bill payable to the Vendor. Bank may recover such amount of penalty from any payment being released to the vendor, irrespective of the fact whether such payment is relating to this contract or otherwise. If any act or failure by the vendor under the agreement results in failure or inoperability of systems and if the Bank has to take corrective actions to ensure functionality of its property, the Bank reserves the right to impose penalty, which may be equal to the cost it incurs or the loss it suffers for such failures.

Note: If equivalent standby is provided that will not be considered as downtime to the maximum period of 7 working Days


Prebid Query Replies

S. No.	Page #	Point / Section #	Clarification point as stated in the tender document	Comment/ Suggestion/ Deviation	Bank's Response
1	2	EMD Exemption	Earnest Money Deposit (EMD) Rs. 50,00,000/- (Rupees Fifty Lakh only) MSE / Startups will be exempted from EMD submission as per Govt. of India guidelines.	We are Rs.500 Cr plus turnover organisation and exempted from the EMD as per GeM GTC(General Terms & conditions), Kindly confirm whether EMD required or not.	No Change
2	2			As per guidelines the bidding organisation can be exempted from EMD submission, kindly clarify,	
3	27	34. Order / Contract Cancellation	The amount of penalties has exceeded the overall cap of 10% of the yearly contract value in any year during the contract period.	Penalties should be minimized upto 10%.	No Change
4	28	34.Order/ Contract Cancellation	In case of order/ contract cancellation, any payments made by the Bank to the Vendor would necessarily have to be returned to the Bank with interest @ 15% per annum from the date of each such payment.	Did the vendor need to return the all payments received during the CAMC support period? Please consider removing the requirement for the vendor to return all payments received during the CAMC support period. If a vendor has provided support for more than one year and the order is subsequently canceled or terminated, it would be challenging for the vendor to return the payments already received.	No Change
5	29	36	The Bank and its authorized representatives, including Reserve Bank of India (RBI) or any other regulator shall have the right to visit any of the vendor's premises without prior notice to ensure that data provided by the Bank is not misused. The vendor shall cooperate with the authorized representative/s of the Bank and shall provide all information/ documents required by the Bank.	Please explain "Vendors Premises" . Are visits limited to only area covered in this RFP or else.	No Change
6	32	Section 8	Letter of Undertaking from the OEM	There are more than 3 OEMs involved in this, Is it necessary to obtain undertaking from all the OEMs involved?	Please refer addendum1
7	32			Kindly remove the clause as for multibrand AMC of Computers & peripherals it will not applicable	Please refer addendum1
8	35	A/1.	The bidder should be either a Government Organization / PSU / PSE / Partnership firm / LLP or a limited company in India at least for the last 5 years (As on RFP date).	Please clarify	Clause is self-explanatory
9	37	C- 6	Bidder should have direct support offices in Mumbai and Hyderabad	We have Office in Mumbai Only. Is it OK if we give an undertaking on we will start the office in Hyderabad if we win the Bid ?	Please refer addendum1
10	38	Eligibility Criteria Section "C" Point No. "6" In Experience & Support Infrastructure		We request that this eligibility Criteria is to be amended to " Bidder should have direct support offices in atleast one of the Mumbai and Hyderabad locations. Bidders should give an undertaking that they will open service office in both the location before the start date of AMC contract in case order/LOI is placed on bidder.	

11	37	Eligibility Criteria Section "C" Point No. "2" In Experience & Support Infrastructure		We request that this eligibility Criteria is to be amended to " The bidder should have executed & provided AMC/Warranty services for minimum 40,000 IT assets (out of which single order should be minimum 25,000 IT assets) comprising of Computer Hardware and peripherals in last 3 Years (FY 2020-21, 2021-22 & 2022-23) to various Branches/offices of Commercial Banks/ Financial Institutions/PSU / Govt. Organizations in India having a large Branch network geographically spread across the country.	Please refer addendum1
12	37	2		Request you to modify the clause as follow as we are confident to deliver the service: The bidder should have executed & provided AMC/Warranty services for minimum 70,000 IT assets (out of which single order should be minimum 10,000 IT assets) comprising of Computer Hardware and peripherals in last 3 Years (FY 2020-21, 2021-22 & 2022-23) to various Branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. Organizations / Enterprise /Private Organisation in India having a large Branch network geographically spread across the country.	
13	37		The bidder should have executed & provided AMC/Warranty services for minimum 70,000 IT assets (out of which single order should be minimum 50,000 IT assets) comprising of Computer Hardware and peripherals in last 3 Years (FY 2020-21, 2021-22 & 2022-23) to various Branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. Organizations in India having a large Branch network geographically spread across the country.	In Tender/Gem Business the order is placed on the OEM authorised partner but OEM is responsible for providing the warranty of its products to the end customer. We understand that here 50k & 70K IT assests asked for that particular OEM and warranty provided by that particular OEM only. Thus we request to kindly amend the bidder/OEM in lieu of Bidder only. Please clarify	
14	37	C Experience & Support Infrastructure. 2		1. Requesting you to consider the purchase order of corporate clients where the end customer is a Government Organisation/ PSU. 2. Please consider 4 purchase order to meet the minimum required IT asset quantity.	
15	37	Eligibility Criteria, C, Experience & Support Infrastructure		Please allow 30,000 assets managed in the last 3 years with a single customer out of requirement for 70 thousand assets from Branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. Organizations in India having a large Branch network geographically spread across the country.	
16	38	Eligibility Criteria		Kindly provide location list	
17	38			Please allow - The bidder should have executed & provided AMC/Warranty services for minimum 70,000 IT assets (out of which single order should be minimum 32,000 IT assets) comprising of Computer Hardware and peripherals in last 3 Years (FY 2020-21, 2021-22 & 2022-23) to various Branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. Organizations in India having a large Branch network geographically spread across the country.	
18	41	Prices quoted by the Bidder should be inclusive of all taxes, duties, levies, GST etc. There will be no price escalation for during the contract period.	i. Prices quoted by the Vendor should be inclusive of all taxes, duties, levies etc. except GST which will be paid extra at actuals. There will be no price escalation for during the contract period. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected	Please clarify	

19	57	Annexure 10 & Annexure 11	Annexure-10: Letter of Undertaking from the OEM & Annexure-11: Undertaking of Information Security (Bidder & OEM)	Please drop the OEM MAF as its not relevant for services bid, the SI will support directly.	Please refer addendum1
20	59	Annexure 12 – Project Details and Scope of Work	4. The replacement for all the defective spares (excluding consumable items printer ribbons and toner cartridges only) are covered/included under the AMC contract. The vendor shall provide replacements with genuine / original spares of same configuration without any extra cost to the Bank. The vendor shall maintain the equipment's as per manufacturer's guidelines and shall use standard and genuine components for replacement.	The replacement spares shall be generic and equivalent or higher in configuration and performance.	No Change
21	59	Annexure 12 – Project Details and Scope of Work	5. The service support during AMC period shall be for all Hardware equipment including Operating System Software, Bringing PC into domain and Antivirus Software. The successful vendor shall upgrade the system software during AMC period at no cost to BOB. Bank's identified team will provide configuration details & other inputs to the vendor for configuring and successfully bringing the Computer HW in domain (DC WAN) by the vendor.	Assume bank shall arrange the OS and AV software for installation and also having valid license and subscription for upgrading the System Software, Kindly confirm. The vendor shall be able to do the System Software upgrade if the same is available on free of cost from the respective OEM with the existing license and subscription.	No Change
22	59	Annexure 12 – Project Details and Scope of Work	6. The equipment should be attended within four hours of receipt of complaint (exclusive of travelling time). In case problems persist, systems should be replaced within 24 hours of receiving complaint and alternate system should be provided till system is repaired. The replaced equipment should be installed by the vendor at no extra cost to the Bank, so that normal job of the Bank may not get hampered.	The response and resolution shall be varied based on the branch clasification (in-city/Out-city) from the nearest ISL office. What is the support coverage timing?	Please refer addendum1
23	59	Annexure 12 – Project Details and Scope of Work	9. Break-fix support of Hardware and OS upgrades.	Assume bank is having valid license and subscription for upgrading the OS, Kindly confirm.	No Change
24	59	Annexure 12 – Project Details and Scope of Work	10. The scope of work also includes software issues like Operating system (Windows), reinstallation of OS, OS upgradation, Windows Patch upgradation, Antivirus, software patches, configuration of machine as if required taking Data Backup before formatting the machines, configuring printers, Scanners, Biometric devices, bringing PC to Bank domain after OS reinstallation, installation/configuration of all software's provided by Bank like Antivirus, software patches, MS office, Outlook, Mail Configuration, Adobe Acrobat, Java patches, CTS System configuration, BAS configuration, email client configuration and Browser/Finacle configuration in client machines etc.	Any tool is available currently for doing the OS/Software patching?	No Change
25	60	Annexure 12 – Project Details and Scope of Work	13. Timely proactive deployment of latest firmware versions / security patches in coordination with Bank's Managed Service Provider. Monthly Status reports are to be submitted towards current status and upgrade activity carried out during the quarter.	Any tool is available now for doing the Software patching?	Only patch & Bug fixing will be the responsibility of successful bidder. Tool is available for applying the patches.

26	60	Annexure 12 – Project Details and Scope of Work	14. The vendor should liaison with Bank's Managed Service Provider and provides service & support of the computer hardware and peripherals. The service calls will be logged by Bank's Managed Service Provider & the vendor need to support & service the same in coordination with them.	Kindly share the current call logging procedure.	No Change. Bank is having Service request portal, the access for the same will be extended to Onsite Resources of Selected Bidder
27	60	Annexure 12 – Project Details and Scope of Work	18. Vendor has to undertake BIOS upgrade wherever the requirement is felt by the Bank. AMC would cover maintenance patches/bug fixes (available from the original software vendor) for system software & firmware patches/bug fixes, if any ordered for hardware.	Kindly confirm the license and subscription details for softwares installed.	Only patch & Bug fixing will be the responsibility of Successful Bidder
28	60		The Bank reserves the right to shift the equipment to a suitable location depending upon the need. The vendor will arrange to shift the equipment and install and commission the same at the shifted location. Bank will bear transportation & transit insurance cost only in respect of shifting.	Responsibility of providing e way bill in case of shifting of equipment's will be with bank.	Only HW support is scope of Vendor
29	60	Point no 17 of Annexure 12 – Project Details and Scope of Work	17. Vendor has to guarantee minimum uptime of 99% and shall execute service level agreement for the same.	Vendor has to guarantee minimum uptime of 99% and shall execute service level agreement for the same- Kindly provide relaxation from 95% to 96%,	As per addendum
30	61	Annexure 12 – Project Details and Scope of Work	28. For defective hard disk the contractor will provide the new hard disk and defective hard disk will be the property of Bank. At any stage no hard disk will be permitted to be taken out of Bank's premise.	Kindly share the number of "HDD replaced calls" during the last 1 year.	No Change
31	61	Annexure 12 – Project Details and Scope of Work	31. Successful vendor needs to engage two onsite resources at our Hyderabad office during working hours as a call coordinator for centralized call lodging and centralized monitoring of support & services. The seating arrangement for the resources will be provided by the Bank. The resource should be deployed once Bank will issue the PO to successful vendor.	Kindly confirm the Qualification/Experience required for these resources. Whether bank shall arrange the necessary HW / SW / Communication infra for these resources?	Bank will arrange necessary HW / SW or communication. L1 Engineer will be required
32	61	Annexure 12 – Project Details and Scope of Work	32. The call coordinator / resources deployed will liaison with people to maintain a logs of complaints and assist in handling complaints to visiting engineers.	Kindly share the details of call logging tool available now.	No Change, Bank having Service reuest Portal, the access for the same will be extended to Onsite Resources of Selected Bidder
33	61		Vendor shall do a proactive monitoring of the equipments under the scope and identify and replace the components before the actual failures happen	Please clarify	No Change, Bank having Service reuest Portal, the access for the same will be extended to Onsite Resources of Selected Bidder
34	62	Annexure 12 – Project Details and Scope of Work	34. Successful Vendor will provide mapping of field engineer with Bank's Offices/ Administrative Offices and Branches.	Kindly share the location address details and location wise asset details.	PAN India support will be required

35	62	Annexure 12 – Project Details and Scope of Work	36. The successful vendor will maintain an inventory of standby hardware for repair at Bank's offices/ Administration offices / Branches. This will include Personal computer, printers, monitors, keyboards, mouse, interface cables, Hard-discs etc. Further, one trolley, vacuum cleaner, ladder, torch & other related tool kits for carrying out the necessary jobs/work.	As per the clause#12, the vendor is asking to keep the spares at their office only. Please confirm where we have to keep the site stock spares and the required quantity also.	At Vendor location
36	62	Annexure 12 – Project Details and Scope of Work	40. Data recovery is a part of maintenance contract and it's a responsibility of the vendor to take data backup available on PCs before formatting the system and shall be also responsible for reloading/installation the same. The backup copies are to be returned to the users, under user's acknowledgement.	Kindly confirm the scope of Data recovery, which has to be done on best effort basis only or not?	Date recovery means backup of the system
37	62	40		Is there any data recovery scope	Date recovery means backup of the system
38	62	Annexure 12 – Project Details and Scope of Work	41. The contract is comprehensive and covers free replacement of all defective parts, except consumables like printer heads, ribbons, cartridges, plastic components & batteries.	Whether the LCD/LED panels are covered under AMC scope?	No Change. Already mentioned in SOW
39	62	Annexure 12 – Project Details and Scope of Work ;Ponit 41	Printer Head is not included	Point No.42-it is mentioned Head is Included.Kindly confirm DMP Printer Head is covered or not?	Printer Head is not under Scope
40	62	Annexure 12 – Project Details and Scope of Work ;Ponit 41	Batteries are excluded	Kindly clarify Lptop/Notebook batteries are covered or not.	No Change. Already mentioned in SOW
41	62	Exclusion list for AMC services		exclusion list should be Mura Effect,laptop adaptor, Scanner (Mentanance kit) Printer-Fuser asembly, Teflon	No Change
42	62	41	The contract is comprehensive and covers free replacement of all defective parts, except consumables like printer heads, ribbons, cartridges, plastic components & batteries	which is the exact SOW	Already mentioned in SOW
43	62	42	42.Maintenance & repair of all printers including replacement of Teflon, Logic card, head, ribbon, RAM etc. and all other consumable items except toner and cartridge.	which is the exact SOW	Already mentioned in SOW
44	63	Project detail - Scope of V	Service Provider shall provide Police verification report of all the resources deployed (if any) on the Bank of Baroda project on the Bank's premises within 1 month from the date of on boarding on the project. For subsequent deployment of resources during the contract period, on boarding of the resource to be done preferably after police verification, however not later than 1 month from the date of on boarding.	Since requirement of Police verification is pan india there me some additional costs are these costs billable please clarify.	police Verification will be required Only for Onsite Site Resources
45	63	A. Monitoring and Audit	Compliance with best security practices may be monitored periodically by computer security audits / Information Security Audits performed by or on behalf of the Bank. The periodicity of these audits will be decided at the discretion of the Bank. These audits may include, but are not limited to, a review of access and authorization procedures, backup and recovery procedures, network security controls and program change controls. The Vendor must provide the Bank access to various monitoring and performance measurement systems. The Vendor has to remedy all discrepancies observed by the auditors at no additional cost to the Bank.	Kindly confirm the audit points to be monitored.	No Change

46	63	General Conditions	c) The OEM support shall be on 24*7*365 basis	Kindly confirm the list of devices which required OEM back-aligning.	Removed
47	66	Availability Service Level Default	Vendor has to guarantee minimum uptime of 99% and shall execute service level agreement for the same.	99% uptime is generally applied in HA environment like DC / DR setups. Requesting to make it around 96% for EUC Hardware AMCs.	Please refer addendum1
48	66	SLA for Help Desk Services	The Service Provider shall ensure 100% availability of call coordinator (resident helpdesk engineer /) at Bank's Office in Hyderabad location. Bank will calculate the availability of Call coordinator on quarterly basis based on attendance report submitted by the Service Provider.	Kindly confirm the timing for the dedicated resources. Kindly confirm the number of Helpdesk and Engineers to be deployed as dedicated on-site.	Please refer addendum1
49	67	Annexure 13 – Service Levels	The Penalty charges will be subject to an overall cap of 20% of the TCO and thereafter, Bank has the discretion to cancel the contract.	Please reconsider penalty capping to 5% across all services	Please refer addendum1
50	67			which is the exact penalty capping	
51	67		The overall penalty on account of service level default is capped to a max 10% of the TCO value of that specific item	which is the exact penalty capping	Please refer addendum1
52	70	Annexure 14 – Masked Commercial Bid	n. Cost of -2- Resource Engineers have to factor in above mentioned AMC cost.	Kindly provide additional line item in the Commercial Bid for Resource costing.	No Change
53	97	Annexure 21 / 2/ IT Risk Management	2.1 The SP shall carry out Information security / cyber security risk assessment and apply risk treatment measures on regular intervals. 2.2. The SP shall put in appropriate cyber security measures in place and comply with the legal and regulatory guidelines and directives. 2.3. The SP shall be subjected to the annual IT audit / Technology risk assessment process by an independent professional agency as approved by the local government or regulator.	Are these Scope relevant for AMC Partners? It generally applies to DC / Application partners only. Please clarify	Please refer addendum1
54	97	Annexure 21 – Information/Cyber-Security Measures/Controls for selected Service Provider	Service providers have to ensure that outsourced critical IT service are subjected to the annual IT audit / Technology risk assessment process by an independent professional agency as approved by the local government or regulator at no extra cost to the Bank.	Kindly confirm the frequency of audit. Whether bank shall bear the cost for this auditing?	Please refer addendum1
55	97	Annexure 21 – Information/Cyber-Security Measures/Controls for selected Service Provider	1. Incident Response and Management	Whether the bank is having any solution now? Or the vendor has to deploy a new solution?	Please refer addendum1
56	97	Annexure 21 – Information/Cyber-Security Measures/Controls for selected Service Provider	2. IT Risk Management	Whether the bank is having any solution now? Or the vendor has to deploy a new solution? Whether bank shall bear the cost for this activity?	Please refer addendum1
57	NA	Splitting of Order	As is spread across the Nation, There will be few Vendors leading in select Regions of the Nation.	Would it be possible to split the contract based on the strengths of the partners involved?	No Change
58	NA	List of location with inventory details		Request to please provide the list of location along with the inventory details	Will share with Selected Bidder at the time of PO

59	37	B. Financial. 1	The Bidder should have registered an average annual turnover of Rs. 60 Crore and for MSE - Rs. 20 Cr or above during the last three completed financial years – 2020-21, 2021-22 and 2022-23 from Indian Operations only (Not inclusive of the turnover of associate companies).	Due to covid pandemic issue many companies has experiecd bussiness loss during financial year 2020-21 and 2021-22. Hence, we kindly request that instead of requiring a turnover of Rs. 20 Cr or more for each of the last three completed financial years, you consider an average turnover of Rs. 20 Cr or more across the three completed financial years: 2020-21, 2021-22, and 2022-23, provided the company maintains a positive net worth.	No Change Justification: Turnover already mentioned as average annual turnover
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