



**Addendum dated 26<sup>th</sup> Aug 2024**

**[A] Important Dates:**

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#	Particulars	Timeline
1	Last Date & Time of Submission of bids	<b>3.00 PM on 2<sup>nd</sup> Sep 2024</b> Mode: Online on URL: <a href="https://bobtenders.eproc.in">https://bobtenders.eproc.in</a>
2	Eligibility Cum Technical Bid Opening Date	<b>3:30 PM on 2<sup>nd</sup> Sep 2024</b> Mode: Online on URL: <a href="https://bobtenders.eproc.in">https://bobtenders.eproc.in</a> 1. The meeting will be held online through Bank’s Online Meeting Platform (i.e. Microsoft Teams) 2. Bidders are requested to send bid submission confirmation with their email address for attending online bid opening meeting on <b>ipg.mon@bankofbaroda.co.in</b> email id after RFP submission time is over.

**Clause in RFP**

S #	Existing Clause	Modifications / Relaxation
1	<b>1. Introduction</b> ..... ..... <b>1.12 Payment Terms</b> ..... ..... <b>a) Delivery of SoundBox Devices</b> ..... ..... ➤ Confirmation letter from OEM mentioning the serial number of the product and that the Sound Box supplied is under two year back to back warranty. ..... .....	<b>1. Introduction</b> ..... ..... <b>1.12 Payment Terms</b> ..... ..... <b>a) Delivery of SoundBox Devices</b> ..... ..... ➤ Confirmation letter from <b>Bidder/OEM</b> mentioning the serial number of the product and that the Sound Box supplied is under two year back to back warranty. ..... .....



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2	<p><b>3. Terms and conditions</b></p> <p>.....</p> <p>.....</p> <p><b>3.10 Other RFP Requirements</b></p> <p>.....</p> <p>.....</p> <p><b>3.10.12</b> There will be an acceptance test by the Bank after supply and installation of Sound Box devices (PI QR). In case of discrepancy in the implementation, the Bank reserves the right to cancel the entire purchase contract and the vendor should take back their equipment at their costs and risks. The test will be arranged by the vendor at the sites in the presence of the officials of the Bank and / or its consultants.</p> <p>.....</p> <p>.....</p>	<p><b>3. Terms and conditions</b></p> <p>.....</p> <p>.....</p> <p><b>3.10 Other RFP Requirements</b></p> <p>.....</p> <p>.....</p> <p><b>3.10.12</b> There will be an acceptance test by the Bank after supply and installation of Sound Box devices (<b>UPI QR</b>). In case of discrepancy in the implementation, the Bank reserves the right to cancel the entire purchase contract and the vendor should take back their equipment at their costs and risks. The test will be arranged by the vendor at the sites in the presence of the officials of the Bank and / or its consultants.</p> <p>.....</p> <p>.....</p>
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**Addendum to the following Annexures:**

- a) Annexure 02 – Eligibility Criteria
- b) Annexure 11 – Technical Specification

All other Terms & Conditions are same as per our RFP no. HO:DCO:SB:116:02 dated 18<sup>th</sup> July 2024 for Request for Proposal - Empanelment of vendors for Supply, Installation and Maintenance of Sound Box devices (UPI QR) for the Financial Year 2024-27

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## Annexure 02 - Eligibility Criteria

### Eligibility Criteria Compliance to be directly met by the Vendor

S. No.	Eligibility Criteria	Complied (Yes/No)	Supporting Required
<b>A</b>	<b>General</b>		
1	Bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or private / public limited company in India at least for the last 2 years.		Documentary Proof to be attached (Certificate of Incorporation)
2	Bidder must not be blacklisted / debarred by any Statutory, Regulatory or Government Authorities or Public Sector Undertakings (PSUs / PSBs) within last 2 years from the RFP date.		Letter of confirmation (self-certified letter signed by authorized official of the bidder)
3	The Bidder is not from such a country which shares a land border with India, in terms of the said amendments to GFR, 2017. OR The Bidder is from such a country and has been registered with the Competent Authority i.e. the Registration Committee constituted by the Department for Promotion of Industry and Internal Trade, as stated under Annexure I to the said Office Memorandum / Order and we submit the proof of registration herewith.		Undertaking as per Annexure 16 and Copy of certificate of valid registration with the Competent Authority (If applicable) (signed /Digitally signed documents from authorized representative of bidder)
4	The Bidder to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms/LLPs having common partners has not participated in the bid process.		Letter of confirmation (self-certified letter signed by authorized official of the bidder)
5	The Bidder to provide an undertaking on his letter head that all requirements highlighted as part of RFP Document are covered in totality in the proposal submitted by the bidder.		Letter of confirmation from bidder (self-certified letter)
6	Applicable for bidders under, Preference to 'Make in India' initiative:  The bidder / OEM should be a Class-I / Class-2 Local Supplier as defined in the Order No. P-45021/2/2017-PP (BE-II) dated 16.09.2020 by DPIT(PPD)/MoC/GOI  AND		1) Self certification as per Annexure 19 specifying that the item offered meets the Minimum Local Content and shall give details of the location(s) at which the local value addition is made in the format as per attached Annexure 19

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S. No.	Eligibility Criteria	Complied (Yes/No)	Supporting Required
	<p>The bidder / OEM needs to comply with the Minimum Local Content Percentage (%) as defined in 16 Order No. 18-10/2017-IP dated 29.08.2018 by DOT/MOC/GOI and File no. 1 (10)/2017-CLES MeIT/ GOI/od dated 6.12.2019.</p> <p>In this empanelment stage, OEM / Bidders product (make &amp; Model) will be classified as Local Supplier or Non-Local Supplier as per definition in the above mention order for preference to make in India Product during Commercial Evaluation Stage.</p>		<p>2) Certification from the statutory Auditor or Cost Auditor of the company (in case of companies) or Chartered Accountant (in respect of suppliers other than companies) giving the percentage of Local Content against each quoted line item as per attached Annexure 20</p>
<b>B</b>	<b>Financial</b>		
1	<p>The Bidder must have registered average annual turnover of Rs. 50 Crores or above (from Indian Operations only) during the last three completed financial years – <b>FY 2021-22 &amp; 2022-23 &amp; 2023-24*</b> (Not inclusive of the turnover of associate companies).</p> <p><b><u>Below clause is applicable for MSE / Start-ups:</u></b></p> <p>The Bidder must have registered average annual turnover of Rs. 10 Crores or above (from Indian Operations only) during the last three completed financial years – <b>FY 2021-22 &amp; 2022-23 &amp; 2023-24*</b> (Not inclusive of the turnover of associate companies).</p> <p><b>* If 2023-24 Financial Statements of any bidder is unaudited, then Financial statements for 2020-21, 2021-22 and 2022-23 will be considered, along with an undertaking letter from the bidder that FY 2023-24 statements are not audited.</b></p> <p><b>In this scenario Audited Financial statements for the financial year 2020-21, 2021-22 and 2022-23 are to be submitted.</b></p>		<p>Audited Financial statements for the financial years <b>FY 2021-22 &amp; 2022-23 &amp; 2023-24*</b>. Certified letter from the Chartered Accountant clearly mentioning Turnover, Net Profit and Net worth. The CA certificate in this regard should be without any riders or qualification.</p> <p><b>(Valid certification to claim MSE / Start-up exemptions)</b></p>



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S. No.	Eligibility Criteria	Complied (Yes/No)	Supporting Required
2	<p>The Bidder must be Net profit making entity continuously for the last three years i.e. financial years – <b>FY 2021-22 &amp; 2022-23 &amp; 2023-24*</b></p> <p><b>OR</b></p> <p>The net worth of the bidder should be positive as on RFP date and should not have eroded by more than 30% in the last three years.</p> <p><b>* If 2023-24 Financial Statements of any bidder is unaudited, then Financial statements for 2020-21, 2021-22 and 2022-23 will be considered, along with an undertaking letter from the bidder that FY 2023-24 statements are not audited.</b></p> <p><b>In this scenario Audited Financial statements for the financial year 2020-21, 2021-22 and 2022-23 are to be submitted.</b></p>		<p>Audited Financial statements for the financial years <b>FY 2021-22 &amp; 2022-23 &amp; 2023-24*</b>.</p> <p>Certified letter from the Chartered Accountant clearly mentioning Turnover, Net Profit and Net worth. The CA certificate in this regard should be without any riders or qualification.</p>
<b>C</b>	<b>Experience &amp; Support Infrastructure</b>		
1	Bidder must be in the business of providing Sound Box Devices (UPI QR) in India at least for the last 1 year.		Documentary proof of order / contract copy / customer credentials.
2	<p>The bidder should have supplied &amp; supported:</p> <p>a) <b>18,000</b> Sound Box Device (UPI QR) to at least -1- Scheduled Commercial Bank / Financial Institution / Govt. Org / PSUs in India in the last 1 year from the RFP date (Single order or combination of orders to a single entity)</p> <p><b>OR</b></p> <p>b) 50,000 Sound Box Device (UPI QR) to Scheduled Commercial Bank / Financial Institution / Govt. Org / PSUs in India in the last 1 year from the RFP date (Cumulative orders of Multiple entities)</p>		Letter of confirmation from the organisation on satisfactory delivery of the ordered quantity and support.
<b>D</b>	<b>Others</b>		

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S. No.	Eligibility Criteria	Complied (Yes/No)	Supporting Required
1	One bidder can bid only with one Device OEM and similarly one Device OEM can bid only with one bidder but both cannot bid.		Letter of confirmation from both bidder and Device OEM.
2	The Bidder should have authorization from Device OEM to quote for their products		Letter of authorization from the Device OEM as per Annexure (Not applicable in case if Device OEM bids directly).
3	Bidder should stock adequate spares of all items supplied		Letter of undertaking from the bidder.
4	The Bidder should supply the required quantity in the given delivery time frame.		Letter of undertaking from the bidder.

All dates if not specified to be applicable from the date of the RFP.

Authorized Signatory Name:

Designation:

Vendor's Corporate Name Address & Email and Phone #

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**Annexure 11 – Technical Specification**

**1. Product Line 1 - Sound Box (UPI QR) With and Without Display**

**a) Sound Box (UPI QR) Without Display**

Particulars	Description (Without Display)	Bidder's Compliance (Yes / No)	Detail Description how the Product / solution would be compliant
Processor	32 Bit (Minimum)		
Memory	08 MB ROM + 08 MB RAM (Minimum)		
Connectivity / Communication	4G Fall back 2G		
Peripheral Ports	1 x Type C USB 2.0		
Battery	1800 mAH (Minimum)		
Audio	Support TTS & Recorded Audio, wav & mp3		
Speaker	4Ω, 3W; Volume ≥ 100 db		
Display	Not Applicable		
Adapter Power supply	5V / 1A (Minimum)		
Indicator Lights	1 x Power Indicator, 1 x Status Indicator (Multi Colour)		
Keys	1 x Power Key, 2 x Volume (+/-), 1 x Menu Key		
Language	English, Hindi and Additional any 3 Regional Languages		
Weight	Max. 380 g		
Working environment Temperature	Operating Temp : -10° to +50°		
Certifications	<b>BIS / RoHS</b>		
Accessory	1 x Type C - USB cable and 1 x adapter for charging		

**b) Sound Box (UPI QR) With Display**

Particulars	Description (With Display)	Bidder's Compliance (Yes / No)	Detail Description how the Product / solution would be compliant
Processor	32 Bit (Minimum)		
Memory	08 MB ROM + 08 MB RAM (Minimum)		
Connectivity / Communication	4G Fall back 2G with Wifi		
Peripheral Ports	1 x Type C USB 2.0		
Battery	1800 mAH (Minimum)		



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Particulars	Description (With Display)	Bidder's Compliance (Yes / No)	Detail Description how the Product / solution would be compliant
<b>Audio</b>	Support TTS & Recorded Audio, wav & mp3		
<b>Speaker</b>	4Ω,3W; Volume ≥ 100 db		
<b>Display</b>	Minimum 7 Segment LED Display (6-Digit)		
<b>Adapter Power supply</b>	5V / 1A (Minimum)		
<b>Indicator Lights</b>	1 x Power Indicator, 1 x Status Indicator (Multi Colour)		
<b>Keys</b>	1 x Power Key, 2 x Volume (+/-), 1 x Menu Key		
<b>Language</b>	English, Hindi and Additional any 3 Regional Languages		
<b>Weight</b>	Max. 380 g		
<b>Working environment Temperature</b>	Operating Temp.: -10° to +50°		
<b>Certifications</b>	<b>BIS / RoHS</b>		
<b>Accessory</b>	1 x Type C - USB cable and 1 x adapter for charging		

**2. Product Line 2 - Sound Box (UPI QR) With NFC and Dynamic QR**

Particulars	Description	Bidder's Compliance (Yes / No)	Detail Description how the Product / solution would be compliant
<b>Processor</b>	32 Bit (Minimum)		
<b>Memory</b>	12 MB ROM, 12 MB RAM (Minimum)		
<b>Connectivity communication</b>	4G Fall back 2G and WiFi		
<b>Contactless payment - NFC</b>	13.56 MHz ISO/IEC 18000-3 / <b>14443</b>		
<b>Peripheral Ports</b>	1 x Type C USB 2.0		
<b>Battery</b>	2500 mAH (Minimum)		
<b>Audio</b>	Support TTS & Recorded Audio, wav & mp3		
<b>Speaker</b>	4Ω, 3W; Volume ≥ 100 db		
<b>Display</b>	Minimum 7 Segment LED Display (6-Digit);		





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Particulars	Description	Bidder's Compliance (Yes / No)	Detail Description how the Product / solution would be compliant
	2.4 Inch colour screen (Minimum) supporting dynamic QR display		
<b>Adapter supply</b>	5V / 1A (Minimum)		
<b>Indicator Lights</b>	1 x Power Indicator, 1 x Status Indicator (Multi Colour), 1 x NFC indicator		
<b>Keys</b>	1 x Power Key, 2 x Volume (+/-), 1 x Menu Key		
<b>Language</b>	English, Hindi and Additional any 3 Regional Languages		
<b>Weight</b>	Max. 380 g		
<b>Working environment Temperature</b>	Operating Temp : -10° to +50		
<b>Certifications</b>	<b>BIS / RoHS</b> , NFC forum certified (Type 2) and non-rewritable post personalisation		
<b>Accessory</b>	1 x Type C - USB cable and 1 x adapter for charging		

**3. Product Line 3 - Sound Box (UPI QR) With NFC (With and Without Display)**  
**a) Sound Box (UPI QR) with NFC (Without Display)**

Particulars	Description (With NFC Without Display)	Bidder's Compliance (Yes / No)	Detail Description how the Product / solution would be compliant
<b>Processor</b>	32 Bit (Minimum)		
<b>Memory</b>	08 MB ROM + 08 MB RAM (Minimum)		
<b>Connectivity / Communication</b>	4G Fall back 2G		
<b>Contactless payment - NFC</b>	13.56 MHz ISO/IEC 18000-3 / 14443		
<b>Peripheral Ports</b>	1 x Type C USB 2.0		
<b>Battery</b>	1800 mAH (Minimum)		
<b>Audio</b>	Support TTS & Recorded Audio, wav & mp3		
<b>Speaker</b>	4Ω, 3W; Volume ≥ 100 db		
<b>Display</b>	Not Applicable		



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Particulars	Description (With NFC Without Display)	Bidder's Compliance (Yes / No)	Detail Description how the Product / solution would be compliant
<b>Adapter supply</b> <b>Power</b>	5V / 1A (Minimum)		
<b>Indicator Lights</b>	1 x Power Indicator, 1 x Status Indicator (Multi Colour), 1 x NFC indicator		
<b>Keys</b>	1 x Power Key, 2 x Volume (+/-), 1 x Menu Key		
<b>Language</b>	English, Hindi and Additional any 3 Regional Languages		
<b>Weight</b>	Max. 380 g		
<b>Working environment Temperature</b>	Operating Temp : -10° to +50°		
<b>Certifications</b>	<b>BIS / RoHS</b> , NFC forum certified (Type 2) and non-rewritable post personalisation		
<b>Accessory</b>	1 x Type C - USB cable and 1 x adapter for charging		

**b) Sound Box (UPI QR) With NFC (With Display)**

Particulars	Description (With NFC With Display)	Bidder's Compliance (Yes / No)	Detail Description how the Product / solution would be compliant
<b>Processor</b>	32 Bit (Minimum)		
<b>Memory</b>	08 MB ROM + 08 MB RAM (Minimum)		
<b>Connectivity / Communication</b>	4G Fall back 2G with WiFi		
<b>Contactless payment - NFC</b>	13.56 MHz ISO/IEC 18000-3 / 14443		
<b>Peripheral Ports</b>	1 x Type C USB 2.0		
<b>Battery</b>	1800 mAh (Minimum)		
<b>Audio</b>	Support TTS & Recorded Audio, wav & mp3		
<b>Speaker</b>	4Ω,3W; Volume ≥ 100 db		
<b>Display</b>	7 Segment LED Display (6-Digit)		
<b>Adapter supply</b> <b>Power</b>	5V / 1A (Minimum)		



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<b>Particulars</b>	<b>Description (With NFC With Display)</b>	<b>Bidder's Compliance (Yes / No)</b>	<b>Detail Description how the Product / solution would be compliant</b>
<b>Indicator Lights</b>	1 x Power Indicator, 1 x Status Indicator (Multi Colour), 1 x NFC indicator		
<b>Keys</b>	1 x Power Key, 2 x Volume (+/-), 1 x Menu Key,		
<b>Language</b>	English, Hindi and Additional any 3 Regional Languages		
<b>Weight</b>	Max. 380 g		
<b>Working environment Temperature</b>	Operating Temp.: -10° to +50°		
<b>Certifications</b>	<b>BIS / RoHS</b> , NFC forum certified (Type 2) and non-rewritable post personalisation		
<b>Accessory</b>	1 x Type C - USB cable and 1 x adapter for charging		