

### Addendum 1

**Clause in RFP:**

Sr No.	Clause in RFP	Clarifications/ Changes made
1	<p><b>Annexure 02 – Bid Evaluation Terms</b>  <b>A. Eligibility Bid Evaluation</b>  <b>B Financial</b></p> <p>1. The Bidder must have registered average annual turnover of Rs. 100 Crore or above during the last three completed financial years – 2020-21, 2021-22 and 2022-23 (Not inclusive of the turnover of associate companies).</p> <p>Below clause is applicable for bidders who fall under the category of Micro &amp; Small Enterprise (MSEs) or Start-ups (Necessary valid documentary proof certifying the bidder as an MSE or Start-up needs to be submitted by the bidder).</p> <p>The Bidder must have registered average annual turnover of Rs. 30 Crore or above during the last three completed financial years – 2020-21, 2021-22 &amp; 2022-23 (Not inclusive of the turnover of associate companies).</p>	<p><b>Annexure 02 – Bid Evaluation Terms</b>  <b>A. Eligibility Bid Evaluation</b>  <b>B Financial</b></p> <p>1. The Bidder must have registered average annual turnover of <b>Rs. 70 Crore or above</b> during the last three completed financial years – 2020-21, 2021-22 and 2022-23 (Not inclusive of the turnover of associate companies).</p> <p>Below clause is applicable for bidders who fall under the category of Micro &amp; Small Enterprise (MSEs) or Start-ups (Necessary valid documentary proof certifying the bidder as an MSE or Start-up needs to be submitted by the bidder).</p> <p>The Bidder must have registered average annual turnover of <b>Rs. 10 Crore or above</b> during the last three completed financial years – 2020-21, 2021-22 &amp; 2022-23 (Not inclusive of the turnover of associate companies).</p>
2	<p><b>Annexure 02 – Bid Evaluation Terms</b>  <b>A. Eligibility Bid Evaluation</b>  <b>C Experience &amp; Support Infrastructure</b></p> <p>1. The bidder should have minimum 1000 IT Human Resources on it's payroll in India.</p>	<p><b>Annexure 02 – Bid Evaluation Terms</b>  <b>A. Eligibility Bid Evaluation</b>  <b>C Experience &amp; Support Infrastructure</b></p> <p>1. The bidder should have minimum <b>100 IT Human Resources</b> on it's payroll in India.</p>
3	<p><b>Annexure 02 – Bid Evaluation Terms</b>  <b>A. Eligibility Bid Evaluation</b>  <b>C Experience &amp; Support Infrastructure</b></p> <p>2. Must have maturity level of 4 or above on CMMI with valid certificate.</p>	<p><b>Annexure 02 – Bid Evaluation Terms</b>  <b>A. Eligibility Bid Evaluation</b>  <b>C Experience &amp; Support Infrastructure</b>  (Clause Removed)</p>
4	<p><b>Annexure 02 – Bid Evaluation Terms</b>  <b>A. Eligibility Bid Evaluation</b>  <b>C Experience &amp; Support Infrastructure</b></p> <p>3. Must have developed / customized software / application (in the last 3 years) in at least 2 Banks / Financial Institutions.</p>	<p><b>Annexure 02 – Bid Evaluation Terms</b>  <b>A. Eligibility Bid Evaluation</b>  <b>C Experience &amp; Support Infrastructure</b></p> <p>3. Must have developed / customized software / application (in the last 3 years) in at least <b>2 Banks/Financial Institutions/Government / PSU.</b></p>

Sr No.	Clause in RFP	Clarifications/ Changes made
5	Additional Clause	<b>Annexure 02 – Bid Evaluation Terms</b> <b>A. Eligibility Bid Evaluation</b> <b>A General</b> ..... ..... 6. Bidder needs to confirm that they are not owned or controlled by any director, or key managerial personnel, or approver of the Bank, or their relatives. The terms 'control', 'director', 'key managerial personnel', and 'relative' have the same meaning as assigned under the Companies Act, 2013 and the Rules framed thereunder from time to time. Bidder also undertakes to inform the Bank in writing if any such occasion arises in future where such ownership or control is exercised by any director, or key managerial personnel, or approver of the Bank, or their relatives.  Supporting Documents required: Letter of confirmation from Bidder (self-certified letter signed by authorized official of the bidder)

**Annexure 02 – Bid Evaluation Terms**
**B. Technical Bid Evaluation**

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(Revised Technical evaluation parameters is mentioned below)

Evaluation Parameters	Max Score
<b>Total number of projects developed for IT services (Fixed Price) in BFSI/Govt/PSU in last 5 Years in India, Duration of project should be minimum six months and at least one project should be value of minimum 1 crore:</b> • Per project 2 marks subject to Max 30 marks	30
<b>Areas of projects delivered:</b> 1. Mobile Application Development – 6 Marks 2. Application Development – 6 Marks 3. Customization in existing applications – 6 Marks 4. Share Point Development – 2 Marks	20

<b>Number of IT Human Resources on it's pay roll in India having official certification in their domain:</b> <ul style="list-style-type: none"><li>• <b>&gt;=500 and &lt;600 Resources --7.5 Marks</b></li><li>• <b>&gt;=600 and &lt;750 Resources – 10 Marks</b></li><li>• <b>&gt;=750 Resources– 15 Marks</b></li></ul>	<b>15</b>
<ul style="list-style-type: none"><li>• <b>Technical Proposal &amp; Presentation</b></li><li>• <b>Understanding of Requirement and challenges</b></li><li>• <b>Experience of proposed resources on various technologies</b></li><li>• <b>Experience on Tools and Technologies</b></li><li>• <b>Technologies used in delivered projects</b></li><li>• <b>Details and type of projects accomplished</b></li><li>• <b>Past experience &amp; citations</b></li></ul>	<b>35</b>
<b>Total</b>	<b>100</b>

Clarification of Pre-bid queries is enclosed as part this Addendum as per 'Annexure A'

All other Terms & Conditions are same as per our RFP no. BCC:IT:PROC:116:09 Dated 11th July, 2024 for Empanelment of Software Developers.

Sr. No.	Point / Section #	Clarification point as stated in the tender document	Comment / Suggestion / Deviation	Bank's Clarifications to the bidder query
1.	Technical Evaluation	Total number of projects developed for IT services (T&M basis/Fixed Price) in BFSI sector in last 5 Years in India, Duration of project should be minimum six months and in case of multi-vendor projects sole contribution should be greater than 80%:	Request the bank to include credentials of work with multi-national BFSI firms as a part of evaluation parameters.	Please refer addendum
2.	Technical Evaluation	Number of IT Human Resources on its pay roll in India having official certification in their domain: · >=1000 and <2000 Resources -5 Marks · >=2000 and <3000 Resources – 10 Marks · >=3000 Resources– 15 Marks	Request the bank to consider the following for MSE firms: · >=150 and <250 Resources -5 Marks · >=250 and <350 Resources – 10 Marks · >=350 Resources– 15 Marks	Please refer addendum
3.	Eligibility Evaluation	Certifications: 1. CMMI Dev Level 3 – 3 Marks / CMMI Dev Level 4/5 – 5 Marks 2. ISO 9000/9001 family – 5 Marks 3. ISO 27000/27001 family - 5 Marks	Request the bank to exempt MSE companies from CMMI requirement.	Please refer addendum

4.	Technical Evaluation	Certifications: 1. CMMI Dev Level 3 – 3 Marks / CMMI Dev Level 4/5 – 5 Marks 2. ISO 9000/9001 family – 5 Marks 3. ISO 27000/27001 family - 5 Marks (Documentary proof – relevant copy of the certificate)	What level of CMMi Level is mandator 3 or 4?	Please refer addendum
5.	Broad Scope	Scope of Skillsets are underlined below but not limited to 4. Mobile App development using hybrid or native technologies.	• Is the bank looking for specific native/hybrid technology? (Ex. ReactNative, Flutter) ?	Currently bank is seeking for empanelment and broad scope of skillset is shared
6.	Broad Scope	Scope of Skillsets are underlined below but not limited to. 1. Customization in Java and related technologies 2. Finacle core banking 3. Finacle Internet Banking (FEBA) 4. Mobile App development using hybrid or native technologies. 5. SharePoint development 6. Web development	• Is the bank looking for specific web technology? Ex- o Single page web apps (SPAs) like Angular, React or VueJS o Simple HTML/Javascript/CSS web sites o Web app backend – do you have any preference like Java/Springboot, NodeJS/Javascript, ASP.NET MVC/Microsoft web stack, Python/Django stack etc. etc. ?	Currently bank is seeking for empanelment and broad scope of skillset is shared

7.	Project Scope	Scope of Skillsets are underlined below but not limited to. 1. Customization in Java and related technologies 2. Finacle core banking 3. Finacle Internet Banking (FEBA) 4. Mobile App development using hybrid or native technologies. 5. SharePoint development 6. Web development	What is the number of resources expected from each skill/ role etc ?	Currently bank is seeking for empanelment
8.	Project Scope	Scope of Skillsets are underlined below but not limited to. 1. Customization in Java and related technologies 2. Finacle core banking 3. Finacle Internet Banking (FEBA) 4. Mobile App development using hybrid or native technologies. 5. SharePoint development 6. Web development	• What version of SharePoint the bank intends to develop/deploy?	Currently bank is seeking for empanelment and broad scope of skillset is shared
9.	Project Scope	Typical roles can be but not limited to Project Manager, Solution architect, Full stack Developer, Software developer, UI/UX Designer, RPA Developer (Automation Anywhere), Security analyst, Mobile App Developer, Finacle Core banking Developer, Finacle Internet Banking developer	How many resources bank is expecting SP to deploy for the mentioned skillsets ?	Currently bank is seeking for empanelment

10.	Eligibility	It seems commercially non viable for bidder having turnover 100 Cr have 1000 employee	Request you to amend the clause "The bidder should have minimum 500 IT Human Resources on it's payroll in India."	Please refer addendum
11.	Technical Evaluation	Number of IT Human Resources on its pay roll in India having official certification in their domain: <ul style="list-style-type: none"> <li>· &gt;=1000 and &lt;2000 Resources -5 Marks</li> <li>· &gt;=2000 and &lt;3000 Resources – 10 Marks</li> <li>· &gt;=3000 Resources– 15 Marks</li> </ul>	Please reconsider the marking for MSME related to IT Human resources on its payroll. E.g. >=1000 and <2000 Resources -5 Marks (80 -100) >=2000 and <3000 Resources – 10 Marks (101 -150) >=3000 Resources– 15 Marks (151 or higher)	Please refer addendum
12.	Evaluation parameters		Any changes in eligibility criteria considered also needs to be reflected in QCBS table as well.	Please refer addendum
13.	Section A, Point 4	Last Date & Time of Submission of bids 3.00 PM on 1st August 2024	Based on the comprehensive nature of the RFP, we request the Bank to kindly extend the bid submission date by 2 weeks to 16th August 2024	Please refer addendum