



**Business Process Re-Imagination and Innovation Project- Addendum-1 dated 13.08.2024**

An online pre-bid meeting was held on 03.08.2024 through MS Teams, wherein queries raised by bidders were discussed and Bank's clarifications are given as mentioned hereunder:-

Relevant Section and page no & clause no.	Detailed scope of work as published in EOI	Bank's Response																								
Annexure 1a: <b>Eligibility Criteria (Domestic)-Pg.no-11(2)</b>	Bidder should have an experience of at least -2- projects in the nature of a Business process and digital transformation in a <b>public sector Bank/ Private Sector Bank</b> or a Business Strategy project with any Public Sector Bank/ Private <b>Sector Bank in India, with a minimum duration of 12 months in the last 3 years.</b>	Bidder should have an experience of at least -2- projects in last 5 years, of which minimum 1 to be in immediate preceding 3 years, in the nature of a Business process and digital transformation in a public sector Bank/ Private Sector Bank or a Business Strategy project with any Public Sector Bank/ Private Sector Bank in India, with a minimum duration of 12 months																								
Annexure 1a: <b>Eligibility Criteria (International)-Pg.no-11(3)</b>	Bidder should have an experience of atleast-2- projects of Business process and digital transformational nature in BFSI domain in international market by itself/ affiliates/ group entities in the last 3 years	Bidder should have an experience of atleast-1- project of Business process and digital transformational nature in BFSI domain in international market by itself/ affiliates/ group entities in the last 3 years.																								
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(International Sphere) Pg. No-14	<p>3 years from the date of bid submission of the RFP with minimum project duration of 12 months.</p> <p>Similar projects for business transformation mean projects involving any of the below:</p> <ol style="list-style-type: none"><li>1. Business strategy and / or implementation</li><li>2. Processes revamp and automation</li><li>3. Go-to-market and operating model improvements</li><li>4. Sales force effectiveness to drive business growth</li></ol>	<p>itself/ affiliates/ group entities in the last 3 years.</p> <p>Similar projects for business transformation mean projects involving any of the below:-</p> <ol style="list-style-type: none"><li>1. Business strategy and / or implementation</li><li>2. Processes revamp and automation</li><li>3. Go-to-market and operating model improvements</li><li>4. Sales force effectiveness to drive business growth</li><li>5. Customer Experience/user experience projects</li><li>6. Cost Reduction</li></ol>
Important Dates. Pg. No-2 , Clause N0-3	Last Date of Submission of Applications is 17 <sup>th</sup> August 2024 by 2pm	Bank has considered the request and extended the submission date to 26 <sup>th</sup> August 2024 by 2pm instead of 17 <sup>th</sup> August 2024 to give reasonable time for the bidders to prepare and participate. However there is no extension provided in date of presentations by the successful bidders, it will start from 28 <sup>th</sup> August 2024 as scheduled originally.
Important Dates. Pg. No-2 , Clause N0-4	Opening of Applications is 17 <sup>th</sup> August 2024	Opening of application will be on 26 <sup>th</sup> August 2024 at 5pm

All Bidders are advised to consider the above points while submitting the bids.

Other Terms and Conditions of the bid shall remain unchanged.