

**Request for Proposal (RFP)**  
**For**  
**Selection of Vendor for Supply, Installation &**  
**Commissioning of UPS Systems**



**Bank of Baroda,**  
**I.T. Department,**  
**Zonal Office,**  
**Baroda Zone,**  
**Alkapuri, Baroda-390007**

**GeM Reference no: GEM/2024/B/5143956**

**Date: 09-07-2024**

**[A] Important Dates:**

1.	Issuance of RFP Document by Bank	09-07-2024
2.	Last Date of Submission of Response by the Bidder	30-07-2024 by 3.00 PM
3.	Pre-Bid Meeting	22-07-2024 at 3.00 PM at Baroda Zonal Office, 5 <sup>th</sup> Floor, Baroda Bhavan, RC Dutt Road, Alkapuri, Vadodara
4.	Opening of Technical Bid	30-07-2024 at 3.30 PM

**[B] Important Clarifications:**

Following terms are used in the document interchangeably to mean:

1. Bank, BOB means "Bank of Baroda".
2. RFP means this "Request for proposal document".
3. Recipient, Respondent and Bidder means "Respondent to the RFP document".
4. OEMs means "Original Equipment Manufacturers".
5. Tender means RFP response documents prepared by the bidder and submitted to Bank of Baroda.
6. Our Office means Bank of Baroda, Zonal Office, Baroda Zone, 5<sup>th</sup> Floor, Baroda Bhavan, Alkapuri, Baroda-390007
7. Each page of bid application must be signed by the authorized person. The applications shall be signed by person/persons on behalf of the organization having necessary authorization/power of attorney to do so.
8. Any changes ,if any ,in the Tender Conditions, after the pre -bid meeting, the same shall be uploaded on Bank's website with in -2-days. Bidders are advised to refer to Tender Document on the site(<https://bankofbaroda.co.in/tenders.app>) before submitting their tender. No separate communications/publication in newspapers will be made by the Bank for revised tender document.



बैंक ऑफ़ बड़ौदा Bank of Baroda



(Baroda Zone)

*This document is meant for the specific use by the Company / person/s interested to participate in the current tendering process. This document in its entirety is subject to Copyright Laws. Bank of Baroda expects the bidders or any person acting on behalf of the bidders to strictly adhere to the instructions given in the document and maintain confidentiality of information. The bidders will be held responsible for any misuse of the information contained in the document and liable to be prosecuted by the Bank in the event of such a circumstance is brought to the notice of the Bank. By downloading the document, the interested party is subject to confidentiality clauses.*

## Section – I

### 1. Bank of Baroda

Bank of Baroda is one of the largest public sector banks in India with a branch network of over 9400+ branches in India and 100+ branches/offices overseas including branches/offices of our subsidiaries.

### 2. Introduction and Disclaimer

This Request for Proposal document (“**RFP document**” or “**RFP**”) has been prepared solely for the purpose of enabling Bank of Baroda (“**Bank**”) to select a vendor for **supply, installation, and commissioning of UPS systems** at our branches/admin offices in Baroda Zone. Bidder has to submit their bids online through Government e Market place (GeM portal) GeM Reference no: GEM/2024/B/5143956

The RFP document is not a recommendation, offer or invitation to enter into a contract, agreement or any other arrangement in respect of the services. The provision of the services is subject to observance of selection process and appropriate documentation being agreed between the Bank and any successful bidder as identified by the Bank after completion of the selection process.

### 3. Information Provided

The RFP document contains statements derived from the information that is believed to be true and reliable at the date obtained but does not purport to provide all of the information that may be necessary or desirable to enable an intending contracting party to determine whether or not to enter into a contract or arrangement with Bank in relation to the provision of services. Neither Bank nor any of its directors, officers, employees, agents, representative, contractors, or advisers gives any representation or warranty (whether oral or written), express or implied as to the accuracy, updating or completeness of any writings, information or statement given or made in this RFP document. Neither Bank nor any of its directors, officers, employees, agents, representative, contractors, or advisers has carried out or will carry out an independent audit or verification or investigation or due diligence exercise in relation to the contents of any part of the RFP document.

### 4. For Respondent Only

The RFP document is intended solely for the information of the party to whom it is issued (“the **Recipient**” or “the **Respondent**” i.e. Government Organization, PSU, limited Company or a partnership firm and an autonomous Institution approved by GOI/RBI) and no other person or organization.

### 5. Disclaimer

Subject to any law to the contrary, and to the maximum extent permitted by law, Bank and its directors, officers, employees, contractors, representatives, agents, and advisers disclaim all liability from any loss, claim, expense (including, without RFP Document for Selection of Vendor for supply, Installation & Commissioning of UPS Systems

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limitation, any legal fees, costs, charges, demands, actions, liabilities expenses or disbursements incurred therein or incidental thereto) or damage (whether foreseeable or not) ("**Losses**") suffered by any person acting on or refraining from acting because of any presumptions or information (whether oral or written and whether express or implied), including forecasts, statements, estimates, or projections contained in this RFP document or conduct ancillary to it whether or not the **Losses** arises in connection with any ignorance, negligence, casualness, disregard, omission, default, lack of care, immature information, falsification or misrepresentation on the part of Bank or any of its directors, officers, employees, contractors, representatives, agents, or advisers.

## **6. Recipient Obligation to Inform Itself**

The Recipient must apply its own care and conduct its own investigation and analysis regarding any information contained in the RFP document and the meaning and impact of that information.

## **7. Evaluation of Offers**

Each Recipient acknowledges and accepts that the Bank may, in its sole and absolute discretion, apply whatever criteria it deems appropriate in the selection of organizations, not limited to those selection criteria set out in this RFP document.

The issuance of RFP document is merely an invitation to offer and must not be construed as any agreement or contract or arrangement nor would it be construed as any investigation or review carried out by a Recipient. The Recipient unconditionally acknowledges by submitting its response to this RFP document that it has not relied on any idea, information, statement, representation or warranty given in this RFP document.

## **8. Errors and Omissions**

Each Recipient should notify the Bank of any error, fault, omission or discrepancy found in this RFP document but not later than five business days prior to the due date for lodgment of Response to RFP.

## **9. Acceptance of Terms**

A Recipient will, by responding to the Bank's RFP document, be deemed to have accepted the terms as stated in this RFP document.

## Section - II

### 1. Existing Setup

Bank of Baroda with network of over 9400+ branches spread all across the country.

### 2. Requirements

Bank of Baroda, Zonal Office desires to select a vendor for supply, installation and commissioning of UPS systems for the branches of Baroda Zone.

Bidder who is interested in participating in this RFP must fulfill the **eligibility criteria mentioned under Section-IV and also in a position to comply the technical specification of UPS System as mentioned in Annexure-F.**

Payment shall be released only after successful supply, installation and commissioning on UPS and batteries. Order can be placed for UPS and batteries/only UPS/Only batteries.

Quotes rates shall remain valid for period of -3- months from the date of award of work.

Quantity may vary by  $\pm 25\%$ . Quantities are estimated ones and the actual quantities would be conveyed to successful bidder as and when required.

The exact quantity and delivery locations would be advised subsequently as per actual requirement and payment will be processed by concerned Regional Office.

Apart from the above the bidder must also agree to all our **terms & conditions mentioned under Section-V duly signed.**

## Section - III

### 1. Project & Objective:

Bank of Baroda, Zonal Office desires to select a vendor for supply, installation and commissioning of UPS systems for the branches of Baroda Zone.

### 2. Scope of work & delivery of service

The Bidder should deliver the service with the following scope

1. Bidder should be capable of providing all the equipments that are specified under the Technical Specifications Annexure-F.
2. Vendor needs to have a co-ordination with the existing vendor for integrating with present system for the branches to function smoothly.
3. Bank desires to procure UPS systems for the branches/admin offices at various districts in Baroda Zone. Hence, the selected vendor should work seamlessly throughout Baroda Zone.

**Section - IV**

**Eligibility Criteria:**

**Eligibility Criteria for Selection of vendor for supply, installation and commissioning of UPS systems to be directly met by the Bidder**

Sr. No	Description of Eligibility Criteria	<b>Complied (Yes or No)</b>	Support Documents Required
<b>A</b>	<b>General</b>		
1	<p>The bidder should be either a Government Organization / PSU/PSE/ Partnership firm or a limited company under Indian laws or / and an autonomous Institution approved by GOI/RBI promoted and should have been existence for a period of at least 3 years as on date of RFP. Should have successfully completed similar works during the last 7 years ending last day of month previous to the one in which application is submitted (i.e. the completed works up to 30.06.2024 shall only be considered), as under:-</p> <p>(a) Three works, each costing not less than Rs.12 lakhs. [or] (b) Two works, each costing not less than Rs.15 lakhs. [or] (c) One work costing not less than Rs.24 lakhs.</p>		<p>Copy of Certificate of Incorporation should be submitted.</p> <p>Partnership Firm – Certified copy of Partnership deed</p> <p>Limited Company – Certified copy of Certificate of incorporation and certificate of commencement of business. Reference of Act / Notification</p> <p>For other eligible entities – Applicable document</p>
2	The Bidder should be the Original Equipment Manufacturer (OEM) or their authorized dealer / distributor in India.		<b>Documentary Proof</b>



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3	<p>The bidder:</p> <ul style="list-style-type: none"> <li>• In case participating as an OEM directly then the bidder should be an ISO <b>9001:2008/2015 and ISO 14001:2004/2015</b> certified company with valid certificate.</li> <li>• In case of participating as a partner (authorized dealer / distributor) then the bidder should be an ISO <b>9001:2008/2015 or 14001:2004/2015</b> certified company with valid certificate.</li> </ul>		Copy of Certificate to be submitted
4	The bidder should submit a self declaration that they have not been debarred by any government / statutory / regulatory / Banks / Insurance Companies / Financial Institutions at the time of submission of Bid.		The bidder in their company's letter head shall provide undertaking to this effect.
5	If OEM is bidding directly, they cannot submit another bid with any Standing Instruction.		Letter of confirmation from OEM in a case if OEM bids directly.
6	In case of participating as a partner (authorized dealer / distributor) then the bidder must provide a letter of Authorization from the OEM for submitting the offer on behalf of the OEM.		Letter of Authorization from OEM
7	In case the bid is submitted by a partner (authorized dealer / distributor) then a letter from OEM needs to be provided regarding the unconditional acceptance of terms and conditions related to support for their products during warranty and subsequent AMC period if partner(authorized dealer / distributor) fails to do so.		Unconditional acceptance Letter from OEM is mandatory
8	The Bidder to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms/ LLPs having common partners has not participated in the bid process.		Letter of confirmation from bidder.





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9	Back to back support certificate from OEM.		Letter of confirmation from OEM.
<b>B</b>	<b>Financial</b>		
1	The Bidder has registered a turnover of at least <b>Rs. 1 Crore</b> in each year for the last three (3) financial year i.e. 2021-22, 2022-23 & 2023-24* (not inclusive of the turnover of associate companies) as per the audited accounts. (*If 2023-24 Financial Statements of any bidder is unaudited then Bank would consider the Audited Financial Statements of 2022-23 along with an undertaking letter from the bidder that the 2023-24 Statements are not audited.)		Copy of Audited Balance Sheet and Profit and Loss Account should be submitted.
2	The bidder has registered net profit (after tax) in each year for the last three (3) financial years ( <b>not inclusive of associate companies</b> ) as per audited accounts.		Copy of Audited Balance Sheet and Profit and Loss Account should be submitted.
<b>C</b>	<b>Technical(X)**</b>		
1	The UPS system quoted should be certified by ERTL/ETDC or any other organization which provides similar certificate.		A test certificate from ETDC or similar to be submitted from the relevant certified agency.
2	Bids should be for latest models and should not include models, which are marked to be withdrawn (End of Life) during the next 12 months and End of Support for next 60 Months.		The OEM in their company's letter head shall provide undertaking to this effect
3	The bidder should submit a certificate from OEM for availability of spares for at least 5 years for the UPS System quoted (Back to back support & certificate from OEM)		The OEM in their company's letter head shall provide undertaking to this effect
<b>D</b>	<b>Experience &amp; Support Infrastructure</b>		
1	The bidder: In case participating as an OEM directly then the bidder should be in Core Business of Manufacture, Supply, Install and Commissioning of UPS System, at least for a period of last three years (As on RFP date)		Documentary Proof/certificate



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	In case of participating as a partner (authorized dealer / distributor) then the bidder should be in business of Supply, Install and Commissioning of UPS System, at least for a period of last three years (As on RFP date)		
2	The Bidder should have supplied & supported not less than 100 <b>UPS</b> systems of similar configuration in each year for the past 3 Years to various branches / offices of Commercial Banks/ Financial Institutions / Govt. Organizations in India having a large branch network geographically spread across the country.		Copy of Purchase Order along with a self certified letter with details of institutions (like name of bank / financial institutions / organization, contact person, telephone number) and the locations where the UPS System are supplied and supported. A certificate of completion of the projects from the references.
3	The bidder should have direct support offices at major centers in Baroda Zone viz. <b>Baroda, Bharuch, Bulsar, Navsari, Surat, Godhra, Dahod</b> etc. Preference will be given to Vendor having more support centres at the discretion of the bank.		Detailed address of support offices.
4	The bidder should comply to the following: <ul style="list-style-type: none"> <li>• No generic call centre or telephonic support or Franchisee support is acceptable.</li> <li>• The Bidder should have technically qualified engineers who have expertise and certification to support the installations of UPS System.</li> <li>• While a call centre is acceptable for logging support requirements, support must be provided on site by a qualified engineer as stated above.</li> <li>• Banking is 24 hours service oriented sector and hence any technical problem should be resolved by next business day from the date of lodge of complaint. If problem is not resolved by next business day, the bidder should provide standby UPS System.</li> </ul>		Self certified letter in compliance.  <b>(X)**</b> To provide the logistics of spares available in warehouses and policy of stocking the spares. <ul style="list-style-type: none"> <li>▪ Details to be provided along with the support / branch offices as asked for major centers</li> </ul>



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	<ul style="list-style-type: none"> <li>The Bidder should stock adequate spares of all items supplied.</li> <li>The Engineers at the support offices should be provided with a cell and the support / branch offices should have telephone/fax with local email facility.</li> </ul>		<p>in Baroda Zone viz. Baroda, Bharuch, Bulsar, Navsari, Surat, Godhra, etc. Preference will be given to Vendor having more support centres at the discretion of the bank.</p>
5	<p>Should be able to deliver the ordered UPS System within 2 weeks for non road permit area and 3 weeks for Road Permit area from the date of purchase order.</p> <p>For late delivery the LD(Liquidation Damage) clause would be applicable @1% of the value of purchase order inclusive of all taxes, duties, levies etc., per week or part thereof subject to maximum of 5% of the order value.</p>		<p>A self certified letter to be submitted for meeting the delivery schedule and accepting the LD clause along with a copy of the respective OEM's (in case bidder is participating as a partner) confirming to adhere the delivery schedules.</p>

Please note that all the documents requested should be arranged in the same order as mentioned in the Checklist.

**Undertaking to be submitted by the bidder:**

If related parties (as defined below) submit more than one bid then both / all bids submitted by related parties are liable to be rejected at any stage at Bank's discretion:

1. Bids submitted by holding company and its subsidiary
2. Bids submitted by one or more companies having common director/s
3. Bids submitted by one or more partnership firms / LLPs having common partners
4. Bids submitted by one or more companies in the same group of promoters / management
5. Any other bid in the sole discretion of the Bank is in the nature of multiple bids.

**Please note that any response which does not provide any / all of the above information in the specified formats shall be rejected and the Bank shall not enter into any correspondence with the vendor in this regard.**

For any further clarifications you may contact the following officer:

Name: **Mr. A.A.Khan(Chief Manager) & Mr Jayendra Vikram Singh (Sr.Manager)**  
 Phone **No: 0265-2316516**  
 Email: **it.sgz@bankofbaroda.com**

Section - V

**TERMS & CONDITIONS FOR THE SELECTION OF VENDOR FOR SUPPLY,  
INSATALLATION AND COMMISSIONING OF UPS SYSTEMS**

**GENERAL TERMS**

The terms and conditions presented are indicative in nature and not exhaustive. Bidders should note that these conditions and the responses are expected to form the basis of the contract between Bank of Baroda and the Bidder.

**1. Information Provided**

The TENDER document contains statements derived from information that is believed to be reliable at the date obtained but does not purport to provide all of the information that may be necessary or desirable to enable an intending contracting party to determine whether or not to enter into a contract or arrangement with Bank of Baroda in relation to the provision of services. Neither Bank of Baroda nor any of its employees, agents, contractors, or advisers gives any representation or warranty, express or implied as to the accuracy or completeness of any information or statement given or made in this TENDER document. Neither Bank of Baroda nor any of its employees, agents, contractors, or advisers has carried out or will carry out an independent audit or verification or due diligence exercise in relation to the contents of any part of the TENDER document.

**2. For Respondent Only**

The TENDER document is intended solely for the information of the party to whom it is issued ("the Recipient" or "the Respondent") and no other person or organization.

**3. Costs Borne by Respondents**

All costs and expenses incurred by Recipients / Respondents in any way associated with the development, preparation, and submission of responses, including but not limited to attendance at meetings, discussions, demonstrations, etc. and providing any additional information required by Bank of Baroda, will be borne entirely and exclusively by the Recipient / Respondent.

**4. Errors and Omissions:**

Each Recipient should notify Bank of Baroda of any error, omission, or discrepancy found in this tender document or seek any clarification on the TENDER document or part thereof not later than five business days prior to the last date for submission of bids.

**5. Standards:**

All standards to be followed will adhere to Bureau of Indian Standards (BIS) specifications or other acceptable standards.

## 6. Language of Tender

The Tender prepared by the Bidder, as well as all correspondence and documents relating to the Tender exchanged by the Bidder and the Bank and supporting documents and printed literature shall be in English language only.

## 7. Formats of Bids:

The bidders should use the formats prescribed by the Bank in the TENDER for submitting both technical and commercial bids.

The Bank reserves the right to ascertain information from the banks and other institutions to which the bidders have rendered their services for execution of similar projects.

## 8. Timeframe

The following is an indicative timeframe for the overall selection process. Bank of Baroda reserves the right to vary this timeframe at its absolute and sole discretion should the need arise. Changes to the timeframe will be relayed to the affected Respondents during the process.

1.	Issuance of RFP Document by Bank	09-07-2024
2.	Last Date of Submission of Response by the Bidder	30-07-2024 by 3.00 PM
3.	Pre-Bid Meeting	22-07-2024 at 3.00 PM at Baroda Zonal Office, 5 <sup>th</sup> Floor, Baroda Bhavan, RC Dutt Road, Alkapuri, Vadodara
4.	Opening of Technical Bid	30-07-2024 at 3.30 PM

## 9. Submission of Tender:

**The Tender should be submitted online through Government E Market place (GeM) portal submitted:**

Only one model, which meets the specification, needs to be quoted in the tender. If it is found that the bidder quotes more than one model and they have not specified which particular model quoted by them needs to be considered, then the whole tender submitted by the bidder is liable to be rejected.

Only one submission of response to tender by each bidder will be permitted

Format for Technical specification of UPS Systems are enclosed as **Annexure -F**

Mere response to the tender will not entitle nor confer any right on the Bidders for the bidders shall submit the proposals properly filed so that the papers are not loose.

All the pages of the proposals including documentary proofs should be numbered as "Page \_\_\_\_ (current page) of \_\_\_\_ (Total pages)" and be signed by authorized signatory (except literatures, datasheets and brochures). The current

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page number should be a unique running serial number across the entire proposal.

In case of delay or non-delivery of tenders, Bank will not assume any responsibility.

**10. Compliance to bank's all terms and conditions:**

**Bidder has to submit a letter of undertaking along with the Tender that they will abide by all the terms and conditions stated in our Tender**

The OEM / Principal UPS Vendor will have the responsibility of the equipment's supplied through the partner (authorized dealer / distributor) and should take the responsibility in case of any sales / service support issue arises at any point of time for which Separate under taking is to be obtained from the OEM of UPS and enclosed with technical tender document

The Bidder should be in a position to supply the UPS system as per the requirement of Bank of Baroda, Baroda Zone, Vadodara.

The Bank will have the right to decide on the hardware configuration and the quantity thereof to be ordered.

The UPS systems to be provided should be field- upgradeable.

**11. Late Tender submission:**

Tenders submitted after last date & time will not be entertained.

**12. Validity of Tender:**

The Tender will remain valid and open for evaluation according to the terms for a period of 30 days from the date the tender submission date closes.

**13. Request for Information:**

Recipients are required to direct all communications related to this tender to the Nominated Point of Contact person i.e. The General Manager (Baroda Zone).

All questions relating to the tender, technical or otherwise must be in writing only to the Nominated Point of Contact.

Bank of Baroda will not answer any communication initiated by Bidder later than five business days prior to the due date for lodgment of tender. However, Bank of Baroda may in its absolute discretion seek, but under no obligation to seek, additional information or material from any Bidder after the tender closes and all such information and material provided must be taken to form part of that tender.

Bidder should invariably provide details of their email address (es) as responses to queries will only be provided to the Bidder via e-mail.

If bank in its absolute discretion deems that the originator of the question will gain an advantage by a response to a question, then bank reserves the right to communicate such response to all Bidders participating the tender.



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Bank of Baroda may in its absolute discretion engage in discussion with any Bidder (or simultaneously with more than one Bidder) after the tender closes to improve or clarify any response.

#### **14. Evaluation of Tender**

The Technical Proposal will be evaluated only for those respondents who are fulfilling the eligibility criteria as given under **Section-IV**. The Technical Proposal will be evaluated for technical suitability.

During evaluation of the Tenders, the Bank, at its discretion, may ask the Bidder for clarification in respect of its tender. The request for clarification and the response shall be in writing, and no change in the substance of the tender shall be sought, offered or permitted.

**The Bank's reserves the right to accept or reject any tender in whole or in parts without assigning any reason thereof.**

The bank's decision will be final & bank will not entertain any correspondence in this regard.

#### **15. Validity of Rate Contract:**

The Rate Contract with selected vendor will be valid up to a period 3 months from the date of contract awarded as an approved vendor for supply, installation and commissioning of UPS Systems to the Bank for Baroda, Baroda Zone, Vadodara.

#### **16. Notification**

Bank of Baroda will notify the Respondents as soon as practicable about the outcome of the TENDER evaluation process, including whether the Respondent's TENDER response has been accepted or rejected. Bank of Baroda is not obliged to provide any reasons for any such acceptance or rejection.

#### **17. Authorized signatory:**

The selected Bidder shall indicate the authorized signatories who can discuss and correspond with the bank, with regard to the obligations under the contract.

The selected Bidder shall submit at the time of signing the contract, a certified copy of the extract of the resolution of their Board, authenticated by Company Secretary, authorizing an official or officials of the company or a Power of Attorney copy to discuss, sign agreements/contracts with the Bank. The Bidder shall furnish proof of signature identification for above purposes as required by the Bank. The selected Bidder shall indicate the authorized signatories who can discuss and correspond with the bank, with regard to the obligations under the contract.

#### **18. Bank of Baroda reserves the right to:**

- Reject any and all responses received in response to the RFP

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- Waive or Change any formalities, irregularities, or inconsistencies in proposal format delivery
- Extend the time for submission of the tender
- Select the most responsive Bidder (in case no Bidder satisfies the eligibility criteria in totality)
- Share the information/ clarifications provided in response to tender by any Bidder, with any other Bidder(s) /others, in any form
- Cancel the tender at any stage, without assigning any reason whatsoever

#### **19. Cancellation of contract and compensation:**

The Bank reserves the right to cancel the contract of the selected Bidder and forfeit EMD and any balance amount and recover expenditure incurred by the Bank by giving notice on following circumstances:

- I. Any information submitted by the bidder in response to this RFP document is found to be incorrect at any point of time.
- II. The selected Bidder commits a breach of any of the terms and conditions of the tender/contract.
- III. The selected Bidder becomes insolvent or goes into liquidation voluntarily or otherwise.
- IV. The progress regarding execution of the contract made by the selected Bidder is found to be unsatisfactory.
- V. If the delivery of UPS system delayed by more than two weeks from the due date of delivery / If deductions on account of liquidated Damages exceeds more than 5% of the total contract value.
- VI. If the selected Bidder fails to complete the due performance of the contract in accordance with the agreed terms and conditions.
- VII. An attachment is levied or continues to be levied for a period of 7 days upon effects of the tender.

#### **20. No Legal Relationship**

No binding legal relationship will exist between any of the Recipients / Respondents and Bank of Baroda until execution of a contractual agreement.

#### **21. Disqualification:**

Any form of canvassing/lobbying/influence/query regarding short listing, status, etc., will be a disqualification.

#### **22. Force Majeure:**

Should either party be prevented from performing any of its obligations under this proposal by reason of any cause beyond its reasonable control, the time for performance shall be extended until the operation or such cause has ceased, provided the party affected gives prompt notice to the other of any such factors or inability to perform, resumes performance as soon as such factors disappear or are circumvented.

If under this clause either party is excused performance of any obligation for a continuous period of ninety (90) days, then the other party may at any time hereafter while such performance continues to be excused, terminate this agreement without liability, by notice in writing to the other.



### **23. Arbitration:**

In the event of a dispute or difference of any nature whatsoever between Bank and the Bidder during the course of the assignment arising as a result of this RFP, the same will be settled through the process of arbitration conducted by Sole Arbitrator appointed by the Bank.

Arbitration will be carried out at Bank's office at Baroda. The provisions of Indian Arbitration Act 1996 shall apply to the Arbitration proceeding.

### **24. Indemnity:**

The Bidder shall indemnify, protect and save the Bank against all claims, losses, damages, costs, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. by the Bidder. The Bidder shall always remain liable to the bank for any losses suffered by the Bank due to any technical error and negligence or fault on the part of the Bidder and the Bidder also indemnifies the Bank for the same in respect of the hardware supplied by him by executing an instrument to the effect on a Non-Judicial stamp paper that Bank may sustain on account of violation of patent, trademarks etc. by the Bidders.

### **25. Confidentiality:**

The Bidder shall keep confidential any information obtained under the contract and shall not divulge the same to any other person without consent in writing by Bank of Baroda. In case of non-compliance of the confidentiality agreement, the contract is liable to be cancelled by Bank of Baroda. Further, Bank of Baroda shall have right to regulate Bidder staff.

### **26. Publicity:**

The Bidder shall not advertise or publicly announce that he is undertaking work for Bank of Baroda without written consent of Bank of Baroda. In case of non-compliance of this clause the Bidder will be debarred for participating any future tender / contract for a period of three years.

### **27. Variation:**

Bank of Baroda may at any time during the contract require the Bidder to revise the Equipment, Services or Supplies including Completion Date. In an event of such nature, Bank of Baroda will request the Bidder to state in writing the effect such variation will have on the work schedule. The Bidder shall furnish these details, in writing, in two weeks from the receipt of such request.

### **28. Applicable Law and Jurisdiction of Court:**

The Contract with the selected bidder shall be governed in accordance with the Laws of India for the time being enforced and will be subject to the exclusive jurisdiction of Courts at **Vadodara** (with the exclusion of all other Courts).

### **29. Disclaimer:**

Subject to any law to the contrary and to the maximum extent permitted by law, Bank of Baroda and its directors, officers, employees, contractors, agents and

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advisers disclaim all liability from any loss claim, expense (including, without limitation, any legal fees, costs, charges, demands, actions, liabilities expenses or disbursements incurred therein or incidental thereto or damage (whether foreseeable or not) suffered by any person acting on or refraining from acting because of any presumptions/ information (whether oral or written and whether express or implied information, including forecasts, statements, estimates, or projections contained in this tender document or conduct ancillary to it whether or not the losses or damage arises in connection with any negligence, omission, default, lack of care or misrepresentation on the part of Bank of Baroda or any of its directors, officers, employees, contractors, agents, or advisers.

## Commercial Terms & Conditions

### **1. Earnest Money Deposit (EMD):**

Earnest Money Deposit amounting to Rs 30,000/- has to be submitted online

#### **Bank of Baroda**

**A/c Name: South Gujarat Zone Zonal Office**

**A/c no. 02000400000657**

**IFSC Code: BARB0ALKAPU (Please note the fifth character is 0 'Zero')**

Earnest Money Deposit will not carry any interest. The Earnest Money Deposit of unsuccessful bidders will be refunded while intimating the rejection of the bid. The Earnest Money Deposit of the successful bidder will be refunded one month after successful installation and commissioning of last such purchase order

**"MSEs (Micro and Small Enterprises) are exempted from paying the application money and Earnest Money Deposit amount for which the concerned enterprise needs to provide necessary documentary evidence. For MSEs Government of India provisions shall be considered while evaluating the tender."**

Earnest Money Deposit should be kept in a separate sealed envelope and to be delivered along with the TENDER responses.

#### **The Earnest Money Deposit will be forfeited if:**

- The bidder withdraws his tender before processing of the same.
- The bidder withdraws his tender after processing but before acceptance of "Letter of appointment" to be issued by the Bank
- The selected bidder withdraws his tender before furnishing Bank Guarantee/Security Deposit as required under this TENDER.
- Any information submitted by the bidder in response to this RFP document is found to be in incorrect at any point of time.
- The bidder violates any of the provisions of the terms and conditions of this TENDER specification

Earnest Money Deposit will be refunded for the unsuccessful bidders within two weeks from the date of issue Letter or Indent (LOI) to the successful bidder.

## 2. Submission of commercial quotes:

Commercial quote should be submitted online as per format of **Annexure-C**

Price should be inclusive of all charges related to Supply, Installation, Testing and Commissioning including taxes, transportation, duties, levies except Octroi /entry tax which will be payable actual on production of original receipt.

## 3. Evaluation of Commercial quotes:

L1 (Lowest Bidder) will be arrived on the basis of - 5 – (Five) Years TCO [i.e. Price of 3 Years Warranty + 2 Years AMC Rate] **on the total number of expected required quantities for all type of UPSs.**

## 4. Place of Order:

Our office will place the orders and delivery will be at our Branches / offices in the state of Gujarat and Union territories of **Daman ,Diu and Dadra Nagar Haveli.** Bidder shall make necessary arrangements for processing the purchase orders, **including Road Permit if any & etc.**

## 5. Transportation and Insurance:

All the costs should include cost, insurance and freight (c.i.f). However, the Bidder has the option to use transportation and insurance cover from any eligible source. Insurance cover should be provided by the Bidder till the acceptance of the goods by Bank. The Bidders should also assure that the goods would be replaced with no cost to Bank in case insurance cover is not provided.

## 6. Pre-shipment Inspections:

Bank of Baroda reserves the right, but not any obligation, to undertake a pre-shipment inspection of the complete central system in a factory test environment. For this purpose, Bank of Baroda's personnel may have to visit the factory site at the Bank's cost.

## 7. Delivery:

UPS Systems should be delivered, installed and commissioned **within 15 days** from the date of **Purchase Order.** In case of some urgent requirement of the Zone/ Region, the same may be delivered urgently.

Liquidated Damages: the LD clause would be applicable @1% of the contract value inclusive of all taxes, duties, levies etc., per week or part thereof subject to a maximum of 5%. If UPS is not delivered within the stipulated time frame and no stand by UPS is installed by vendor then Bank reserves its right to cancel the purchase order.

Bidder will be responsible for ensuring proper packing, delivery and receipt of the hardware at the site(s). Sealed packs will be opened in the presence of Bank of Baroda officials

Any component has not been delivered or if delivered is not operational, will be deemed/treated as non-delivery thereby excluding the Bank from all payment obligations under the terms of this contract. Partial delivery of products is not acceptable and payment would be released as per terms only after full delivery and installation.

#### 8. Installation:

Installation at our office, including unpacking of cartons/ boxes, will be the responsibility of the Bidder. Bidder will have to install the system and hand it over to Bank for acceptance testing within **two working days** of the Bank from the date of receipt of the system at our office.

Bank reserves the right to shift part or the entire Hardware order setup to new location/s and warranty / AMC will continue to be in force at the new location. However, the cost of shifting delivery, installation and commissioning will be borne by the bank.

#### 9. Documentation:

Bidder will have to supply all necessary documentation for the training, use and operation of the system. This will include at least one set of original copies per installation of the user manuals, reference manuals, operations manuals and system management manuals in English only.

#### 10. Training:

The Bidder shall provide training to officials of Bank of Baroda. The training should cover hands-on training up to a comfort level of user. Training will have to be provided at Bank's premises or external sites acceptable to Bank, at Bidder's cost.

#### 11. Uptime Guarantee:

Bidder will have to guarantee a minimum uptime of 99%, calculated on a monthly basis.

Uptime percentage will be calculated as (100% less Downtime Percentage). Downtime percentage will be calculated as Unavailable Time divided by Total Available Time, calculated on a monthly basis. Total Available Time is two shifts a day for seven days a week. Unavailable Time is the time involved while any part of the core configuration or system hardware component is inoperative or operates inconsistently or erratically.

If Bidder fails to meet the uptime guarantee in any month then the Bidder will have to pay 1% of cost of the hardware as damages OR the warranty period will have to be extended by one month. The Bidder should immediately provide Bank of Baroda with an equivalent standby system in case of failures.

#### 12. Warranty:

Bidder will have to provide a post-installation warranty as per the terms mentioned below:

##### UPS Systems: -

*Onsite Comprehensive Warranty for 36 Months from the date of installation or 37 months from the date of the delivery whichever is earlier.*

Bidder will have to update the system, if required, during warranty period at no cost to Bank. The service support during warranty period includes for UPS System.

**Batteries:**

***Onsite Comprehensive Warranty for 24 Months from the date of installation or 25 months from the date of the delivery whichever is earlier. As regards replacement of Old Batteries buyback of old batteries is included in the tender for battery replacement.***

***Details of buyback of batteries and green disposal of UPS system along with the disposal certificate should be provided by the vendor.***

In event of any equipment is replaced or any defect in respect of any equipment is corrected during the warranty period, where the period of warranty remained is less than twelve month of the comprehensive warranty, the warranty in respect of the equipment which is replaced / defect is corrected, will be extended for an additional period of twelve months from the date of such replacement/ correction of defects.

In case of significant failures of specific component the entire system has to be replaced with new ones in proactive manner. The proactive action has to be taken immediately without affecting the banks day to day functioning and in a mutually convenient time. The proactive action plan is required to be submitted well in advance. The principal Vendor is required to ensure that this kind of situation never arises.

**13. Single point of contact for Support:**

Bidder has to provide details of single point of contact viz. designation, address, email address, telephone /mobile No. for UPS supplied to the bank. Escalation matrix for support should also be provided with full details as per **Annexure E**.

The Bidder should have local service support office in state of Gujarat and Union territories Daman and Diu, Dadra, Nagar & Haveli. The Bidders who are not having the service support centre at state of Gujarat and Union territories Daman and Diu, Dadra, Nagar & Haveli will not be considered, since the requirement of the UPS are for state of Gujarat and Union territories Daman and Diu, Dadra, Nagar & Haveli.

**14. Payment Terms: - Payment terms will be as follows:**

The payment will be released as follows:

- 70% of the total cost on delivery of UPS System plus 100% VAT /CST & Octroi / entry tax. Octroi / Entry as per actual on production of original receipt.
- 20% of total cost after one month of successful installation and satisfactory functioning.

**SNR Case** – Wherever installation could not be carried out by the successful bidder due to the Bank's dependencies like Site not ready etc. even after 60 days beyond the date of delivery then the payment would be

(Baroda Zone)

released, upon the successful bidder's submission of certificate from location concerned duly signed (with Bank's seal affixed) by the Bank Authority concerned on the Bank's dependencies like site is not ready etc. However, in such a case the successful bidder has to give an undertaking to complete installation within a week of being informed that the site is ready. 20% of the payment of total cost and applicable tax (if any) after two months on delivery of UPS System

- Balance amount of 10% will be released after one month on completion of warranty period or against a Performance Bank Guarantee of scheduled commercial Bank preferably public sector bank, other than Bank of Baroda, for three years and one month (i.e. one month beyond the warranty period).

The Bank will pay invoices within a period of 15 days from the date of receipt of undisputed invoices. Any dispute regarding the invoice will be communicated to the selected Bidder within 15 days from the date of receipt of the invoice. After the dispute is resolved, Bank shall make payment within 15 days from the date the dispute stands resolved.

### 15. Warranty period

**In case of non-adherence to terms and condition of tender including service/repair/replacement during AMC and warranty period, strict action shall be initiated against contractor and blacklisting.**

### 16. Maintenance:

Bidder shall carry out preventive maintenance at least once in quarter in consultation with the banks team during the warranty period as well as the subsequent AMC period. Preventive Maintenance will include replacement of worn-out parts, checking diagnostic etc.

Bidder will have to maintain UPS after the warranty period, for a minimum period of 2 years.

**In case equipment is taken away for repairs, the Bidder shall provide a standby equipment (of equivalent configuration), so that the work of the Bank is not affected.**

The Bidder shall give an undertaking that sufficient quantity of spares will be kept as stock during the warranty/AMC period at their office in state of Gujarat and Union territories Daman and Diu, Dadra, Nagar & Haveli.

**If the equipment cannot be made serviceable either by repair or by replacement and put back the system into regular operation within 2 days in branches on account of any breakdown due to equipment failures/repairs/settings, a similar stand-by equipment in good working condition shall be provided at the cost of the vendor failing which a penalty at the rate of Rs 1,000/- (Rupees one thousand only) per day for**

*(Baroda Zone)*

**the first 10 days and Rs 5,000/- (Rupees Five Thousand only) per day  
beyond 10 days**

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**ANNEXURE- A**

**Following documents are to be submitted online, in the same order, while submitting Technical Bid**

Sr. No.	Particulars (Ensure whether the following have been enclosed)	Yes	No	Page No. of your Response
1	Self Certified letter of <b>unconditional acceptance of all Terms &amp; Conditions</b>			
2	If submitting technical bid as a partner (authorized dealer / distributor) - <b>letter of authorization from the OEM</b> . OEM Back to Back support certificate			
3	If submitting technical bid as a partner( authorized dealer / distributor ) - letter from OEM regarding the unconditional acceptance of terms and condition as regards to <b>support for their products during warranty and subsequent AMC period if Partner( authorized dealer / distributor ) fails to do so</b>			
4	Copies of valid ISO 9001 & 14001 certifications for the products for which the technical bid submitted			
5	Documentary proof relates to being in UPS business at least for a period of last 3 years.			
6	Self certified letter that branches/offices to log calls for support only with direct support offices.			
7	<b>Documentary evidence of satisfactory completion of Project.</b> (With detail like name of institutions, contact person, Telephone No) and the locations where the similar configurations of UPS are installed, supplied and supported.			
8	Self certified letter along with details of branches/offices, which has a facility for billing respective locations			
9	Self certified letter certifying - having technically qualified engineers at all locations, who has expertise to install and support.			
10	Self certified letter that any technical problem would be resolved within 24 hrs. Of call reported (including time for procuring spare parts)			
11	Self certified letter to be submitted for meeting the delivery schedule and accepting the LD clause along with the copy of the respective OEM's confirming to adhere the delivery schedules.			
12	<b>Audited copies</b> of the financial statements for 2020-21, & 2021-22 and in case of unaudited for FY 2022-23, an undertaking letter from the bidder that the 2022-23 Statements are not audited.			
13	<b>*Self certified</b> copies of financial statements for the financial year ended 31-03-2023, if yet to be audited			
14	<b>Audited copies</b> of the financial statements for 2020-2021, 2021-22 & 2022-23 of the <b>principal (OEM)</b> whose Systems / Products are quoted. And For FY 2022-23 unaudited financial statement is permissible with undertaking as mentioned above.			
15	<b>*Self certified</b> financial statements of the <b>principal (OEM)</b> whose Systems/ Products are quoted, for the financial year ended 31-03-2023, if yet to be audited.			
16	Escalation Matrix (Annexure E)			
17	Details of Technical Specifications (Annexure-F)			
18	Details of Support Offices (Annexure-G)			
19	Details of Support Engineers ( Annexure-H)			



**ANNEXURE- B**

Particulars to be provided by the bidder with technical proposal –

<b>No</b>	<b>Particulars</b>	<b>Details to be furnished by the bidder</b>	<b>Page No. of your Response to indicated</b>
1	Name of the bidder		
2	Year of establishment and constitution. Certified copy of "Partnership Deed" or "Certificate of Incorporation/commencement of business", Memorandum of Association, Articles of Association should be submitted as the case may be.		
3	Location of Registered office /Corporate office and address		
4	Mailing address of the bidder		
5	Names and designations of the persons authorized to make commitments to the Bank.		
6	Telephone and fax numbers of contact persons		
7	E-mail addresses of contact persons		
8	Details of: Description of business and business background Service Profile & client profile Domestic & Int'l presence Alliance and joint ventures		
9	Whether the bidder is in to UPS manufacturing / Supplier business, if yes then mention the period (evidence to be enclosed). Whether the consulting process conforms to ISO standards and if so, furnish details of compliance.		
10	Gross annual revenue of the bidder (not of the group)  Year 2020-2021 Year 2021-2022 Year 2022-2023 (Copy of audited financial statements for above years to be submitted) (Self certified copies of financial statements for the financial year ended 31-03-2023, if yet to be audited)	Figures to be indicated From the Financial Statements	



(Baroda Zone)

No	Particulars	Details to be furnished by the bidder	Page No. of your Response to indicated
11	Net Profit of the bidder (not of the group) Year 2020-2021 Year 2021-2022 Year 2022-2023 (Copy of audited financial statements for above years to be submitted)  (Self certified copies of financial statements for the financial year ended 31-03-2023, if yet to be audited)	Figures to be indicated From the Financial Statements	

**Declaration:**

1. We confirm that we will abide by all the terms and conditions contained in the RFP.
2. We hereby unconditionally accept that Bank can at its absolute discretion apply whatever criteria it deems appropriate, not just limiting to those criteria set out in the RFP, in short listing of bidders.
3. All the details mentioned by us are true and correct and if Bank observes any misrepresentation of facts on any matter at any stage, Bank has the absolute right to reject the proposal and disqualify us from the selection process.
4. We confirm that this response, for the purpose of short-listing, is valid for a period of three months, from the date of expiry of the last date for submission of response to RFP.
5. We confirm that we have noted the contents of the RFP and have ensured that there is no deviation in filing our response to the RFP and that the Bank will have the right to disqualify us in case of any such deviations.

Place:

Date:

Seal & Signature of the bidder

**ANNEXURE- D:**  
**Compliance Certificate**  
(On companies letter Head)

To  
**General Manager,**  
**Bank of Baroda,**  
**Baroda Zone,**  
**Baroda**

Date:

Dear Sir,

Ref: -

1. Having examined the Request for Proposal (RFP) including all annexure, the receipt of which is hereby duly acknowledged, we, the undersigned offer to provide the end to end services in conformity with the said RFP and in accordance with our proposal and the schedule of Prices indicated in the Price Bid and made part of this bid.
2. If our Bid is accepted, we undertake to deliver the equipment within the scheduled time lines and accept all terms and conditions mentioned in the RFP document unconditionally.
3. We confirm that this offer is valid for 3 months from the last date for submission of RFP to the BANK (RFP closing date).
4. This Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.
5. We undertake that in competing for and if the award is made to us, in executing the subject Contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".
6. We agree that the Bank is not bound to accept the lowest or any Bid that the Bank may receive.
7. We have not been barred/black-listed by any regulatory / statutory authority and we have the required approval to be appointed as a service provider to provide the services to Bank.
8. We shall observe confidentiality of all the information passed on to us in course of the tendering process and shall not use the information for any other purpose than the current tender.

Seal & Signature of the bidder

Phone No.:

Fax:

E-mail:

Place:

Date:



**ANNEXURE- E: Escalation Matrix**

Name of Company :							
1.Delivery Related Issues							
Sr. No	Name	Designation	Full Office Address	Phone No	Mobile No	Fax	email address
		First level Contact					
		Second level Contact (If response not recd in 24 Hours)					
		Regional / Zonal Head(If response not recd in 48 Hours)					
		Country Head(If response not recd in One week)					
		Chairman (If response not received from above mentioned hierarchy)					
2.Service related Issues							
Sr. No	Name	Designation	Full Office Address	Phone No	Mobile No	Fax	email address
		First level of Support					
		Second level Contact (If response not recd in 4 Hours)					
		Regional / Zonal Head(If response not recd in 24 Hours)					
		Country Head(If response not recd in 48 Hours)					
		Chairman (If response not received from above mentioned hierarchy)					
Any change in designation, substitution will be informed by us immediately.							
Signature							
Name of representative							
Designation							
Company Seal							
Name of Company :							

**Annexure- G: Details of Support Offices (In Baroda, Bharuch, Bulsar, Navsari, Godhra & Surat):**

S. No.	Address	Present Address Since when	Contact Person	Office Phone No	Mobile no	E-mail	No. of staff in the Office	Availability of Spare part (Yes/ No)



**Annexure- H: Details of Support Engineers (In Baroda, Bharuch, Bulsar, Godhra, Navsari and Surat):**

S. No.	Name of Engineer	Name of Office	Qualifications	Working Experience in relevant area/field (In Years)	Mobile No.	e-mail



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2024/B/5143956  
Dated/दिनांक : 09-07-2024

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	30-07-2024 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	30-07-2024 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	30 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Financial Services
Organisation Name/संगठन का नाम	Bank Of Baroda
Office Name/कार्यालय का नाम	Baroda
Total Quantity/कुल मात्रा	44
Item Category/मद केटेगरी	5 KVA UPS with Isolation Transformer with 240 minutes Backup , BATTERY BANK FOR 5 KVA UPS , 7.5 KVA UPS with Isolation Transformer with 240 minutes Backup , BATTERY BANK - For 7.5 KVA , 10 KVA UPS with Isolation Transformer with 240 minutes Backup , BATTERY BANK - For 10 KVA
BOQ Title/बीओक्यू शीर्षक	SITC of UPS and batteries at various branches of Bank of Baroda Baroda Zone
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	15 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	100 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes

<b>Bid Details/बिड विवरण</b>	
<b>Document required from seller/विक्रेता से मांगे गए दस्तावेज़</b>	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Past Performance/विगत प्रदर्शन</b>	50 %
<b>Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया</b>	No
<b>ITC available to buyer/क्रेता के लिए उपलब्ध आईटीसी</b>	Yes
<b>Type of Bid/बिड का प्रकार</b>	Two Packet Bid
<b>Primary product category</b>	5 KVA UPS with Isolation Transformer with 240 minutes Backup
<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	2 Days
<b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>	No
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation

**EMD Detail/ईएमडी विवरण**

Advisory Bank/एडवाइजरी बैंक	Bank Of Baroda
EMD Amount/ईएमडी राशि	30000

**ePBG Detail/ईपीबीजी विवरण**

Required/आवश्यकता	No
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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

General Manager  
Bank of Baroda Zonal Office Baroda 5th Floor Baroda Bhavan RC Dutt Road Alkapuri Vadodara Gujarat 390007  
(Bank Of Baroda)



## Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

## MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
--	-----

## MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The

buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

#### Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
20-07-2024 15:00:00	Bank of Baroda Zonal Office Baroda 5th Floor Baroda Bhavan Alkapuri R C Dutt Road Vadodara Gujarat 390007

#### 5 KVA UPS With Isolation Transformer With 240 Minutes Backup

**(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)**

#### Technical Specifications/तकनीकी विशिष्टियाँ

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details**

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट
9%	9%

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Abhilash Sugunadas	390005,5TH FLOOR, BARODA BHAVAN, R C DUTT ROAD, ALKAPURI, BARODA	5	15

**BATTERY BANK FOR 5 KVA UPS**

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification Document	<a href="#">View File</a>
BOQ Detail Document	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details**

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट
9%	9%

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Abhilash Sugunadas	390005,5TH FLOOR, BARODA BHAVAN, R C DUTT ROAD, ALKAPURI, BARODA	5	15

### 7.5 KVA UPS With Isolation Transformer With 240 Minutes Backup

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	<a href="#">View File</a>
BOQ Detail Document	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

#### Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स चार्ज (आरसीएम) Details

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट
9%	9%

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Abhilash Sugunadas	390005,5TH FLOOR, BARODA BHAVAN, R C DUTT ROAD, ALKAPURI, BARODA	15	15

### BATTERY BANK - For 7.5 KVA

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

#### Technical Specifications/तकनीकी विशिष्टियाँ

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details**

<b>ITC on GST/जीएसटी पर इनपुट कर क्रेडिट</b>	<b>ITC on GST Cess/जीएसटी उपकर कर क्रेडिट</b>
9%	9%

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा**

<b>S.No./क्र. सं.</b>	<b>Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी</b>	<b>Address/पता</b>	<b>Quantity/मात्रा</b>	<b>Delivery Days/डिलीवरी के दिन</b>
1	Abhilash Sugunadas	390005,5TH FLOOR, BARODA BHAVAN, R C DUTT ROAD, ALKAPURI, BARODA	15	15

**10 KVA UPS With Isolation Transformer With 240 Minutes Backup**

**(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)**

**Technical Specifications/तकनीकी विशिष्टियाँ**

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details**

<b>ITC on GST/जीएसटी पर इनपुट कर क्रेडिट</b>	<b>ITC on GST Cess/जीएसटी उपकर कर क्रेडिट</b>
9%	9%

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

<b>S.No./क्र. सं.</b>	<b>Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी</b>	<b>Address/पता</b>	<b>Quantity/मात्र</b>	<b>Delivery Days/डिलीवरी के दिन</b>
1	Abhilash Sugunadas	390005,5TH FLOOR, BARODA BHAVAN, R C DUTT ROAD, ALKAPURI, BARODA	2	15

**BATTERY BANK - For 10 KVA**

**(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)**

**Technical Specifications/तकनीकी विशिष्टियाँ**

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details**

<b>ITC on GST/जीएसटी पर इनपुट कर क्रेडिट</b>	<b>ITC on GST Cess/जीएसटी उपकर कर क्रेडिट</b>
9%	9%

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

<b>S.No./क्र. सं.</b>	<b>Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी</b>	<b>Address/पता</b>	<b>Quantity/मात्र</b>	<b>Delivery Days/डिलीवरी के दिन</b>
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Abhilash Sugunadas	390005,5TH FLOOR, BARODA BHAVAN, R C DUTT ROAD, ALKAPURI, BARODA	2	15

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

### 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**



## Annexure- F

### Technical Specifications for 5 / 7.5/10 KVA UPS

S. No.	DESCRIPTION	Complied (Yes/No)	Remarks
1	<b>Topology</b> – On-Line with input power factor correction (Standalone UPS with single set Battery Bank)		
2	<b>Technology</b> – IGBT with built in Isolation Transformer		
3	<b>Redundancy</b> – Redundant capability with optional automatic redundant switch		
4	<b>Input Voltage</b> <ul style="list-style-type: none"> <li>• Single Phase Input-160V to 280V</li> <li>• Range – 30% to +21%</li> </ul>		
5	<b>Input Frequency</b> – Frequency Range – 45-55 Hz Autosensing		
6	<b>Output Voltage</b> <ul style="list-style-type: none"> <li>• Single Phase Output</li> <li>• Range – 220-230 VAC</li> <li>• Regulation +/- 1% Static, 5% for Dynamic Loads</li> </ul>		
7	<b>Output Frequency</b> <ul style="list-style-type: none"> <li>• Frequency Range – 50Hz</li> <li>• Frequency Regulation +/-0.1% synchronized to battery</li> </ul>		
8	<b>Output Wave Form</b> – Pure Sinusoidal		
9	<b>Crest Factor</b> < 3:01		
10	<b>Overload ratings</b> – 105% infinite		
11	<b>Transfer Time (with Full Load)</b> - <0ms		
12	<b>Bypass</b> – Automatic (with auto return function)		
13	<b>Environment-Noise Level</b> - < 50dB, Operating Temperature 0-40 C Relative Humidity 0-95%		
14	<b>Efficiency</b> – Overall at Full Load 92% Minimum		
15	<b>Power Factor</b> – 0.8 PF for 3 KVA, 5KVA, 10KVA and 7.5 KVA		
16	<b>Indication</b> – Input Mains ON, System Overload, Battery Low/Bad, Mains Fail, Inverter Fault, Battery loose connection, Short-circuit, Inverter Trip, Battery Trip, Load on Battery, Load on Bypass		
17	<b>Alarm</b> – Battery Low, Inverter ON (Mains Fail), Inverter Fault		
18	<b>Metering</b> – Output Voltage, Output Current		
19	<b>Interface</b> – DOS/Unix/Netware with necessary H/W and S/W Power Management Software to be compatible with Windows 2008/XP/Windows7/Windows8/ Windows 10, Linux		

20	<b>Battery</b> – SMF Batteries with Back-up time upto 4 Hrs. with suitable Trolley floor mounted/Rack to house Batteries		
21	<b>Battery Make</b> – Rocket / Panasonic / Exide / Hitachi / CSB / Amar Raja (Johnson Control) / Su-Kam / Hi-Power (Southern Batteries) / Relicell/HBL. <b>UPS Make</b> - Numeric/Eaton/Delta Power Solutions/APC/Techser/Vertiv/Uniline		
22	<b>Impedance Test to be carried out for batteries after installation within a week. Post installation once in 6/12 months to check the health of the batteries.</b>		
23	<b>Warranty</b> – Three Years On-Site on UPS and Two Years On-Site on Batteries. <b>After Sales Service (Turn around time)</b> – Should be 4 hours/next business day from the time of call logged.		
24	<b>Certification / Approval</b> – International Std Certifications viz. UL/CE/TUV/ERTL		
25	<b>Safety</b> –(i) IEC 60950 or EN 50091-1-1 or UL 1778 or CE and (ii) IS 16242 (Part-I) 2014 (Applicable for UPS of <= 7.5 KVA)		
26	<b>LED</b> – Mains ON. Inverter ON, On battery, Battery Low/Bad, Over Temperature, Overload, Fault, Replace battery and Bypass Operation.		
27	<b>Audible Alarms</b> – On battery, Low battery, Overload, Short-circuit, MCB fail, Output Bad / Over / Under Voltage Indication & Over Temperature.		
28	<b>Remote Monitoring/Power Mgmt facility</b> – Internal SNMP CARD (Provision) for monitoring thru web remotely.		
29	<b>Other Features</b> – Graceful server shutdown, Paging / email facility, Real time graphical display of power, UPS Status, Access should be password protected with MD5 authentication security. Should integrate with popular NMS like IBM Tivoli, HP Open View, TNG Unicentre, etc.		
30	<b>Capability to add management cards</b> (remote management, additional ports, temp/humidity monitor)		
31	<b>Should be able to do a Cold Start</b>		
32	<b>Protection for under voltage at battery terminal, Protection of Over Voltage, short Circuit &amp; Over load at UPS output terminal, Over temperature protection.</b>		