



## Pre-Bid Queries Response for RFP No HO:DCO:NETC:116:177 Dated: 04<sup>th</sup> July 2024

SN.	Page	Point/Section	Queries/ Suggestion/Deviation	Bank Response
1	49	10.6	Please suggest art work would be old or new as per new guidelines	The art work required is as per current NPCI guidelines only.
2	12	2.2	Please suggest how many bidders will awarded for these 6 lakhs tags production. Is there any ration of job	From the empaneled vendors the commercial will be invited and L1 vendor will be selected for one year period.
3	48	10.4	Please elaborate what kind of training is sought by bank/staff.	Basic knowledge about the FASTag, its class and general queries.
4	10	1.6	The FASTag should be delivered within 3 weeks from the date of placing order	RFP Clause will remain the same.
5	48	10.1	Kindly clarify that whether delivery of tags to specified location is single tag delivery or bulk despatches and locations	Bulk Dispatch at Bank's selected locations.
6	48	10.1	Kindly confirm the number of Vehicle class /category in total quantity/minimum order quantity and class.	Will be discussed with empanelled vendors.
7	49	10.5	Kindly consider the payment term as Base fastag: Within 30 days from the date of the invoice after printing fastag Personalisation on monthly basis for the total dispatches made during that month	RFP Clause will remain the same.
8	12	2.2	Whether Bank will float a separate RFP for Commercials	RFP Clause will remain the same.
9	12	2.2	Whether bank is going to divide the order between the bidders	RFP Clause will remain the same.
10	12	2.2	Whether L1 will be decided based on Reverse auction or closed bid	RFP Clause will remain the same.
11			FASTag required in Stack or Roll Format	Stack format.

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