



Annexure-A
Supply, Installation and Maintenance of Computer Hardware, Anti-Virus Software and Peripherals at Bank's Branches / Offices,
Bid Number: GEM/2024/B/4826809 dated 1st April 2024
Prebid queries response / clarification as part of Addendum.

Sr. No.	Point / Section	Category / Sub-Section	Clarification point as stated in the tender document	Comment / Suggestion / Deviation	Bank's Clarifications to the bidder query
1	1.6	Delivery	The equipment's should be delivered within 6 weeks from the date of respective purchase order.	Delivery period to be considered as 8 weeks from date of purchase order.	No Change
2	3.5	Bid Security / Earnest Money Deposit	Vendors are required to give an earnest money deposit of an amount as mentioned in [A] Important Dates at the time of submission of the technical bid. The proof of same is to be submitted while opening of eligibility cum technical bid, failing of which the bid of the concerned bidder may be rejected. Bid Security (Earnest Money Deposit) shall be paid through online transfer or a Bank Guarantee (Annexure 04 – Bid Security Form) of an equal amount issued by a Commercial Bank (other than Bank of Baroda) located in India. This Bid-security is valid for 8 months and to be submitted through the electronic mode to the below mention account. The details of the account are as under.	As mentioned in [A] Important Dates at the time of submission of the technical bid. EMD amount is mentioned as 7000000 whereas in GeM Bid 25 separate EMD amounts have been mentioned amounting to 7000000. Please confirm if single EMD can be prepared for entire RFP. If EMD has to be prepared Line item wise can we participate for selected Line items only. Also please help to clarify if single EMD of 7000000 can be uploaded for entire RFP.	Yes, Single EMD of 70,00,000 is required to be uploaded / submitted for entire RFP.
3	1.12	Payment Terms	SNR case - Wherever installation could not be carried out by the successful vendor due to the Bank's dependencies like Site not ready etc. even after 60 days beyond the date of delivery then the payment would be released, upon the successful vendor's submission of certificate from location concerned duly signed (with Bank's seal affixed) by the Bank Authority concerned on the Bank's dependencies like site is not ready etc. However, in such a case the successful vendor has to give an undertaking to complete installation within a week of being informed that the site is ready. Payment of 20% of the total cost of Hardware / Software after two months on delivery of hardware.	SNR payment should be released within 30 days from hardware delivery date if site is not ready. . In many cases getting seal from local branches is not happening in time if it is stocking material.	No Change
4	Annexure 14	Commercial Bid	RFP for Supply, Installation and Maintenance of Computer Hardware, Anti-Virus Software and Peripherals at Bank's Branches / Offices.	In Commercial bid price has been asked to be quoted without GST whereas in GeM Bid Prices need to be quoted with GST Please clarify.	Kindly submit commercials using the GEM Portal's format as well as in the commercial bid format (Please refer Excel format as Annexure-14 uploaded on GEM wherein columns namely unit rate, TCO with five year warranty, GST Amount, Total Amount with GST are already mentioned)
5	3.7	Others	The Vendor getting the contract shall deliver the necessary equipments at locations designated by the Bank. The equipment at individual sites will be deemed accepted only after all the items are in place and in working condition as per Bank's requirement	Request to share delivery location Quantity wise.	Purchase orders will be released along with the details of delivery locations across India.
6	Annexure 01	Table of Contents	Letter of Undertaking from OEM / MAF	Kindly request ask OEM Bid Specific. Microsoft MAF	No Change
7	Annexure 17 A	Desktop TYPE A PC	Desktop TYPE A PC	CPU pls change to AMD ryzen 5700G as this will ensure max participation.	No Change
8	Technical Annexure	Technical Annexure	OS CERTIFICATION - Windows 11 Pro 64-bit License	DT and AIO certification pls change to windows certified from Win 11 certification	No Change
9	2	Evaluation process	Note: Vendor has to quote in all categories. L1 vendor will be decided for each category separately on the basis of Lowest TCO.	Since this bid is for 23 separate schedules / Categories, we request to Kindly allow bidder to participate for the schedules in which they are qualifying and getting authorization from the OEM's. It is difficult for the bidder to get qualifying OEM's/Product for all the 23 schedules hence we request to kindly amend this clause & allow bidder to participate in selected schedules.	No Change
10	3.5	General	Bid Security / Earnest Money Deposit --> 3.5.4 EMD Exemption	Since this bid is published on GeM, Please clarify that EMD exemption criteria as per GeM GTC will be applicable?	MSE/Startups and others will be exempted from EMD submission as per Govt of India and/or GeM guidelines
11	C1	Eligibility Criteria --> Experience & Support Infrastructure	The bidder should have supplied & supported Computer HW, SW & Peripherals not less than A. 5,000 PCs, 500 Printers of LaserJet type and 500 printers of Dot-matrix type in the past three years. AND B. Should have supplied, installed and supported -- Computer HW, SW, Peripherals of the value of Rs. 10 Crore in each year for the past 3 years Documentary Proof of order / contract copy / customer credentials. to various branches / offices of Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India.	A. Since, Dot-Matrix type printer is used by limited specific customer bidder may not have such supply experience of Dot-Matrix printer. Hence, we request to kindly remove the asked experience of Dot Matrix type printer from the eligibility or Request to kindly allow OEM supply experience of Dot-Matrix type printer for bidder eligibility. B. Please clarify that the bidder asked value of Rs. 10 Crore in each year for supply should be cumulative of multiple order copies or required in single order.	Please refer Addendum Document.
12	D2	Eligibility Criteria --> D. Others	In case of Desktops - One bidder can bid only with one OEM and Similarly one OEM can bid only with one bidder but both cannot bid.	Since this is multi product bid, said clause will restrict eligible bidder to get participate in this bid, hence we request to kindly remove "One OEM can bid only with One bidder" for Desktop OEM. It will enable other multiple bidder to participate in this bid and will lead to healthy competition.	Please refer Addendum Document.
13	1.6	Delivery	The equipment's should be delivered within 6 weeks from the date of respective purchase order.	We request you to revised delivery timeline to 8 weeks	No Change



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14	1.8	Installation	Vendor will have to pay late installation charges to Bank of Baroda @ 0.5% of the relevant hardware value per day subject to a maximum of 10% of the total relevant hardware value, for delay in installation, if the delay is caused owing to reasons attributable to the Vendor.	We request you revised this clause - Vendor will have to pay late installation charges to Bank of Baroda @ 0.5% of the relevant hardware value per week subject to a maximum of 5% of the total relevant hardware value, for delay in installation, if the delay is caused owing to reasons attributable to the Vendor.	Please refer Addendum Document.
15	Annexure 17A – 17U	Technical Specifications	Annexure 17A – 17U - Technical Specifications	We request bank to make Desktop PCs as one category and Printer and scanner 2nd Category to bid.	No Change
16	1.6 1.9	Commercial	Vendor will have to pay late delivery charges to Bank of Baroda @ 0.5% of the undelivered hardware value per week or part thereof, for late delivery beyond due date of delivery, to a maximum of 10% of the undelivered hardware value. If delay exceeds the maximum percentage of 10%, Bank of Baroda reserves the right to cancel the entire order. Vendor will have to pay late installation charges to Bank of Baroda @ 0.5% of the relevant hardware value per day subject to a maximum of 10% of the total relevant hardware value, for delay in installation, if the delay is caused owing to reasons attributable to the Vendor.	1. We request the capping for late delivery charges to be 5% of the total purchase order value like last RFP. 2. We request the capping for late Installation charges to be 5% of the total purchase order value like last RFP. 3. We request that the late installation charges are made as 0.5% per week instead of 0.5% per day. Please confirm	Please refer Addendum Document.
17	1.6	Commercial	The equipments should be delivered within 6 weeks from the date of purchase order. The software (systems software, language compilers, utilities, packaged software, etc., including complete sets of manuals, Driver CD, Antivirus CD) should be delivered together with the hardware.	1. We request the delivery timeline to be increased to 8-10 weeks from the date of Purchase order as the locations will be spread across PAN India. 2. In order to ensure faster deliveries, we request th Bank to issue separate Purchase Orders for PC and Print Products. Please confirm. 3. Please confirm if the Bank will be releasing one single PO for all zones or will it be zone wise POs ? 4. Please if the POs will be released on GeM or an offline PO will be released.	1. No Change 2. No Change 3. IT Department will be releasing PO for relevent zones as per the requirement of Bank. 4. Bank will release the PO
18	1.8	Commercial	Vendor will have to install the Hardware / Software within 3 days after delivery of Item or intimation from Bank Team and hand it over to the Bank for acceptance testing within 7 working days of the Bank from the date of receipt of the hardware at our office and Bank's notification for installation of the Hardware / Software.	We understand that the total installation timeline is 7 working days and late installation charges will be applicable after 7 working days only. Kindly confirm.	Please refer Addendum Document.
19	3	Commercial	We agree to abide by this Tender Offer for 180 days from date of bid opening and our Offer shall remain binding on us and may be accepted by the Bank any time before expiry of the offer.	We understand the that price validity will also be 180 days. Kindly confirm	Please refer Addendum Document.
20	Annexure 12 / Section 1.6	General	Delivery	Request to consider delivery period minimum 12 weeks after receipt of PO.	No Change
21	Annexure 18 /Section - 3	Legal	Local Content	Request you to relax criteria of MII content for Printer/Scanners/CTS Category	Please refer to RFP ATC
22	ANNEXURE – 17J	Scope	Print quality black (best) - Up to 600 x 600 dpi (1200 dpi effective)	Request you to consider amendment to 600x400 dpi, Upto 2400x600 dpi as this feature is OEM Brand Specific	No Change
23	ANNEXURE – 17J	Scope	Paper handling standard/input - 250 Sheet input tray	Request you to consider amendment to standard input tray of 150 pages instead of 250 page to offer price competitive product.	No Change
24	ANNEXURE – 17J	Scope	Cartridge Type - Toner cartridge provided with printer should not be a Demo Cartridge	Request you to consider with in-box toner cartridges to be competitive.	No Change
25	ANNEXURE – 17L	Scope	Cartridge Type - Toner cartridge provided with printer should not be a Demo Cartridge	Request you to consider with in-box toner cartridges to be competitive.	No Change
26	ANNEXURE – 17M	Scope	Scanner Specifications - File formats - PDF; TIF; BMP; JPG	Request you to consider only PDF, TIF & JPG which are generic feature & Exclude BMP format.	No Change
27	ANNEXURE – 17M	Scope	Fax Specifications - Resolution (black and white) - Up to 300 x 300 dpi	Request you to consider Fax Resoution to Upto 200x200 dpi as this parameter is OEM brand specific	Please refer Addendum Document.
28	ANNEXURE – 17N	Scope	Paper Handling / Media - Total Output Capacity - Max 500 Sheets	Request you to consider amendment to Total Output capacity to 250 sheets to offer price competitive product.	No Change
29	ANNEXURE – 17N	Scope	Digital Sending Specifications - Standard Features - Scan to Printer	Request you to consider exclusion of Scan to Printer as this feature is OEM Brand Specific	No Change
30	ANNEXURE – 17N	Scope	General - Certifications - Energy Star Certification	Request you to consider exclusion of Energy Star Certification as this feature is OEM Brand Specific	No Change
31	Annexure 17S	Scope	Bit depth - 48 Bit Output	Request you to consider amendment to 24 Bit output instead of 48 Bit output as this feature is OEM Brand Specific.	No Change
32	Annexure 17S	Scope	Scan speed/Scan Preview Speed	Should read pages per minute instead of seconds per page	No Change
33	Annexure 17T	Scope	Output Resolution - 75 dpi - 600 dpi (25 - 100 dpi increments)	Request you to cosider amendment to 100 dpi - 600 dpi (40, 50, 100 dpi increments) as this feature is OEM Brand Specific	Please refer Addendum Document.
34	Annexure 17T	Scope	Compatible Software	Request you to consider amendment to Standard TWAIN / ISIS drivers	No Change
35	ANNEXURE – 17U	Scope	Number of Reject Pocket - minimum 1	Request you to consider exclusion of Number of Reject Pocket - minimum 1 to offer price competitive product.	No Change
36	ANNEXURE – 17U	Scope	Scanner should have a UV enabled camera to capture and detect UV Ink, logos and watermark. Scanning module should have facility to capture and detect Counterfeit, fraudulent and doctored instruments.	Request you to consider exclusion of this parameter as Scanner will only provide image. Analysis and Detection of counterfeit to be done by core banking software	No Change



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37	4	Bid Security (Earnest Money Deposit)	Rs. 70,00,000/- (Rupees Seventy Lakh Only)	As per GEM GTC, Bidder whose turnover is above 500 crore is exempted from EMD. EMD exemption is mentioned in GeM tender document but not in ATC. Please clarify.	Bidder exempted as per GEM GTC
38		Resources required at our Office, Mumbai / Hyderabad	1. In the 1st year of supply of Hardware (minimum two resources required) - One resource would be meant for managing Delivery & installation (Required for the vendor is selected for supply of Hardware, till deliveries and installations are completed) and the other for support (From 10 am to 6 pm / 9 am to 5 pm on Bank working days).	Request to consider only 1 resource in 1st year for managing delivery, installation and support. Also, please clarify whether the resources will be stationed at bank & bank will allocate the space to operate.	No Change. Resources required at our Office, Mumbai / Hyderabad
39	1.6	Delivery Timeline	The equipment's should be delivered within 6 weeks from the date of purchase order.	Request to extend delivery timeline to 12 weeks due to PAN India remote locations	No Change
40	1.8	Installation Timeline	Vendor will have to install the Hardware /Software within 3 days after delivery of Item or intimation from Bank Team and hand it over to the Bank for acceptance testing within 7 working days of the Bank from the date of receipt of the hardware at our office and Bank's notification for installation of the Hardware / Software.	Vendor will have to install the Hardware /Software within 14 working days after delivery of Item or intimation from Bank Team and hand it over to the Bank for acceptance testing within 21 working days of the Bank from the date of receipt of the hardware at our office and Bank's notification for installation of the Hardware / Software.	Please refer Addendum Document.
41	1.12-	Payment Terms	> 70% of the total cost on delivery of Hardware / Software plus 100% of GST at actuals. > 20% of total cost after one month of successful installation and satisfactory functioning. > Balance 10% of total cost would be payable on completion of 5 years warranty period or against bank guarantee in the format as specified in Annexure 19 Bank Guarantee for early release of retention money	Request you to please release consider the payment terms as below: > 90% of the total cost on delivery of Hardware / Software plus 100% of GST at actuals. > 10% of total cost immediately after successful installation and against Bank Guarantee.	No Change
42		Payment Terms	> Balance 10% of total cost would be payable on completion of 5 years warranty period or against bank guarantee in the format as specified in Annexure 19 Bank Guarantee for early release of retention money	Request you to remove the retention money/ bank guarantee clause for 10% payment as bank is already asking Performance Guarantee 5% of the total contract value for the entire period of the contract plus 3 months	No Change
43	1.12-A	A. For 70% Payment Claim	Original delivery Challans dully stamped and signed by the Bank Official	Request you to accept the readable scanned copies of delivery challans	No Change
44	2.2	Commercial Bid Evaluation	Note: Vendor has to quote in all categories. L1 vendor will be decided for each category separately on the basis of Lowest TCO.	Request to make 2 separate categories for Desktops/ AIOs/ WS & Printers/ Scanners and allow to participate in any or both the categories for better competition and commercial derivation.	No Change
45	2	Annexure 02 - Eligibility Criteria	Bidder and OEM must be in Core business of providing computer hardware in India for at least a period of last five years. (As on RFP date)	Request you to consider the OEM should have atleast 20 years experience in Desktop PC manufacturing and the corresponding certificate to be produced at the time of bidding	No Change
46	Annexure 12	Annexure 12 – Service Levels	Vendor should be capable of providing an uptime of 95% (during Warranty period), calculated on a quarterly basis.	Please keep uptime to 75% knowing the remoteness of the branches PAN India	No Change
47	Annexure 12	Penalty on SLA	During the warranty period, for every fall of 1% above the permissible level of 95.00% down time on quarterly basis, penalty will be levied @ 1% of the price of the machine subject to maximum 10% of the price of the machine per quarter OR the warranty period will have to be extended by one month.	Please keep it to 0.5% of the price of the machine & no warranty extension	No Change
48	XXX	GEM BID	MII Purchase Preference YES	Our respective OEM does not fall under the MII category. Pls remove the MII clause the same.	Please refer to ATC document
49	1.6	ATC / Delivery	The equipment's should be delivered within 6 weeks from the date of purchase order.	We request to BOB consider The equipment's should be delivered within 8 weeks from the date of purchase order.	No Change
50	ANNEXURE – 16O Dot Matrix Printer (136 Col.)	General	Number of Pins: 24	Request to change the Number of pins as 9. Reason: Raw material shortage for 24 pin like Print Head, Electronics Chip. There are many advantages in 9 pin, given below. 1) Made in India, with an in-house crafted 9-wire print head for superior print-and-copy capability (Text & Graphics). 2) High Speed Printer 270CPS @ 10CPI DRAFT 3) Isense – Built in Self Diagnostic tool 4) Wide Operating Voltage – 90V -270V 5) Enhanced Print head Life Already our 9 pin printer has been tested in by Bank of Baroda & it was working fine.	No change
51	ANNEXURE – 16O Dot Matrix Printer (136 Col.)	General	Print Speed LQ: 83cps @ 10 cpi, 100cps @ 12cpi & 125cps @ 15cpi	In 9 Pin DMP LQ mode will not be available. Requesting to change the Print Speed as NLQ as 50 cps @ 10 cpi, 60 cps @ 12cpi, 75 cps @ 15 cpi. And draft fonts are widely used.	No change
52	ANNEXURE – 16O Dot Matrix Printer (136 Col.)	General	High Speed Draft: 300cps @ 10 cpi, 360cps @ 12cpi	Requesting to change the Print speed High Speed Draft as 300cps @ 10 cpi, 336cps @ 12cpi	No change



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53	ANNEXURE – 16P Dot Matrix Printer (80 Col.)	General	Number of Pins: 24	Request to change the Number of pins as 9. Reason: Raw material shortage for 24 pin like Print Head, Electronics Chip. There are many advantages in 9 pin, given below. 1) Made in India, with an in-house crafted 9-wire print head for superior print-and-copy capability (Text & Graphics). 2) High Speed Printer 270CPS @ 10CPI DRAFT 3) Isense – Built in Self Diagnostic tool 4) Wide Operating Voltage – 90V -270V 5) Enhanced Print head Life Already our 9 pin printer has been tested by Bank of Baroda & it was working fine.	No Change
54	ANNEXURE – 16P Dot Matrix Printer (80 Col.)	General	Print Speed LQ: 66cps @ 10 cpi, 80cps @12cpi & 100cps @15cpi	In 9 Pin DMP LQ mode will not available Requesting to change the Print Speed as "NLQ 65cps @ 10 cpi, 75cps @12cpi & 75cps @15cpi" Draft fonts are widely used & Draft font Speed also higher in 9 pin than 24 pin.	No Change
55	ANNEXURE - 16L Pass Book Printer	General	Input Buffer: 8 Kb or higher	The requested tender specification for input buffer is very less, while giving command to print more data, the passbook printer may malfunction, as it is having less memory & only store less data. So we request the bank to modify the technical Specification as "Input Buffer: 128 Kb"	No Change
56	ANNEXURE - 16A Desktop TYPE A PC	General	104 Keys USB Heavy Duty Keyboard (Make - OEM)	We request you to remove the "Make - OEM", so other brand keyboards can be proposed, Also as the Specification demands for the Heavy duty, We Request you to consider the Mechanical Keyboard, which will have a best user experience with long life.	No Change
57	Annexure 16B Desktop Type B PC without Monitor	General	104 Keys USB Heavy Duty Keyboard (Make - OEM)	We request you to remove the "Make - OEM", so other brand keyboards can be proposed, Also as the Specification demands for the Heavy duty, We Request you to consider the Mechanical Keyboard, which will have a best user experience with long life.	No Change
58	Annexure 17C Desktop Type C with Monitor	General	104 Keys USB Heavy Duty Keyboard (Make - OEM)	We request you to remove the "Make - OEM", so other brand keyboards can be proposed, Also as the Specification demands for the Heavy duty, We Request you to consider the Mechanical Keyboard, which will have a best user experience with long life.	No Change
59	Annexure 17D Desktop Type C with Monitor	General	104 Keys USB Heavy Duty Keyboard (Make - OEM)	We request you to remove the "Make - OEM", so other brand keyboards can be proposed, Also as the Specification demands for the Heavy duty, We Request you to consider the Mechanical Keyboard, which will have a best user experience with long life.	No Change
60	Annexure 16E Workstation PC	General	104 Keys USB Heavy Duty Keyboard (Make - OEM)	We request you to remove the "Make - OEM", so other brand keyboards can be proposed, Also as the Specification demands for the Heavy duty, We Request you to consider the Mechanical Keyboard, which will have a best user experience with long life.	No Change
61	1.3	Introduction	3. Vendor needs to have a co-ordination with the existing hardware / software vendor for integrating with present system for the branches to function smoothly.	What kind co-ordination expected from Bank related to existing hardware/software? Please explain in details is it limited to login the complaint with existing vendor, follow up with existing vendor to attend the complaint or any other things.	Coordination for integrating with existing system.
62	1.3	Introduction	Proof of Concept (POC) for all Hardware Implementation 1. All the vendors who has submitted the tender have to supply & install the Hardware of the same make/s & model/s quoted in the tender at our BKC Branch (C-26, G Block, Bandra Kurla Complex, Bandra (E), Mumbai-51) / Dadar Office (Kohinoor Square, 603, 6th Floor, N.C.Kelkar Marg, R.G. Gadkari Chowk, Shivaji Park,Dadar(W) ,Mumbai , Maharashtra - 400028) / Hyderabad Office (Bank of Baroda, Sy. No. 91/13, Near URDU University, Gachibowli Village, Ranaga Reddy District, Hyderabad-500032) for the application testing within one week from the date of submission of tender.	Our understanding Vendor should deploy the hardware of same Make/s & Model/s in any one specific location for POC. Kindly confirm.	Yes, Vendor should deploy the hardware of same Make & Model in any one or two specific location for POC as per the Bank requirements.



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63	1.12	Introduction	Payment Terms: Balance 10% of total cost would be payable on completion of 5 years warranty period or against bank guarantee in the format as specified in Annexure 19 Bank Guarantee for early release of retention money by a scheduled commercial bank other than Bank of Baroda valid for an equivalent amount valid for the period of 63 months	Request you to release 0.25% amount of total cost per quarter for 5 years.	No Change
64	2.2	Evaluation process	Note: Vendor has to quote in all categories. L1 vendor will be decided for each category separately on the basis of Lowest TCO.	How Purchase order will be placed if L1 vendor will be different in all categories?	Separate PO will placed with each L1 vendor
65	4.6	General Terms and Conditions	4.6 Sub-Contracting Any type of formation of consortium, sub-contracting and joint assignments will not be allowed/ considered. Such proposals will be disqualified	We request you to allowed Sub contracting to maintain SLA. But Complete responsibility will be on bidder.	No Change
66	Annexure 2	Eligibility Criteria B. Financial B2	Bidder must have registered an average annual turnover of Rs. 85 Crore or above (from Indian operations only) during the last three completed financial years – 2020-21, 2021-22 and 2022-23 (Not inclusive of the turnover of associate companies).	Request you to give relaxation on this point for average annual turnover of Rs. 70 Crore.(from Indian operations only) during the last three completed financial years – 2020-21, 2021-22 and 2022-23 (Not inclusive of the turnover of associate companies).	Please refer Addendum Document.
67	Annexure 2	C. Experience & Support Infrastructure	1.The bidder should have supplied & supported Computer HW, SW & Peripherals not less than A. 5,000 PCs, 500 Printers of LaserJet type and 500 printers of Dot-matrix type in the past three years. AND B. Should have supplied, installed and supported -- Computer HW, SW, Peripherals of the value of Rs. 10 Crore in each year for the past 3 years to various branches / offices of Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India.	Request you to give relaxation on this point for the Bidders who fall under the category of Micro & Small Enterprise (MSEs) or Start-ups (Necessary valid documentary proof certifying the bidder as an MSE or a Start-up needs to be submitted by the bidder	Please refer Addendum Document.
68	Annexure 2	C. Experience & Support Infrastructure	Bidder should have support offices across the country. Document required: Detailed address and contact details of support offices	Request you to consider undertaking to open the office within 30 days from the date of award across the country where Bank having presence.	No Change
69	Annexure 2	C. Experience & Support Infrastructure	In case of Desktops - One bidder can bid only with one OEM and Similarly one OEM can bid only with one bidder but both cannot bid.	This will restrict the wider bidder participation. So request you that allow OEM to support Multiple bidder for desktop.	Please refer Addendum Document.
70	Other Queries	Other Queries	Other Queries	How many location outside the India? If bidder do not have office over their then can bank exclude this locations and qty while raising the Purchase order.	Delivery of all required hardware will be at Bank's Branches / Offices across the country within India.
71	Other Queries	Other Queries	Other Queries	On GEM Portal individual EMD amount mentioned as per schedule items. Can bidder participate limited schedule items and pay the EMD as per Schedule?	Vendor has to participate in each Line Item. Single EMD is required to be uploaded / submitted for entire RFP.
			GEM Query	a. DT and AIO certification pls change to windows certified from Win 11 certification. b. DT type A – CPU pls change to AMD ryzen 5700G as this is latest and will ensure max participation. c. Kindly ask for bid specific Microsoft MAF d. As EMD is asked line item wise can we participate for selected line items only e. SNR payment should be released in 30 days from hardware delivery is Site not Ready . In many cases getting seal from local branches is not happening in time if it is stocking material. f. In commercial bid price is asked without tax and in GEM portal prices are to be filled in with Tax. Pls clarify. g. Is warranty for 5 years?	a. No Change b. No Change c. No change d. No, You have to participate for all the line items. e. No Change f. Please fill commercial bid as per the formats. g. Yes