

Tender for Supply, Installation and Maintenance of Computer Hardware, Anti-Virus Software and Peripherals at Bank's Branches / Offices (BID No. GEM/2024/B/4826809 dated 1<sup>st</sup> April 2024) Addendum 1 dated 7<sup>th</sup> May 2024

Clauses in Tender for Supply, Installation and Maintenance of Computer Hardware, Anti-Virus Software and Peripherals at Bank's Branches / Offices.

Sr. No.	Existing Tender Clause	Clarifications / Changes made to Tender Clause
<u>No.</u>	Annexure 02 - Eligibility Criteria B2 - Below clause Applicable for the Bidder if submitting bid as a partner of the OEM (Also the OEM whose products are quoted by the partner to meet the criteria mentioned in B1) Bidder must have registered an average annual turnover of Rs. 85 Crore or above (from Indian operations only) during the last three completed financial years – 2020-21, 2021-22 and 2022-23 (Not inclusive of the turnover of associate companies). OR The below clause is applicable for Bidders who fall under the category of Micro & Small Enterprise (MSEs) or Start-ups (Necessary valid documentary proof	
	certifying the bidder as an MSE or a Start- up needs to be submitted by the bidder) Bidder must have registered an average annual turnover of Rs. 10 Crore or above (from Indian operations only) during the last three completed financial years – 2020-21, 2021-22 and 2022-23 (Not inclusive of the turnover of associate companies).	certifying the bidder as an MSE or a Start- up needs to be submitted by the bidder) Bidder must have registered an average annual turnover of Rs. 10 Crore or above (from Indian operations only) during the last three completed financial years – 2020-21, 2021-22 and 2022-23 (Not inclusive of the turnover of associate companies).
2	<ul> <li>Annexure 02 - Eligibility Criteria</li> <li>C. Experience &amp; Support Infrastructure</li> <li>The bidder should have supplied &amp; supported Computer HW, SW &amp; Peripherals not less than</li> <li>A. 5,000 PCs, 500 Printers of LaserJet type and 500 printers of Dot-matrix type in the past three years.</li> </ul>	Annexure 02 - Eligibility Criteria C. Experience & Support Infrastructure The bidder should have supplied & supported Computer HW, SW & Peripherals not less than A. 5,000 PCs, 500 Printers of LaserJet type and 200 printers of Dot-matrix type in the past three years.
	<ul> <li>AND</li> <li>B. Should have supplied, installed and supported Computer HW, SW, Peripherals of the value of Rs. 10 Crore in each year for the past 3 years</li> </ul>	<ul> <li>AND</li> <li>B. Should have supplied, installed and supported Computer HW, SW, Peripherals of the value of Rs. 10 Crore in each year for the past 3 years</li> </ul>
	to various branches / offices of Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India.	to various branches / offices of Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India.
3	Annexure 02 - Eligibility Criteria D. Other In case of Desktops - One bidder can bid only with one OEM and Similarly one OEM	Annexure 02 - Eligibility Criteria D. Other In case of Desktops – If OEM bids then other vendors cannot bid for that OEM.
	can bid only with one bidder, but both	One bidder can bid only with one OEM.



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Sr. No.	Existing Tender Clause	Clarifications / Changes made to Tender Clause
	cannot bid.	However, OEM can bid through multiple bidders/partners (subject to MAF)
4	<ol> <li>Introduction</li> <li>Installation</li> <li>Installation at our Branches / Administrative offices, including unpacking of cartons / boxes, will be the responsibility of the Vendor. Vendor will have to install the Hardware / Software within 3 days after delivery of Item or intimation from Bank Team and hand it over to the Bank for acceptance testing within 7 working days of the Bank from the date of receipt of the hardware at our office and Bank's notification for installation of the Hardware / Software.</li> <li>Vendor will have to pay late installation charges to Bank of Baroda @ 0.5% of the relevant hardware value per day subject to a maximum of 10% of the total relevant hardware value, for delay in installation, if the delay is caused owing to reasons attributable to the Vendor.</li> </ol>	1. Introduction 1.8 Installation Installation at our Branches / Administrative offices, including unpacking of cartons / boxes, will be the responsibility of the Vendor. Vendor will have to install the Hardware / Software within 7 calendar days after delivery of Item or intimation from Bank Team and hand it over to the Bank for acceptance testing within 7 calendar days of the Bank from the date of receipt of the hardware at our office and Bank's notification for installation of the Hardware / Software. Vendor will have to pay late installation charges to Bank of Baroda @ 0.5% of the relevant hardware value per day subject to a maximum of 5% of the total relevant hardware value, for delay in installation, if the delay is caused owing to reasons attributable to the Vendor.
5	ANNEXURE 17M - Multi-Functional Printer - Black & White Fax Specifications Fax speed - 33.6 kbps A4 pages held in memory - Up to 100 pages Resolution (black and white) - Up to 300 x 300 dpi Maximum speed dialing numbers - Up to 100 numbers Auto-redialing - Yes.	ANNEXURE 17M - Multi-Functional Printer - Black & White Fax Specifications Fax speed - 33.6 kbps A4 pages held in memory - Up to 100 pages Resolution (black and white) - Up to 300 x 300 dpi Maximum speed dialing numbers - Up to 100 numbers Auto-redialing - Yes. (Above Strikethrough specification removed)
6	ANNEXURE 17T - Scanner (Automatic Document Feeder) Specifications Output Resolution - 75 dpi - 600 dpi (25 - 100 dpi increments)	ANNEXURE 17T - Scanner (Automatic Document Feeder) Specifications Output Resolution - 75 / 100 dpi - 600 dpi (25 - 100 dpi increments) (Above Strikethrough specification removed)
7	New Addition	Quoted Price will be valid for 120 days from the first Purchase Order.

All other Terms & Conditions are same as per our BID No. GEM/2024/B/4826809 dated 1<sup>st</sup> April 2024 for Supply, Installation and Maintenance of Computer Hardware, Anti-Virus Software and Peripherals at Bank's Branches / Offices.