

Prebid replies of queries for RFP Reference No BCC: CISO: 114: Note :570 Date: 02 Aug 2022 (Request for Proposal for Selection of service provider for Conducting VAPT for web application and Infrastructure).						
S.No	Page No	Point/Section	Category	Clarification point as stated in the tender document	Comment/ Suggestion/ Deviation	Banks Reply
1	3	Application Money	General	Rs. 10,000/- (Rupees Ten Thousand only) To be deposited in the account through NEFT as per details.	Request for exemption of application money for MSME registered entities	No Change
2	9	1.4- VAPT Activities	Scope of Work	Compliance of Regulatory guidelines/Advisories: Successful Bidder shall perform VAPT and also ensure that regulatory guidelines issued by various bodies such as Cert-In, NCIIPC, RBI-CSITE, NPCI etc. are followed	Is the compliance to regulatory guidelines restricted to VAPT related aspects or includes other activities also such as policies and procedures, DPSC, data localisation etc	Compliance restricted to guidelines related to VAPT
3	53	Eligibility Criteria- B- Financial	Eligibility Criteria	The Bidder must have registered a turnover of Rs. 10 Crores or above (from Indian Operations only) in each year during the last three completed financial years--2018-19, 2019-20 & 2020-21 (Not inclusive of the turnover of associate companies)	We request you to reconsider the turnover eligibility criteria for MSME registered auditors. Further, The Ministry of Micro, Small and Medium Enterprises, Government of India via its Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 has exempted MSME from prior turnover criteria Copy of the circular is attached for reference	No Change
4	7	1.3 Project Scope	Selected bidder should carry out an assessment of Threat & Vulnerabilities assessments and assess the risks in Bank's Information Technology Infrastructure. This will include identifying existing threats if any and suggest remedial solutions and recommendations of the same to mitigate all identified risks, with the objective of enhancing the security of Information Systems. In addition to the remote Assessment, selected Bidder shall also perform the onsite assessment of the assets under the Scope of the RFP. Period of contract shall be 2 years subjected to satisfactory conduct of assignment during 1st year. Bank reserves the right to continue the contract after 1st Year.After the VAPT assessment and submission of the report to the Bank, Bank may at its discretion request in writing for Compliance verification. The frequency for conducting VAPT should be at half yearly. However, the Bank at its own discretion can change the frequency.	Bidder is expected to perform VAPT activities one time or half yearly basis(i.e. twice a year)		Halfyearly basis
5	8	1.3 Project Scope	1.4VAPT activities: VAPT should be comprehensive but not limited to following activities for the application and related infrastructure under audit:	Following are the details required - Total Number of Servers (including OS and database), Total Number of Network and security devices for VAPT, Total number of Deskand Laptops , Total number of Network / Security Configuration review, Network Architecture Review counts and location ,Kindly confirm us the locations to be deployed - will it be Mumbai or Hyderabad , Website Assessment (Process) - do we need to perform application functionality audit - please confirm		Details will be shared with successful bidder. Location can be Mumbai / Hyderabad

69	1.3 Project Scope	1.4.1 Website/Web/Mobile – Application Assessment:	<p>No. of Mobile application</p> <ul style="list-style-type: none"> <input type="checkbox"/> Total Number of mobile applications <input type="checkbox"/> Nos ((Android, iOS, Windows) for each application <input type="checkbox"/> Number of pages (screens) <input type="checkbox"/> Type of Testing (Black or grey) <p>Web application Audit</p> <ul style="list-style-type: none"> <input type="checkbox"/> Total Number of websites <input type="checkbox"/> No. of static pages <input type="checkbox"/> No. of Dynamic pages <input type="checkbox"/> No. of input fields <input type="checkbox"/> Types of user <input type="checkbox"/> Roles of each user <p>Total Number of API</p> <p>Total Number of web service and their Methods & Line of code for each applications</p> <p>Total number of Application for source code audit and their Lines of code</p>		Details will be shared with successful bidder
79	VAPT Phases	A dedicated Project Manager shall be nominated, who will be the single point of contact for VAPT Activity in Mumbai and other locations.	What would be the audit location Mumbai or other location - please confirm		Mumbai / Hyderabad
811	1.5 Deliverables	<p>a. Verification of closure of critical vulnerability.</p> <p>b. Perform compliance verification of closure of findings.</p> <p>c. Draft VAPT Report followed by final report.</p> <p>d. Compliance verification (Optional)</p>	Is Compliance activity is optional as mentioned in point "d"		Yes, as per RFP Document
915	1.3 Project Scope	<p>Details of Information Security Policies <input type="checkbox"/> Information Security Policy</p> <ul style="list-style-type: none"> <input type="checkbox"/> Cyber Security Policy <input type="checkbox"/> Business Continuity Plan <input type="checkbox"/> Purging and Archival policy <input type="checkbox"/> Data Privacy & Protection Policy 	As per our understanding the audit include the Process audit as well		Yes, as per RFP Document
1017	Criteria	Point 2 - Team Members to be deployed should be Certified on any one or more certifications such as CCE/ GCCE/ CEH/ CCCE/ OSCP/ ECSA/ CPTE/ CHFI/ LPT/ CPT/ CEPT/ GPEN and CMWAPT	Requested to kindly add certificates like ISO 27001, CISA, CISM etc because the audit includes process audit as well		No Change
11		2. Proof of employment with the Bidder	Letter from HR should be good as proof - Please confirm-		As per RFP Document
1217	Criteria - Manpower (please refer NOTE2)	Manpower (please refer NOTE2)	Team Member - Number of Man powers to be deployed and their experience to be mentioned and the location of audit		As per RFP Document
1328	3.5 Application Money, Bid Security Declaration and Performance Guarantee	<p>Application Money</p> <p>Application Money as mentioned in "[A] Important Dates – Application Money" shall be denominated in the Indian Rupees only and shall be paid by way of Bankers Cheque/Demand Draft/Pay Order favoring Bank of Baroda, payable at Mumbai, which is non-refundable, must be submitted separately along with RFP response. The Bank may, at its discretion, reject any bidder where application money has not been furnished with RFP response. Amount of Rs 10,000</p>	As per MSME Act, an MSE is exempt from paying Tender Fee / EMD. Request you to consider the same and waive tender fee / EMD for MSE – Certificate attached		No Change
1464	Annexure 9	– Integrity Pact	Instead of stamp paper - Kindly confirm if we could go for online franking as an option - Please confirm		Yes
1575	ANNEXURE-15 : COMMERCIAL BID FORMAT	<p>Please also furnish the following:</p> <ol style="list-style-type: none"> 1. Average cost per man-day (in Rupees): 2. Rate per man-day for Senior Resource (in Rupees): 3. Rate per man-day for other Resources (in Rupees): 4. Rate per man-day external site duty (Composite Rate): 	As per man rates - what experience the consultant should have		As per RFP Document

16	75	Annexure	Required in word copy			Will be shared
17	3	[A] Important Dates: Point 8	Application Money	Rs. 10,000/- (Rupees Ten Thousand only)	We are registered with NSIC and MSME. As per the Government guidelines, NSIC and MSME registered companies are exempted from paying the amount of Tender Fees for any Tender issued in India. Considering the same, kindly exempt us from the submission of Tender Fees	No Change
18	53	Point B. 1 Annexure 02 - Eligibility Criteria	General	The Bidder must have registered a turnover of Rs. 10 Crores or above (from Indian Operations only) in each year during the last three completed financial years-2018-19, 2019-20 & 2020-21 (Not inclusive of the turnover of associate companies)	we request you to kindly consider the Average Turnover of Rs. 10 Crores in the Financial Years - 2018-19, 2019-20 & 2020-21..	No Change
19	8	1.4	Project Scope	VAPT Activities	Kindly share the location-wise details of Infrastructure under the scope of VAPT.	Locations for VAPT shall be Mumbai / Hyderabad. Infrastructure details for these locations shall be shared with successful bidder.
20	71	Annexure-12 Point 3	DETAILS OF TOOLS AND TEAM MEMBERS TRAINED/CERTIFIED ON TOOLS	DETAILS OF TOOLS AND TEAM MEMBERS TRAINED/CERTIFIED ON TOOLS	The tools, we shall be using for the project, are our licensed tools and are well recognised tools for VAPT. Also, it does not require any certification for individual Security Auditor. Therefore, we request you to kindly keep the Tools only and not for the certified team members	No Change
21					Is there any EMD amount to be paid during the submission of the Bid	EMD is not applicable
22	8	1.4	VAPT Activities	<input type="checkbox"/> DMZ Network Architecture Review <input type="checkbox"/> Firewall Rule Base Review <input type="checkbox"/> Server Assessment (OS Security Configuration) <input type="checkbox"/> Security Device Assessment <input type="checkbox"/> Network Device Assessment <input type="checkbox"/> Database Assessment	Bidder is expected to assess Configuration review & VAPT of (OS/DB/Network Devices) or only VAPT of internet facing applications If yes..pl share the approx count for all the servers/devices	Infrastructure related to the VAPT of web application is under the scope.
23	8	1.4	VAPT Activities	Compliance of Regulatory guidelines/Advisories: Successful Bidder shall perform VAPT and also ensure that regulatory guidelines issued by various bodies such as Cert-in, NCIIPC, RBI-CSITE, NPCI etc. are followed.	What is the expectation from the bidder	VAPT should be conducted as per guidelines issued by various regulators from time to time.
24	9	1.4.1	VAPT Phases	A dedicated Project Manager shall be nominated, who will be the single point of contact for VAPT Activity in Mumbai and other locations.	The VAPT activities to be carried out from Central Location (ie. Mumbai) or it involves the other loactions Hyderabad and Bangaluru	Mumbai / Hyderabad
25	10	1.4.1	VAPT Phases	Chart a roadmap for the Bank to ensure compliance and address these security gaps.	What is expected from the Bidder	Conduct VAPT as per RFP terms, identify the gaps and submit report with recommendations to mitigate the gaps.
26	10	1.5	VAPT Phases - Deliverables	a. Verification of closure of critical vulnerability. b. Perform compliance verification of closure of findings. c. Draft VAPT Report followed by final report. d. Compliance verification (Optional)	Is Compliance activity is optional as mentioned in point "d"	Yes
27	12	1.5	VAPT Phases - Deliverables	<input type="checkbox"/> Separate reports should be provided for international territories. <input type="checkbox"/> Separate reports should be provided for common infrastructure assets and Applications.	Separate reports should be provided for common infrastructure assets and Applications...pl elaborate	Report to be shared as per work order given.
28	14		DETAILS OF INFRASTRUCTURE AT BANK'S DC/DR	Irrespective of the present status of applications, systems, processes, interfaces, hardware, networking equipments, security devices etc. implemented at DC/DR site, all future changes including new initiatives will be covered as part of the scope of work during the term of the engagement.	Pl clarify "all future changes including new initiatives will be covered as part of the scope of work during the term of the engagement"	Applications may undergo change / modification / enhancement during the assignment period. The same has to be covered in future VAPT.
29	17	2.2	Technical Bid Evaluation- Point 1	Proposed team members must have experience in executing similar projects in banks out of which at least one should be a public sector Bank in India.	What is expected from the Bidder	As per RFP Document
30	63	Annexure 9	Integrity Pact	1. Copy of relevant Certificate	Integrity Pact to be printed on Stamp Paper ?	Yes, only by successful Bidder
31	Pt. 8 at Pg. 2	RFP Procurement Cost/ Tender Fees	PwC to pay INR 10000 as tender fees	Please refer to Rule 161 (IV) of GFR 2017. We understand that cost of tender document should not be charged under the said Rule. Accordingly, we request you to waive / delete the requirement for submitting tender fee under the RFP		No Change

32	Pt. 4.21 at Pg. 44	Limitation of Liability	There are following exceptions to the limitation of liability - Willful Misconduct Gross Negligence of Bidder, its employees and Subcontractors Infringement of patents, trademarks, copyrights or such other Intellectual Property Rights Breach of confidentiality obligations	Client is requested to delete exceptions to the limitation of liability. The exceptions render the limitation of liability ineffective and make the liability unlimited.		As per RFP Document
33	Pt. 4.15 at Pg. 41 Pt. 4.16 at Pg. 43	Indemnity	Indirect and consequential losses are not excluded from liability	Client is requested to include to clause to state that we will not be liable for any indirect and consequential losses or damages. This is as per GFR and Meity guidelines and also the industry standard. Even the law, Contract Act, stipulates and remote and consequential damages are not payable. Client is requested to include the below clause: Purchase/Client agrees that Consultant will not be liable for (i) loss or corruption of data from your systems, (ii) loss of profit, goodwill, business opportunity, anticipated savings or benefits or (iii) indirect or consequential loss.		As per RFP Document
34	Pt. 4.8 at Pg. 39	Confidentiality Obligations	Obligations to survive for more than a year post expiry or termination of contract	We request client to reduce the survival period of confidentiality obligations to one year post expiry or termination.		As per RFP Document
35	Pt. 4.8 b and d at Pg. 38	Confidentiality Obligations	Obligation to return all confidential information / destroy all confidential and no right to retain a copy	We request client to allow us to retain our working papers and a copy of confidential information for our records and any future reference or audit requirements, subject to confidentiality obligations under this Agreement		As per RFP Document
36	Pt. 4.16 at Pg. 42	Indemnity	Indemnities for IPR infringement claims without exceptions	We request client to include the following exceptions and procedure as these are industry standards and reasonable. They are also mentioned in the Meity guidelines. 1. Notwithstanding anything contained in this agreement, if the Indemnified Party promptly notifies Indemnifying Party in writing of a third party claim against Indemnified Party that any Service provided by the Indemnifying Party infringes a copyright, trade secret or patents incorporated in India of any third party, Indemnifying Party will defend such claim at its expense and will pay any costs or damages, that may be finally awarded against Indemnified Party. 2. Indemnifying Party will not indemnify the Indemnified Party, however, if the claim of infringement is caused by: a) Indemnified Party's misuse or modification of the Service; b) Indemnified Party's failure to use corrections or enhancements made available by the Indemnifying Party; c) Indemnified Party's use of the Service in combination with any product or information not owned or developed by Indemnifying Party; However, if any service, information, direction, specification or materials provided by Indemnified Party or any third party contracted to it, is or likely to be held to be infringing, Indemnifying Party shall at its expense and option either: i. Procure the right for Indemnified Party to continue using it; ii. Replace it with a noninfringing equivalent; iii. Modify it to make it noninfringing. 3. The foregoing remedies constitute Indemnified Party's sole and exclusive remedies and Indemnifying Party's entire liability with respect to infringement.		As per RFP Document
37	Pt. 4.16 at Pg. 42	Indemnity	Indemnity for breach of contract obligations	There are several remedies available under law and contract to you for such breach of obligations. For eg, there are penalties and LDs that may be imposed for some of these breaches. Seeking indemnities for such breaches frustrates the entire purpose of such remedies available to you. We understand that remedies other than indemnity will be sufficient for such breaches. We request you to kindly delete this section. If you still insist on retaining this section, then we request you to at least make them subject to overall cumulative liability cap of total contract value and subject to final determination of court/arbitrator.		As per RFP Document
38	No clause in RFP. Please include in pre-bid.	Indemnity	Indemnities not subject to final determination by court/arbitrator	We agree to indemnify to the extent the damages/losses are finally determined by a competent court or arbitration. Please make indemnities subject to final determination by court/arbitrator. This is also the industry standard and prescribed by Meity in its guidelines.		As per RFP Document

39	No clause in RFP. Please include in pre-bid.	Indemnity	No process for indemnity	<p>The indemnities set out in this agreement shall be subject to the following conditions: (i) the Indemnified Party as promptly as practicable informs the Indemnifying Party in writing of the claim or proceedings and provides all relevant evidence, documentary or otherwise; (ii) the Indemnified Party shall, at the cost of the Indemnifying Party, give the Indemnifying Party all reasonable assistance in the Defense of such claim including reasonable access to all relevant information, documentation and personnel provided that the Indemnified Party may, at its sole cost and expense, reasonably participate, through its attorneys or otherwise, in such Defense; (iii) if the Indemnifying Party does not assume full control over the Defense of a claim as provided in this clause, the Indemnified Party may participate in such defense at its sole cost and expense, and the Indemnified Party will have the right to defend the claim in such manner as it may deem appropriate, and the cost and expense of the Indemnified Party will be included in losses; (iv) the Indemnified Party shall not prejudice, pay or accept any proceedings or claim, or compromise any proceedings or claim, without the written consent of the Indemnifying Party; (v) all settlements of claims subject to indemnification under this Clause will: a) be entered into only with the consent of the Indemnified Party, which consent will not be unreasonably withheld and include an unconditional release to the Indemnified Party from the claimant or plaintiff for all liability in respect of such claim; and b) include any appropriate confidentiality agreement prohibiting disclosure of the terms of such settlement; (vi) the Indemnified Party shall account to the Indemnifying Party for all awards, settlements, damages and costs (if any) finally awarded in favour of the Indemnified Party which are to be paid to it in connection with any such claim or proceedings; (vii) the Indemnified Party shall take steps that the Indemnifying Party may reasonably require to mitigate or reduce its loss as a result of such a claim or proceedings; (viii) in the event that the Indemnifying Party is obligated to indemnify an Indemnified Party pursuant to this clause, the Indemnifying Party will, upon payment of such indemnity in full, be subrogated to all rights and defenses of the Indemnified Party with respect to the claims to which such</p>		As per RFP Document
40	No clause in RFP. Please include in pre-bid.	Termination	We do not have any right to terminate	<p>To uphold the principles of natural justice and to bring parity in the contract, we request client to give us the right to terminate the contract in case client breaches any of its material obligations under the contract, provided a notice for such breach is given to client along with a rectification period of 30 days.</p>		As per RFP Document
41	Pg. 29	IPR	No protection to our pre-existing IPRs	<p>There are innumerable IPRs that exist with us which we would like to use to your benefit while delivering our services to you. These are our pre-existing IPRs and we use it for all clients. We will not be able to give ownership in such IPRs to you just because we are using them for providing services to you, like we use these for other clients. We request that we are allowed to retain ownership of our pre-existing IPRs, else we might be not be able to use these in providing services to you in order to protect our ownership in them. We request you to kindly include the below clause. This is also the standard mentioned by Meity in its guidelines.</p> <p>Notwithstanding anything to the contrary in this agreement, Consultant will retain the ownership of its pre-existing intellectual property rights (including any enhancement or modification thereto) even if such IPRs are used for creating deliverables, are incorporated in the deliverables, etc. To the extent such pre-existing IPRs are included/incorporated in the deliverables, upon receipt of all due and payable payment in full, the Consultant shall grant a non-exclusive, perpetual and fully paid up license to the Purchaser/Client to use such pre-existing IPRs for use of deliverables for the purpose for which such deliverables are meant for client's internal business operations.</p>		As per RFP Document
42	Pt. 4.13 at Pg. 41	Audit	Widely worded audit rights	<p>We wish to clarify that we will retain our records as per our records retention policies. Upon reasonable notice, we will allow Client to inspect our invoicing records under this engagement; such inspection shall be done in a pre-agreed manner and during normal business hours. For avoidance of doubt, such inspection should not cause us to be in breach of our organizational confidentiality requirements. Please acknowledge that our audit related obligations will be subject to foregoing statement.</p>		As per RFP Document

43	No clause in RFP. Please include in pre-bid.	No third party disclaimer	There is no restriction on the usage of deliverable. No third party disclaimers.	We will be providing services and deliverables to you under the contract. We accept no liability to anyone, other than you, in connection with our services, unless otherwise agreed by us in writing. You agree to reimburse us for any liability (including legal costs) that we incur in connection with any claim by anyone else in relation to the services. Please confirm our understanding is correct.		As per RFP Document
44	No clause in RFP. Please include in pre-bid.	Acceptance	No acceptance criteria	If the project is to be completed on time, it would require binding both parties with timelines to fulfill their respective part of obligations. We request you that you incorporate a deliverable acceptance procedure, perhaps the one provided by Meity in their guidelines, or the one suggested below, to ensure that acceptance of deliverables is not denied or delayed and comments, if any, are received by us well in time. You may consider including the below simple clause: Within 10 days (or any other agreed period) from Client's receipt of a draft deliverable, Client will notify Consultant if it is accepted. If it is not accepted, Client will let Consultant know the reasonable grounds for such non acceptance, and Consultant will take reasonable remedial measures so that the draft deliverable materially meets the agreed specifications. If Client does not notify Consultant within the agreed time period or if Client uses the draft deliverable, it will be deemed to be accepted.		As per RFP Document
45	Pt. 3.6.7 at Pg. 31	Standards	The Bidder further represents that the documentation to be provided to the Bank shall contain a complete and accurate description of the deliverables and services (as applicable), and shall be prepared and maintained in accordance with the highest industry standards.	We request client to kindly confirm that we will prepare the deliverables using the generally accepted standards.		As per RFP Document
46	Pt. 4.8 f at Pg. 38	Confidentiality Obligations	Oral Disclosure	In the case of Confidential Information that is disclosed only orally, the Disclosing Party shall, within seven days after such disclosure, deliver to the Receiving Party a brief written description of such Confidential Information; identifying the place and date of such oral disclosure and the names of the representatives of the Receiving Party to whom such disclosure was made. It is expected that such information will bear a legend or label of "Confidential" or other similar designation manifesting intent that the information is confidential.		As per RFP Document
47	3	Pre-bid Meeting	General	Pre-bid Meeting will be conducted on site	CyRAACS is based out of Bangalore. Please clarify if we can attend the meeting remotely.	Yes
48	29	On-Site	General	Bank's DC/DR/Near sites at Mumbai and Hyderabad are covered under the scope for onsite assessment.	Due to the ongoing pandemic situation, can we conduct all the activities remotely and there will be no On-Site appearance of any CyRAACS Employees. We have successfully conducted multiple VAPT Assessments remotely since the pandemic started for multiple banks across India. Please clarify if we can be exempted from this clause.	As per RFP Document
49	2	Application Money	Commercial	Rs. 10,000/- (Rupees Ten Thousand only) To be deposited in the account through NEFT as per detail A/c Name – BCC Office admin & Security A/C No – 29040400000417 IFSC Code – BARB0BANEAS (Please note – Zero at fifth character)	As we are a MSME enterprise. Please confirm if it is mandatory for us to provide Application Money. Please clarify if we can be exempted from this clause.	No Change
50	53	Eligibility Criteria	General	The Bidder must have registered a turnover of Rs. 10 Crores or above (from Indian Operations only) in each year during the last three completed financial years–2018-19, 2019- 20 & 2020-21 (Not inclusive of the turnover of associate companies)	We are a MSME enterprise. We have turnover of Rs. 10 crore per year in last financial year. Please confirm if it is mandatory for us to provide this information.	No Change
51	29	Payment Terms	Commercial	70% of the professional fee on the completion of the specific line item and submission of initial draft report for Management Comment. Balance 30% of the professional fees on submission of Final Report to the Bank.	Please let us know, as we are and MSME Enterprise, can the below payment milestone be considered. •50% - Signing of SOW/Issue pf PO/Advance •50% - Completion of Initial Round of Test	No Change
52	29	Performance Guarantee	Commercial	The successful bidder shall provide a Performance Guarantee within 30 days from the date of receipt of the order or signing of the contract whichever is earlier in the format as provided in Annexure 8 to the extent of 3% of the total contract value for the entire period of the contract plus 3 months and such other extended period as the Bank may decide for due performance of the project obligations.	As we are a MSME enterprise. Please confirm if it is mandatory for us to provide Performance Guarantee. Please clarify if we can be exempted from this clause.	No Change
53	8	Project Scope	Scope	Vulnerability Assessment and Penetration Testing should cover the web application and its components including web server, app server, DB Server, Thick client, Thin clients, Mobile applications, Networking systems, Security devices, load balancers, integration with other applications and APIs etc.	Please provide following details for IT Infrastructure VAPT •List of IT Infrastructure Components along with the count	Details will be shared with successful bidder
54	1.3	Scope	After the VAPT assessment and submission of the report to the Bank, Bank may at its discretion request in writing for Compliance verification	Request you to confirm on the no of confirmatories to be considered as a part of the assessment.		At the discretion of the Bank

55	1.4	Scope	VAPT activities: VAPT should be comprehensive but not limited to following activities for the application and related infrastructure under audit: Network Scanning Port Scanning System Identification & Trusted System Scanning Vulnerability Scanning	Basis our understanding of the RFP, we are to cover 125 applications in total. However, Request you to kindly provide the number of approximate count based lines of code for web applications Small - <25k lines Medium - 25k to 200k Large - 200k and above		Details will be shared with successful bidder
56			Spoofing Scenario Analysis Application Security Testing OS Fingerprinting Service Fingerprinting Access Control Mapping Denial Of Service (DOS) Attacks DDOS Attacks	Basis our understanding of the RFP, we are to cover 125 applications in total. However, Request you to kindly provide the number of approximate count based lines of code for mobile applications Small - <25k lines Medium - 25k to 200k Large - 200k and above		Details will be shared with successful bidder
57			Authorization Testing Lockout Testing Password Cracking Cookie Security Functional validations	Basis our understanding of the RFP, we are to cover 125 applications in total. However, Request you to kindly provide further clarification/details on the points mentioned below:		
58			Containment Measure Testing War Dialing	Request you to kindly provide the number of databases.		Details will be shared with successful bidder
59			DMZ Network Architecture Review Server Assessment (OS Security Configuration)	Request you to kindly provide the number of servers/URLs.		Details will be shared with successful bidder
60			Security Device Assessment Network Device Assessment	Request you to kindly provide the number of IP / URL to be considered for Vulnerability Assessment.		Details will be shared with successful bidder
61			Compliance of Regulatory guidelines/Advisories: Successful Bidder shall perform VAPT and also ensure that regulatory guidelines issued by various bodies such as Cert-In, NCIIIPC, RBI-CSITE, NPCI etc. are followed	Request you to kindly provide the number of IP / URL to be considered for Penetration testing.		Details will be shared with successful bidder
62				Request you to kindly provide the number of IP / URL to be considered for spoofing and detailed areas to be covered for spoofing.		Details will be shared with successful bidder
63				Request you to kindly provide the number of IP / URL to be considered for scenario analysis and detailed areas to be covered for Scenario Analysis.		Details will be shared with successful bidder
64				Request you to kindly provide the number of IP / URL to be considered for application security testing and detailed areas to be covered for application security testing.		Details will be shared with successful bidder
65				Request you to kindly provide the number of IP / URL to be considered for access control mapping and detailed areas to be covered for access control mapping.		Details will be shared with successful bidder
66				Request you to kindly provide the number of applications/URL to be considered for DOS/DDOS attacks and the time duration as well.		Details will be shared with successful bidder
67				Request you to kindly provide the number of applications/URL to be considered for authorization testing and detailed areas to be covered for authorization testing.		Details will be shared with successful bidder
68				Request you to kindly provide the number of applications/URL to be considered for lockout testing and detailed areas to be covered for lockout testing.		Details will be shared with successful bidder
69				Request you to kindly provide the number of applications/URL to be considered for password cracking and detailed areas to be covered for password cracking.		Details will be shared with successful bidder
70				Request you to kindly provide the number of applications/URL to be considered for Containment Measure Testing and detailed areas to be covered for Containment Measure Testing.		Details will be shared with successful bidder
71				Request you to kindly provide the number of applications/URL to be considered for war dialing and detailed areas to be covered for War dialing.		Details will be shared with successful bidder
72				Request you to kindly elaborate on DMZ network architecture review.		Details will be shared with successful bidder
73				Request you to kindly provide the number of servers and detailed areas to be covered in Server Assessments.		Details will be shared with successful bidder

74				Request you to kindly provide the number of devices and detailed areas to be covered for Security device assessments.		Details will be shared with successful bidder
75				Request you to kindly provide the number of devices and detailed areas to be covered for Network device assessments.		Details will be shared with successful bidder
76				Request you to kindly provide the number of database and detailed areas to be covered for database assessments.		Details will be shared with successful bidder
77				Request you to kindly elaborate on IDS/IPS review and provide a clarity on the scope for Fine tuning of Signatures.		Not under scope
78				Request you to kindly confirm if the bidder is expected to perform any gap assessment on the mentioned regulatory guidelines.		Not under scope
79	1.4.1	Scope	Indicative Number of Applications and Efforts Estimate Any other attacks, which are vulnerable to the web sites and web	What will be approximate size of the application based on the pages present in each application. Request you to provide the count as per the below mentioned no of pages Small - 0-50 Medium - 50 - 100 Large - 100 - 250 V. Large - 250+		Details will be shared with successful bidder
80				Request you to kindly elaborate on the "Any other attacks, which are vulnerable to the web sites and web".		As per RFP document
81	1.5	Scope	1.5 Deliverables d. Compliance verification (Optional)	Request you to provide additional details on "Compliance verification (Optional)" point.		At the discretion of the Bank
82	2.2	General	Technical Bid Evaluation - No of Years' experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks in India. - Experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks. - Experience in VA & PT of any one of the Bank's applications e.g. Internet banking, Internet Payment Gateway and UPI for at least 1 Bank in India in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks. - Experience in VA & PT of Mobile applications (Android/iOS) and related server infrastructure for Banks in India in the last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks.	Request you to kindly consider the other BFSI clients as well.		As per RFP document
83			Last date of submission: 24.08.2022		We request you to kindly extend the last date of Submission by atleast 2 weeks post the release of corrigendum for obtaining clearances from the legal and business finance teams internally	No Change
84	16	Evaluation Process: Technical Bid Evaluation	Credential	No of Years' experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks in India Evaluation Parameter: For each year of experience of VAPT assignment (Marks per year of experience 3) Additional bonus Marks per assignment in Large Bank in India having minimum 2000 branches (Marks per year of experience in large Bank 2)	We request you to kindly modify the clause as: No of Years' experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 4 years starting 2018-19 to as on date of submission of bids in Schedule commercial Banks/Private Banks/Financial Institutes in India For experience of VAPT assignment (Marks of experience 3) Additional bonus Marks per assignment in Large Bank in India having minimum 2000 branches (Marks of experience in large Bank 2)	As per RFP document

85	16-17	Evaluation Process: Technical Bid Evaluation	Credential	Experience in VA & PT of any one of the Bank's applications e.g. Internet banking, Internet Payment Gateway and UPI for at least 1 Bank in India in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks Evaluation Parameter: For each application experience per bank per year (Marks per credential 4) (Max Marks per year 4)	We request you to kindly modify the evaluation parameter as: Experience in VA & PT of any one of the Bank's applications e.g. Internet banking, Internet Payment Gateway and UPI for at least 1 Bank in India in last 4 years starting 2018-19 to as on date of submission of bids in Schedule commercial Banks/Private Banks/Financial Institutes in India Evaluation Parameter: For each application experience per bank (Marks per credential 4)	As per RFP document
86	17	Evaluation Process: Technical Bid Evaluation	Credential	Experience in VA & PT of Mobile applications (Android/IOS) and related server infrastructure for Banks in India in the last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks Evaluation parameter: For each experience per bank per year (Marks per credential 3) (Max Marks per year 3)	We request you to kindly modify the evaluation parameter as: Experience in VA & PT of Mobile applications (Android/IOS) and related server infrastructure for Banks in India in last 4 years starting 2018-19 to as on date of submission of bids in Schedule commercial Banks/Private Banks/Financial Institutes in India Evaluation Parameter: For each experience per bank (Marks per credential 3)	As per RFP document
87	17	Evaluation Process: Technical Bid Evaluation	Manpower	Team Members to be deployed should be Certified on any one or more certifications such as CCE/ GCFE/ CEH/ CCFE/ OSCP/ ECSA/ CPTe/ CHFI/ LPT/ CPT/ CEPT/ GPEN and CMWAPT	We request you to kindly modify the clause as : Team Members to be deployed should be Certified on any one or more certifications such as CCE/ GCFE/ CEH/ CCFE/ OSCP/ ECSA/ CPTe/ CHFI/ LPT/ CPT/ CEPT/ GPEN/ CMWAPT/ CISA/ CISSP/ISO 27001	As per RFP document
88	---	---	Additional Clause: Limitation of the Bidder's Liability towards the Purchaser		Request you to kindly consider the clause as under: The Client (and any others for whom Services are provided) shall not recover from the Bidder, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive or special damages in connection with claims arising out of this Agreement or otherwise relating to the Services, whether or not the likelihood of such loss or damage was contemplated. The Client (and any others for whom Services are provided) shall not recover from the Bidder, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services	As per RFP document
89	---	---	Additional Clause: Indemnity		Request you to kindly consider the clause as under: The Client shall indemnify and hold harmless the GT Entities and GT Bharat LLP for all Losses incurred in connection with any third-party Claim, except to the extent finally judicially determined to have resulted primarily from the fraud or bad faith of such GT Entity or GT Bharat LLP	As per RFP document
90	---	---	Additional Clause: Non-solicitation		Request you to kindly consider the clause as under: During the Restricted Period, no Engagement Personnel of either party shall solicit for employment any Engagement Personnel of the other party. "Engagement Personnel" shall be defined as only those personnel of either party who a) are directly involved in the provision of Services under the applicable Statement of Work, or b) are the direct recipients of such Services. The "Restricted Period" shall be defined to include a) the Term of the applicable Statement of Work, b) a period of 12 months after the expiration of such Term, and c) for those Engagement Personnel whose involvement as a direct provider or recipient of Services ends prior to the expiration of the Term, for 12 months after such involvement ends. Provided, that this restriction shall not apply to (i) Engagement Personnel of a party who respond to general advertisements for positions with the other party, (ii) Engagement Personnel of either party who come to the other party on their own initiative without direct or indirect encouragement from the other party's Engagement Personnel, or (iii) generic recruiting activities by non-Engagement Personnel, including direct outreach by recruiters of either party who have sourced the individuals in the ordinary course of recruiting through the use of research, agencies, social media and/or other technology or tools	As per RFP document

91	---	---	Additional Clause: Force Majeure		Request you to kindly consider the clause as under: Force Majeure to facilitate remote working. i. To the extent that the provision of the Services is impacted by a pandemic (including COVID19) and any reasonable concerns or measures taken to protect the health and safety interests of either Party's personnel, the Parties will work together to amend the Agreement to provide for the Services to be delivered in an appropriate manner, including any resulting modifications with respect to the timelines, location, or manner of the delivery of Services. ii. Where the Bidder Personnel are required to be present at Client's premises, the Bidder will use reasonable efforts to provide the Services on-site at Client side, provided that, in light of a pandemic the parties agree to cooperate to allow for remote working and/or an extended timeframe to the extent a. any government or similar entity implements restrictions that may interfere with provision of onsite Services; b. either party implements voluntary limitations on travel or meetings that could interfere with provision of onsite Services, or c. an bidder's resource determines that he or she is unable or unwilling to travel in light of a pandemic-related risk.	As per RFP document
92	---	---	Additional Clause: Retention of Copies		Request you to kindly consider the clause as under:The Bidder shall be permitted to retain all information and documents as maybe required for legal or professional regulatory purposes, provided that such retained information remains subject to confidentiality obligations for the entire retention period.	As per RFP document
93	---	---	Additional Clause: Non-Exclusivity		Request you to kindly consider the clause as under: It is agreed that the services are being rendered on a non-exclusive basis and the Bidder shall have the right to pursue business opportunities that it may in its sole discretion deem appropriate.	As per RFP document
94	---	---	Additional Clause: Termination		Request you to kindly consider the clause as under: 1. In the event of termination of this Contract due to any cause whatsoever, the Contract with stand cancelled effective from the date of termination of this Contract 2. In case of exigency, if the Purchaser gets the work done from elsewhere, the difference in the cost of getting the work done shall be borne by the Consultant 3. Where the termination of the Contract is prior to its stipulated term on account of a Default on the part of the Consultant or due to the fact that the survival of the consultant as an independent corporate entity is threatened/ has ceased, or for any other reason, whatsoever, the Purchaser through re-determination of the consideration payable to the consultant as agreed mutually by the Purchaser and the consultant may pay the consultant for that part of the Services which have been authorized by the Purchaser and performed by the consultant up to the date of termination. Without prejudice any other rights, the Purchaser may retain such amounts from the payment due and payable by the Purchaser to the consultant as may be required to offset any losses caused to the Purchaser as a result of any act/ omissions of the consultant. In case of any loss or damage due to default on the part of the consultant in performing any of its obligations with regard to executing the Scope of Work under this Contract, the consultant shall compensate the Purchaser for any such loss, damages or other costs, incurred by the Purchaser. Additionally, other members of its team shall perform all its obligations and responsibilities under this Contract in an identical manner as were being performed before the collapse of the Bidder as described above in order to execute an effective transition and to maintain business continuity. 4.Nothing herein shall restrict the right of the Purchaser to invoke the Bank Guarantee and other Guarantees furnished hereunder, and pursue such other rights and/ or remedies that may be available to the Purchaser under law 5.The termination hereof shall not affect any accrued right or liability of either Party nor affect the operation of the provisions of this Contract that are expressly or by implication intended to come into or continue in force on or after such termination	As per RFP document
95	53	Annexure 02-C-3	Annexure 02 - Eligibility Criteria	The Bidder should be empanelled by CERT- In as on the last date of submission of RFP. It is the responsibility of the successful vendor to submit renewed certificate in case Cert-IN empanelment validity expiring during the contract period, failing which Bank will terminate the contract.	Request to please relax this clause	As per RFP document

96				Bidder should have conducted VAPT for at least two Scheduled Commercial Banks in India for last 3 years--, 2019-20, 2020-21 & 2021-22	Please consider the Non-Banking VAPT experience. Please make it as- " Bidder should have conducted VAPT for at least two Customers in India for last 3 years--, 2019-20, 2020-21 & 2021-22 "	As per RFP document
	53	Annexure 02-C-1	Annexure 02 - Eligibility Criteria			
97				No of Years' experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks in India	please consider non banking experience as well. Please consider experience of conducting VA & PT of any critical applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22	As per RFP document
		Section-16.2.2/Point -1,2,3,4	2.2 Evaluation Methodology for Eligible Bidder/Technical Bid Evaluation			
98	16	2.2 Evaluation Methodology for Eligible Bidder	General - Technical Bid Evaluation criteria No 1	The clause as mentioend in the RFP - "No of Years' experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks in India"	Request you to please consider experience with Fincial Institutions as well, considering the same, request you to please amend the criteria as follows : ""No of Years' experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks/ Financial Institutions/ BFSI companies in India "	As per RFP document
99				Experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks	Request you to please consider experience with Fincial Institutions as well, considering the same, request you to please amend the criteria as follows :Experience in conducting VA & PT of bank's applications and related infrastructure (Servers, Network devices, Security Devices, Databases) in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks/ Financial Institutions/ BFSI companies in India "	As per RFP document
		2.2 Evaluation Methodology for Eligible Bidder	General - Technical Bid Evaluation criteria No 2			
100				Experience in VA & PT of any one of the Bank's applications e.g. Internet banking, Internet Payment Gateway and UPI for at least 1 Bank in India in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks	Experience in VA & PT of any one of the Bank's applications e.g. Internet banking, Internet Payment Gateway and UPI for at least 1 Bank in India in last 3 years e.g. 2019-20, 2020-21, 2021-22 in Schedule commercial Banks/Finaicial Institutions/BFSI companies	As per RFP document
		2.2 Evaluation Methodology for Eligible Bidder	General - Technical Bid Evaluation criteria No 2			
101				For each consultancy assignment per bank (Marks per bank 3)	We understand VAPT assignments with Commercial Banks / Financial Institutions would be considered for this, please clarify	In Schedule commercial Banks
		2.2 Evaluation Methodology for Eligible Bidder	General - Technical Bid Evaluation criteria No 2			
102				Details of Licensed Tools to be deployed in Bank for VAPT, 2.5 Marks for each tool	As per the evalaution criteria, Max 10 marks would be awarded under this criteria, therefore, bidder who propose 4 tools to be deployed in Bank for VAPT would score 10 marks. Would it make it compulsory for bidder to deploy 4 separate tools ? We request to evaluate the availability of licensed tools with bidder rather that seeking deployment of tools for bank. In any case, in order to ensure the SoW is delivered in accordance to the requirements mentioned in the RFP, bidder wout need to deploy tools. Considering the same, request to please amend the clause as follows : "Details of licensed tools available with the bidder - "	As per RFP document
		2.2 Evaluation Methodology for Eligible Bidder	General - Technical Bid Evaluation criteria No 3 (Manpower)			
103				Bank's DC/DR/Near sites at Mumbai and Hyderabad are covered under the scope for onsite assessment. It may be noted that Bank will not pay any amount/expenses / charges / fees / traveling expenses / boarding expenses / lodging expenses / conveyance expenses / out of pocket expenses other than the "Agreed Price".	Request to please provide details of applications/ infrastructure to be audited at Hyderabad along with its frequency so that we can estimate the expenses suitably and include the same as part of our proposal itself	Details will be shared with successful bidder
	29	3.5	Commercial			

104	20	2.3 Submission of Bids	Evaluation process	The soft copy of the technical proposal in MS-Word / Excel format should also be submitted in a CD along with hard copy of the technical proposal. It should be noted that in case of any discrepancy observed in information submitted by the Bidder in hard-copy and soft-copy, the hard-copy will be given precedence. However, in case of non-submission of any hard copy document, if the same is found submitted in the soft-copy and vice-versa, Bank reserves right to accept the same at its discretion.	1. Only hard copies to be submitted along with soft copies or soft copies to be emailed to the bank ? 2. Is it mandatory to submit soft copies in CD ? Can bidder submit soft copies in Pen Drives ?	Hard copies to be submitted along with soft copies or soft copies to be emailed to the bank.
105	55	5 Disclaimer	5 Disclaimer	Annexure 4 missing.	Is there annexure 4 ? It is not mentioned in index or in section 5. Disclaimer in RFP document.	There is no Annexure 4
106	69	5 Disclaimer	ANNEXURE- 10 : EXPERIENCE DETAILS	Please submit copy of Purchase order and Client Certificate.	Is it mandatory to submit client certificate along with Purchase Orders ?	As per RFP document
107	60	5 Disclaimer	Annexure 8 -Performance Guarantee	BANK GUARANTEE	This annexure to be submitted by all the bidders or only by successful bidders ?	Successful bidder
108	63	5 Disclaimer	Annexure 9 – Integrity Pact	PRE CONTRACT INTEGRITY PACT	This annexure to be submitted by all the bidders or only by successful bidders ?	Successful bidder
109	8	1. Introduction	1.4 VAPT activities	1.4 VAPT activities	Is the activity of all the in scope assets to be conducted remotely or on site ?	Both on site and remotely
110	9	1. Introduction	1.4 VAPT activities	1.4.1Website/Web/Mobile – Application Assessment	Is there any defined scope for VA-PT activity like number of servers, flavour of OS installed etc. ?	Details will be shared with successful bidder
111	3	[A] Important Dates:	[A] Important Dates:	8 Application Money	Is the application money to be submitted by all the bidders ? Is there any exemption for MSMEs ?	No Change
112	53	SI. No. B 1	Commercial	The Bidder must have registered a turnover of Rs. 10 Crores or above (from Indian Operations only) in each year during the last three completed financial years–2018-19, 2019-20 & 2020-21 (Not inclusive of the turnover of associate companies)	We request you to kindly reduce the turnover of Rs. 2 Crores (Rupees Two Crores Only) in each year during the last three completed financial years–2018-19, 2019-20 & 2020-21.	No Change