

ADDENDUM – 3 DATED 11.04.2023 TO TENDER DOCUMENT

REQUEST FOR PROPOSAL (RFP) FOR OUTSOURCING OF CASH PROCESSING SORTING,PACKETING,BUNDLING AND SHRINK WRAPPING OF CURRENCY NOTES ON BRAND NEW CURRENT MODEL OF NOTE SORTING AND OTHER RELATED MACHINES ON HIRE BASIS AT CURRENCY CHEST BRANCHES IN INDIA

RFP Reference: HO:CC:CM:115:260 Dated: 01.04.2023

We refer to the Online/Offline Pre bid meeting held at our Head Office, Vadodara on 11.04.2023 @ 1200 hrs in presence of our Committee members & Bidder's representatives wherein various queries were raised by the prospective bidders. we furnish herewith the following amendment in existing tender clause.

Sr. N.	EXISTING		AMENDED
	Page No, Clause	Tender	(TO BE READ AS)
1	Page No.2 Point No.5	Last Date of Submission of RFP Response (Closing Date and Place for receipts of bids) At 04.00 P.M. on 21.04.2023	Last Date of Submission of RFP Response (Closing Date and Place for receipts of bids) at 03.00 P.M. on 28.04.2023
2	Page No.2 Point No.6	Eligibility and Technical Bid Opening Date 04.30 P.M. on 21.04.2023	Eligibility and Technical Bid Opening Date 03.30 P.M. on 28.04.2023
3	Page No.8 Point No.2.1.8	Notes will be processed, sorted, & banded (For Fit and ATM-Fit category) using Note Sorting & Banding Machine to be supplied on hire basis. Further, bundling & shrink wrapping will have to be done as per RBI specifications using bundling and shrink wrapping machines to be provided by SP on hire basis.	Notes will be processed, sorted, & banded (For Fit and ATM-Fit category) using Note Sorting & Banding Machine with 2 pockets for each i.e. Fit & ATM Fit having automatic straper, 2 pockets for soil & reject pocket to be supplied on hire basis. Further, bundling & shrink wrapping will have to be done as per RBI specifications using bundling and shrink wrapping machines to be provided by SP on hire basis.
4	Page No. 9 Point No.2.1.10	The Bidder will be required to process the entire cash received at the Branch on HDNSM/ FANVPM. The Bank will assure payment for a minimum of 100 bundles per day for notes processed on HDNSM/ FANVPM	The Bidder will be required to process the entire cash received at the Branch on HDNSM/ FANVPM. The Bank will assure payment for a minimum of 100 bundles per day for notes processed on HDNSM & 200 bundles per day for notes processed on FANVPM.

5	Page No.9 Sub Clause no. 02.1.13 under clause no. 2.1, i.e – Terms & Conditions.	Damages for non-fulfilment of terms of contract will be calculated for the shortfall in processing minimum bundles stipulated for a day, to be decided at the end of the month. In case, cash provided by currency chest is less than the minimum bundles stipulated for the day, no damages will be recoverable. Damages for shortfall will be calculated at 125% of the contracted rate per bundle. Such recovery will be up to a maximum of 5% of the contracted value (i.e. for 3 years) beyond which the contract is liable to be terminated at the sole discretion of the Bank; the Bank shall also seek further damages from the service provider for disruption in the service.	Damages for non-fulfilment of terms of contract will be calculated for the shortfall in processing minimum bundles stipulated for a day, to be decided at the end of the month. In case, cash provided by currency chest is less than the minimum bundles stipulated for the day, no damages will be recoverable. Damages for shortfall will be calculated at 125% of the contracted rate per bundle. Such recovery will be up to a maximum of 5% of the contracted value (i.e. for monthly invoice) beyond which the contract is liable to be terminated at the sole discretion of the Bank; the Bank shall also seek further damages from the service provider for disruption in the service.
6	PageNo.10 Sub clause no. 02.1.20 under clause no. 2.1, i.e – Terms & Conditions.	The bidder shall keep the Bank indemnified from all the risks arising out of infidelity of their employees. Self-attested proof should be enclosed to the Technical bid for Fidelity insurance cover, for the existing contracts.	The bidder shall keep the Bank indemnified from all the risks arising out of infidelity of their employees. Self-attested proof should be enclosed to the Technical bid for Fidelity insurance cover, for the existing contracts. Infidelity Insurance cover will be Rs.20.00 lacs per site.
7	PageNo.10 2.1.21	The Bank reserves the right to impose penalty of 150% of losses occurred on account of any misbehaviour/ malafide/ mischievous activity done by the resources provided by SP.	This clause is treated as removed
8	Page No. 10 3. Contract Period	The Bank shall enter into an agreement with a successful service provider for a period of 3 years (subject to annual review), beginning from the date of the successful Go Live of the project. Successful go-live of project will be deemed completed only when all the requirements contracted by the Bank are provided and accepted by the Bank as per the requirements of the contract executed between the Bank and the selected service provider. The contract can be extendable by 2 years (subject to annual review) based upon satisfactory performance on mutually agreed terms acceptable to Bank.	The Bank shall enter into an agreement with a successful service provider for a period of 3 years and extendable up to 2 years based on the performance and it will be at the sole discretion of the Bank (subject to annual review), beginning from the date of the successful Go Live of the Site. Successful go-live of site will be deemed completed only when all the requirements contracted by the Bank are provided and accepted by the Bank as per the requirements of the contract executed between the Bank and the selected service provider. It will be at the sole discretion of the Bank, unless terminated by the Bank at its own convenience by giving a prior notice of 30 days in writing to the firms without assigning any reason(s) and without any cost(s) or compensation therefore

9	Page No.10 Point No. 5	EMD to be submitted for Rs.25.00 lakhs & same will be returned after the receipt of Performance Bank Guarantee	EMD to be submitted for Rs.25.00 lakhs valid for 12 months & same will be returned after the receipt of Performance Bank Guarantee
10	Page No.10 Point No. 15.2	In the case of software or hardware either the Indian agent on behalf of the principal/ OEM or Principal/ OEM itself can bid but both cannot bid simultaneously for the same solution in this tender. If an agent submits bid on behalf of the Principal/ OEM, the same agent cannot submit a bid on behalf of another Principal/ OEM in this tender for the same solution.	In the case of software or hardware either the Indian agent on behalf of the principal/ OEM or Principal/ OEM itself can bid but both cannot bid simultaneously for the same solution in this tender. If an agent submits bid on behalf of the Principal/ OEM, the same agent cannot submit a bid on behalf of another Principal/ OEM in this tender for the same solution and vice versa.
11	Page No.25	Speed of NSM in Fitness Sorting >=30000notes/hour >=25000 notes/hour	Speed of NSM in Fitness Sorting with Banding for HDNSM & end to end for FANVPM >=30000 notes/hour >=25000 notes/hour
12	Page No.26 Stage3-STRESS / EFFICIENCY TEST	Stacker Capacity No of Banknotes Marks >=1000 notes 05 >=500 notes 03 >=200 notes 02	Staker to be read as hoper feeder
13	Page No.32 Point No. 4	The applicant should have OEM certificate along with confirmation that the proposed solution (consisting major components in Hardware & Software) to be supplied will not be End of Sale in next 3 years and End of Support in next 5 years from End of Sale.	The applicant should have OEM certificate along with confirmation that the proposed solution (consisting major components in Hardware & Software) to be supplied will not be End of Support in next 5 years from date of SLA.
14	Page No.32 Section C Pt No 7	The applicant should submit a "Satisfactory Performance Certificate" from at least -3- Financial Institution/ Commercial Banks /Corporate Bodies on whose panel it is conducting business related to processing, sorting, packeting, bundling and shrink wrapping of Currency Notes by supply, installation, commissioning, maintenance and	The applicant should submit a "Satisfactory Performance Certificate" from at least -2- Financial Institution/ Commercial Banks /Corporate Bodies on whose panel it is conducting business related to processing, sorting, packeting, bundling and shrink wrapping of Currency Notes by supply, installation, commissioning,

		operations System covering multiple cities/ geographical location.	maintenance and operations System covering multiple cities/ geographical location.
15	Page No.33 C-8	The bidder should have an installation of HDNSM at minimum 30 sites in India as on the date of submitting the proposal.	The bidder should have an installation of HDNSM (same Make and model) at minimum 20 sites in India as on the date of submitting the proposal.
16	Page No.33 Section C Pt No 9	Bidder must have the following valid Accreditations / Certifications as on the date. i. ISO 9001 ii. ISO 14001	Bidder must have the following valid Accreditations / Certifications as on the date. i. ISO 9001
17	Page No.36 A7-Output Pockets	Minimum 6+1 /4+2 pockets (Minimum 6 pockets for ATM-Fit, Fit and Unfit Notes and minimum one pocket for reject notes) Machine should have capability for mechanised paper banding of packets.	Minimum 2 pockets each for ATM-Fit & Fit notes And 2 pockets for unfit/reject notes. Machine should have capability for mechanised paper banding of packets in ATM Fit and Fit Category notes.
18	Page No.38 1 Sensors	Image scan sensor from both sides (Colour) capable to scan both sides of note	Image scan sensor from both sides (Dual CIS) capable to scan both sides
19	Page No.40 C. 1. Bundling and Shrink wrapping of bundles	Bundling machine for preparing bundles by tying/strapping both horizontally and vertically in a criss-cross manner.	Applicable for FANVPM both horizontally and vertically in a criss-cross mandatory without shrink wrapping. Manual intervention is allowed for unfit/ reject notes
20	Page No.40 Technical Evaluation: Pt No 3	No. of Banks availing Cash processing services (including supply/maintenance of HDNSMs) from bidder (excluding Co-op and Rural Banks): (5 marks for each Commercial / Central Bank)	No. of Banks availing Cash processing services (including supply/maintenance of HDNSMs) from bidder (excluding Co-op and Rural Banks): (10 marks for each Commercial / Central Bank/)

21	Page No.40 Technical Evaluation: Pt No 4	No. of processing solutions (capable to segregate ATM-Fit, Fit, Unfit & Reject Notes) supplied (with proof):	mark s	No. of processing solutions (capable to segregate ATM-Fit, Fit, Unfit & Reject Notes) supplied (with proof):	marks
		i) Less than 30 HDNSMs	10	i) 20 HDNSMs	20
		ii) Greater than & equal to 30 HDNSMs and less than 50 HDNSMs	20	ii) Greater than 20 HDNSMs and less than 40 HDNSMs	30
		iii) Greater than & equal to 50 HDNSMs and less than 100 HDNSMs	30	iii) Greater than 40 HDNSMs	40
		iv) Greater than & equal to 100 HDNSMs	40		
22	Page No.51 Annexure 05	Commercial Bid (Annexure 09) have been submitted without any deviation		Commercial Bid (Annexure 08) have been submitted without any deviation	
23	Page No.55 III. Delivery	Delivery: The Service Provider shall make arrangement of resources accepted by the Bank as per the requirements of this tender within 4 weeks from the date of order placement hence, all the Resources/ Services should be delivered within -4-weeks from the date of purchase order		Delivery: The Service Provider shall make arrangement of resources accepted by the Bank as per the requirements of this tender within 4 weeks from the date of order placement hence, all the Resources/ Services should be delivered within - 12 - weeks from the date of purchase order	
24	Page No.56 Point V.	The Bank will pay invoices within a period of 30 days from the date of receipt of invoices.		The Bank will pay invoices within a period of 15 days from the date of receipt of invoices.	
25	Page No.57	Rate per bundle of 1000 pieces of notes (including all consumables, manpower, etc, but excluding charges for Shrink Wrapping) processed in Bank's premises on NSMs up to.		Rate per bundle of 1000 pieces of notes (including all consumables, manpower, etc, but excluding charges for Shrink Wrapping) processed in Bank's premises on NSMs up to. (at least -2-manpower should be deployed on each HDNSM)	
26	Page No.57 Point 1 Annexure 8 HDNSM	Rate per bundle of 1000 pieces of notes (including all consumables, manpower, etc, but excluding charges for Shrink Wrapping) processed in Bank's premises on NSMs up to 100 bundles per day		Rate per bundle of 1000 pieces of notes (including all consumables, manpower, etc, but excluding charges for Shrink Wrapping) processed in Bank's premises on NSMs up to 100 bundles per day subject to monthly billing.	
27	Page No.57	Fully Automated Note Verification and Processing Machines (FANVPM) (Items NOT to be considered for Total Cost of Ownership (TCO)		Clarification: ATM Fit and FIT category notes will be automatically Bundles and Shrink-wrapped, whereas the Unfit notes may be manually strapped and bundled in 1000 as per the requirement of the RBI	

28	Page No.58 Annexure 08	All line items should be as per minimum specifications mentioned in Annexure 16	All line items should be as per minimum specifications mentioned in Annexure 02
29	Page No.63 Annexure 10 (Integrity Pact)	Vendors have to submit Integrity Pact	Clarification: Integrity Pact may submitted on letter head.
30	Page No.74 Point No. 14	The Performance Guarantee shall be valid for a period of 36 months with additional claim period of three months after expiry of validity period. The value of performance guarantee will @Rs.6.00 lakhs per site.	The Performance Guarantee shall be valid for a period of 60 months with additional claim period of three months after expiry of validity period. The value of performance guarantee will @Rs.5.00 lakhs per site.
31	Page No.32 Point No. 4	The applicant should have OEM certificate along with confirmation that the proposed solution (consisting major components in Hardware & Software) to be supplied will not be End of Sale in next 3 years and End of Support in next 5 years from End of Sale.	The applicant should have OEM certificate along with confirmation that the proposed solution (consisting major components in Hardware & Software) to be supplied will not be End of Support in next 5 years from date of SLA.

You are advised to consider the above points while submitting the technical bids.

The above shall be complementary in contents with the existing terms and conditions of the tender except otherwise explicitly superseded. Other terms and conditions of the tender shall remain unchanged.

This addendum shall form part of the tender i.e. contract agreement. The same shall be sealed and signed as acceptance of those conditions without any modifications and submitted along with the Tender bid. Non-acceptance of the Addendum by the Bidder or adding any other condition shall be treated as conditional Tender and price bid of the such tenderers shall not be opened.

The bidders have to submit “Unconditional Tenders” since all the queries have been addressed. Conditional bids are liable to be rejected.

The last date of submission of the Tender bids shall remain 28/04/2023 @ 1500 hrs at the same venue and shall be opened on 28/04/2023 @1530 hrs in the presence of authorised Bidders’ representatives (who are present).

Yours faithfully,

**General Manager
(Ops & Ser.)**