



ग्राहक सेवा केन्द्र **CUSTOMER SERVICE POINT**

(Updated as on Oct. 2024)

PRODUCTS & SERVICES AT BC POINTS

1 INSTANT BSBD AC OPENING	29 BHARAT BILL PAYMENT SYSTEM (BBPS)
2 INSTANT NON-BSBD AC OPENING	30 REQUEST FOR NEW CHEQUE BOOK
3 INSTANT RD AC OPENING	31 STOP PAYMENT OF CHEQUE
4 INSTANT FD AC OPENING(WITH RENEWAL)	32 CHEQUE STATUS ENQUIRY
5 PMSBY	33 APPLY FOR RUPAY DEBIT CARDS
6 PMJJBY	34 AADHAAR LOOKUP FACILITY
7 ATAL PENSION YOJANA	35 AEPS (DEBIT) ENABLE/DISABLE FACILITY
8 IMPS (AADHAAR AUTHENTICATED IMPS)	36 DEBIT CARD HOT LISTING
9 AADHAAR SEEDING	37 REQUEST FOR SMS ALERT
10 AADHAAR AUTHENTICATION	38 REQUEST FOR E-MAIL STATEMENT
11 MOBILE SEEDING	39 LODGE/TRACK COMPLAINTS
12 AEPS ON-US CASH DEPOSIT	40 NEFT
13 AEPS ON-US CASH WITHDRAWAL	41 PMJDY OVERDRAFT
14 AEPS ON-US FUND TRANSFER	42 LEAD GENERATION-AGRICULTURE LOANS
15 AEPS OFF-US CASH DEPOSIT	43 LEAD GENERATION-HOME LOANS
16 AEPS OFF-US CASH WITHDRAWAL	44 LEAD GENERATION-AUTO LOANS
17 AEPS OFF-US FUND TRANSFER	45 LEAD GENERATION-PERSONAL LOANS
18 BALANCE INQUIRY ON US	46 LEAD GENERATION – GOLD LOANS
19 BALANCE INQUIRY OFF US	47 LEAD GENERATION-MUDRA LOANS
20 MINI STATEMENT ON US	48 LEAD GENERATION-CURRENT ACCOUNT
21 MINISTATEMENT - AEPS OFFUS	49 LEAD GENERATION-CREDIT CARD
22 SHG DUAL AUTHENTICATION TRANSACTION	50 LEAD GENERATION-MUTUAL FUNDS
23 CARD WITHDRAWAL ON-US TXN	51 LEAD GENERATION – MORTGAGE LOANS
24 CARD WITHDRAWAL OFF-US TXN#	52 RECOVERY IN NPA ACCOUNTS
25 DEBIT CARD BALANCE INQUIRY	53 CUSTOMER RE-KYC
26 THIRD PARTY DEPOSIT	54 GENERATION OF TDS CERTIFICATE
27 PASS BOOK PRINTING (REGULAR & SSPB)	55 GENERATION OF INTEREST CERTIFICATE
28 JEEVAN PRAMAAN	

- Currently not live.









